

**Brigadier General Jan C. Norris**  
**Cybersecurity Director / Chief Information Security Officer**



Brigadier General Norris assumed the position of Cybersecurity Director and Chief Information Security Officer (CISO) in the Office of the Chief Information Officer (CIO), Headquarters, Department of the Army (HQDA) in August 2022.

He is a native of Richmond, Virginia. He received his commission in the Army Signal Corps through the Army Officer Candidate School at Fort Benning, Georgia, in 1991 and has commanded at company to brigade levels. He began his career as a platoon leader in C Company, 304th Signal Battalion, Camp Colburn, Korea. He then served as a Signal Officer, G6, 1st Corps Support Command, Fort Bragg, North Carolina, Commander, 301st Signal Company, Fort Pickett, Virginia, Telecommunications Officer, G6, 63d Regional Support Command, Los Alamitos, California, Plans Officer, 8th U.S. Army G6/311th Signal Command Forward, Yongsan, Korea, Signal Officer, Stryker Brigade Coordination Cell, and G3 Information Management Officer, 1st (U.S.) Corps, both at Fort Lewis, Washington, and as Commandant, High Tech Regional Training Site, Sacramento, California.

From 2008-2010, he held various key positions in Hawaii as Chief of Current Operations for the 311th Signal Command, S3, 30th Signal Battalion and S3, 516th Signal Brigade. During this period, he was deployed as Chief, Current Operations for the 335th Signal Command Forward at Camp Arifjan, Kuwait. Brigadier General Norris then served as the G6 for the 311th Sustainment Command (Expeditionary) in Los Angeles, California. He was later selected to command the 4th Joint Communications Squadron (Airborne), Joint Communications Support Element, MacDill AFB in Tampa, Florida. He later joined the Joint Staff J6 (Pentagon) as the Nuclear Command and Control Communications Branch Chief. From 2015 to 2017, he served as the Commander of U.S. Army Garrison Fort Hunter Liggett, California. In 2017, he returned to Hawaii to serve as Deputy Commander, 311th Signal Command (Theater) until 2019, then assumed command of the 311th Signal Command (Theater) at Fort Shafter, Hawaii, until July 15, 2022.

Brigadier General Norris graduated from Virginia Commonwealth University with a bachelor's degree in Journalism in 1990. He earned a master's degree in Applied Linguistics from Old Dominion University in 1997. He is a graduate of the Army Signal Officer Basic and Advanced Courses, the Command and General Staff College, the Force Management Course, the Joint C4 Planner's Course, Advanced Joint Professional Military Education (JPME II), and the U.S. Army War College with a master's degree in Strategic Studies. He currently holds both the Project Management Professional (PMP) and Certified Information Security Manager (CISM) certifications. His awards and decorations include the Legion of Merit (w/Oak Leaf Cluster), Bronze Star Medal, the Defense Meritorious Service Medal (w/Oak Leaf Cluster), the Meritorious Service Medal (w/Silver Oak Leaf Cluster), the Army Commendation Medal, the Army Achievement Medal and the Army Parachute Badge.

Brigadier General Norris is married to Jin-Young Norris from Seoul, Korea. They have three daughters, Sara, Anna, and Lois. Brigadier General Norris is an avid sports fan and an active triathlete.