



# CYSHCN SERVICES REQUEST FORM

Children and Youth with Special Health Care Needs

Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Birth Sex:  Male  Female  Unknown Birth Sex

Parent/Guardian Name: \_\_\_\_\_

Primary Language: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Number Street City State Zip County: \_\_\_\_\_

Diagnosis(es)/ICD code(s): \_\_\_\_\_

**Services Requested:**

**Hearing-** attach most recent audiology report, audiogram, & Medical Clearance (if requesting Hearing Aids, Cochlear Implants, or Bone Anchored Hearing Aids [BAHA])

**Orthodontia-** attach Orthodontic Program Plan of Care, documentation of craniofacial anomaly, & pictures.

Indicate Limited or Comprehensive requested below:

**Limited Treatment**

**Comprehensive Treatment**

**Special Formula-** attach documentation of diagnosis & formula prescription(s)

**CRS (Children’s Rehabilitative Services)-** attach documentation of diagnosis, prescription(s), & most recent clinical note.

**Sickle Cell-** attach documentation of diagnosis

**Hemophilia-** attach documentation of diagnosis & current factor prescription(s)

**Care Coordination-** list needs: \_\_\_\_\_

**Insurance(s):**

Medicaid Plan \_\_\_\_\_ # \_\_\_\_\_

Private Plan \_\_\_\_\_ # \_\_\_\_\_

None

Agency or Practice Making Referral \_\_\_\_\_

Name of Person Referring \_\_\_\_\_

Phone # \_\_\_\_\_ Date \_\_\_\_\_

**Mail or Fax completed form to the CYSHCN regional office covering the client’s county of residence (see reverse for contact information)**

**Referral Disposition by CYSHCN Staff:**

## **CYSHCN Regional Offices**

**Upstate Region CYSHCN**- Greenville, Spartanburg, Anderson, Greenwood, Laurens, Pickens, Oconee, Cherokee, Union, Abbeville, McCormick

**Greenville County Health Department**  
352 Halton Road  
Greenville, SC 29607  
Phone # (864) 372-3065 or (864) 372-3063  
Fax # (864) 282-4394

**Midlands Region CYSHCN**- Richland, Lexington, Aiken, Barnwell, Edgefield, Saluda, Newberry, Fairfield, Kershaw, Lancaster, Chester, York

**Richland County Health Department**  
2000 Hampton Street  
Columbia, SC 29204  
Phone # (803) 576-2800  
Fax # (803) 576-2820

**Pee Dee Region CYSHCN**- Florence, Horry, Georgetown, Williamsburg, Clarendon, Sumter, Lee, Darlington, Chesterfield, Marlboro, Dillon, Marion

**Florence County Health Department**  
145 E. Cheves Street  
Florence, SC 29506  
Phone # (843) 673-6607  
Fax # (843) 673-6670

Or

**Horry County Health Department**  
1931 Industrial Park Road  
Conway, SC 29526  
Phone # (843) 915-8806  
Fax # (843) 915-6506

**Lowcountry Region CYSHCN**- Charleston, Beaufort, Jasper, Hampton, Allendale, Bamberg, Colleton, Dorchester, Orangeburg, Berkeley, Calhoun

**Charleston County Health Department**  
3685 Rivers Ave. Suite 201  
North Charleston, SC 29405  
Phone # (843) 953-4514 or (843) 953-1257  
Fax # (843) 953-1276

**Instructions for completing the DHEC 4290  
(CYSHCN Services Request Form)**

**PURPOSE**

This form is used by outside providers to request/refer individuals to the CYSHCN Program.

**ITEM-by-ITEM INSTRUCTIONS**

1. Person submitting the request will:
  - a. Enter the name of the individual being referred;
  - b. Enter the date of birth of the individual being referred;
  - c. Add the birth sex of the individual being referred;
  - d. Enter the parent's/guardian's name of the individual being referred;
  - e. Enter the primary language spoken by the individual and/or family;
  - f. Enter the primary phone number for the individual or family;
  - g. Enter the diagnosis(es)/ICD code(s) of the individual being referred;
  - h. Enter the address of the individual being referred, including county;
  - i. Select the services requested via checking the appropriate box;
  - j. Select the appropriate insurance coverage for the referred individual, and enter the type of insurance and plan/member ID if applicable;
  - k. Enter the name of the Agency providing the referral;
  - l. Enter the name of the person completing the referral;
  - m. Enter the referral entities phone number and date of completion;
  - n. Forward the referral to the appropriate regional office listed on page 2.
2. DHEC Care Coordinator:
  - a. Will enter referral disposition and any relevant notes in the section titled referral disposition;
  - b. Return form to the person submitting the request.

**OFFICE MECHANICS AND FILING**

This form should be filed in the comprehensive health record according to the Health Record Format located in the Health Record Policy Manual. The comprehensive health record retention schedule applies.