

One Time Passcode SMS Terms

1. When you opt in, you will receive a one-time SMS message containing a passcode that will help to authenticate your credentials when you sign into your account on dell.com. You will receive one message each time you request to receive a one-time passcode via SMS.
2. You can log into your dell.com account without using the one-time passcode SMS service. You can also cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, you will no longer receive a one-time passcode SMS messages from us. If you want to join again, just select the option to receive a one-time passcode via SMS as you did the first time and we will send you a one-time passcode to be used for the specific login attempt for which it is requested.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at us_customer@care.dell.com or 1-800-624-9897.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy: <https://www.dell.com/learn/us/en/uscorp1/policies-privacy-country-specific-privacy-policy>.