

Quick Reference Guide – Making a Request in PMP AWAR_xE

1. Navigate to the PMP AWAR_XE login page (https://southdakota.pmpaware.net/login).

Note: If a password reset is needed, use the "Reset Password" link.

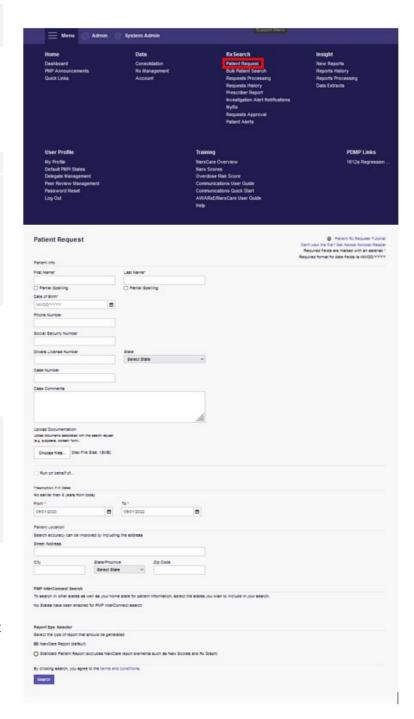
- **2.** Once logged in, select the **RxSearch** tab, then choose **Patient Request**.
- 3. Enter search criteria.

Note: At a minimum, you must provide:

- First name (full or partial*)
- Last name (full or partial*)
- Date of birth (must be in MM/DD/YYYY format)
- Prescription fill dates (must be in MM/DD/YYYY format)
- **4.** Click *Search* at the bottom of the screen to submit your request.
- **5.** Matching patient history will now display.

Note: If Multiple Patients are identified, you will be presented with the option to Refine Your Search by providing additional search information or you can select a Single, Multiple, or All Returned Patient Groups to include in your patient prescription request results.

- **6.** Click on "*Run Report*" and the patient prescription results will be displayed.
- 7. To print form, click on the *PDF* button or convert the form to a CSV (Microsoft Excel) file. You may retrieve your searches and the search results of any delegates by clicking on the **Requests History** tab.





Search Tips:

- *Partial Spelling: Using Partial Spelling can be helpful for hyphenated or commonly abbreviated names (Will vs. William). At a minimum, enter the first three characters of the patient's First and/or Last Name.
- *Prescription Fill Dates*. The maximum time period for your search is 36 months.
- *PMP Interconnect Search*. This allows you to search other participating state databases for the patient's records.

To improve the likelihood of finding a specific patient:

- For out-of-state searches: Limit your search criteria to only the required fields.
- For in-state searches: In addition to the required fields, include additional details such as ZIP code.