NEWS YOU CAN USE 2.0

Office 365 ProPlus

Support the installation by going to:
https://aceit.usace.army.mil/Support/Software/Pages/Office_365_ProPlus.aspx

O365PP User Benefits

- Enables teams to collaborate seamlessly across the world in real time, securely
- Embedded AI assistant helps with writing documents, creating presentations, task management, and developing insights from data
- Enhanced security, automatically scans email attachment to detect malware and warns to avoid suspicious links
- And more!

News From Your IT Chief

- New printers have arrived and are being configured
- Enterprise will be pushing Cisco Jabber to all users in the coming weeks, this will give you soft-phone capability on your PC

6 Steps to Prepare for IT Success During Telework

1. Get in the habit of taking your laptop home at night, as COVID-19 impacts can happen without prior notice.

2. Find a space in your home with adequate power and light where you could do your work in a telework situation.

3. While home, test and see if you can connect to the internet and can VPN into the secure Corps network on your laptop.

4. While logged into VPN during your test day at home, verify that you can use the critical software necessary to do your job.

5. Ensure that if you do not have an internet connection at home, you advise your supervisor.

6. Enter the Enterprise Service Desk phone number into your cell phone, if you cannot access CorpsNet or have ANY other issues, please call the help desk immediately.
(866-562-2348)

ICE
Interactive Customer Evaluation

All CIO/G-6 employees will have a customer service satisfaction link in their email signature starting immediately. The survey allows us to better serve our customers by offering immediate feedback on our performance. We encourage all of our customers to take the time and complete a survey after we have provided a service. With your input we can ensure that our service levels meet your needs, with a customer service first attitude. Below is the link you will see in our email signature and a QR code which also takes you to the survey:

Did we meet your requirements? Please fill out a 1-minute customer service survey and let us know. We welcome your comments.
https://ice.disa.mil/index.cfm?fa=card&sp=143931

Cyber Readiness

- Upcoming maintenance in support of CEFMST&A modernization rollout 14-15 March
- The Update enhances our Cyber Security posture by eliminating vulnerabilities
- Anticipate service interruption during this time with any CEFMS portal based software, so plan ahead if you use UPASS, REMIS, RFMIS, or any other associated CEFMS application as they may be unavailable during the update