

# Kaltura White-Glove Event Services for Meetings and Live events

Know you are in good hands with our remote White-Glove Event Services that cater to a range of pre, during and post-event requirements, to ensure your events run successfully and are executed flawlessly, every time.



**KALTURA**

## Remote Support & Prep Services

Event Services		Standard Live Event Support	Premium Live Event Support + Pre & Post Event Services
Pre-Event	<b>Speaker &amp; Moderator Preparation</b> Software tools overview, audio & video best practices, technical pre-event meeting, Run-of-show and content review		✓
	<b>Network &amp; Systems Testing</b> Web browser & OS permissions, network inbound/outbound speed tests, packet loss testing, traffic prioritization & firewall port configuration		✓
	<b>Content Preparation</b> Upload content, organize content order and create polls		✓
During Event	<b>Real-time Technical Support</b> A dedicated person will be available during the meeting to monitor the chat and Q&A for addressing any technical issue that will come up in real-time	✓	✓
Post-Event	<b>Post-Event VOD Trimming</b> Trim start & end times of the event cloud recording		✓

## Our Customers

Kaltura Event Services are Trusted by  
Global Leading Brands Worldwide



**SKANSKA**



**EALE**  
EUROPEAN ASSOCIATION  
OF LABOUR ECONOMISTS

**SCHEDULE A SERVICES CONSULTATION**

Contact Us:

<https://corp.kaltura.com/company/contact/>

## About Kaltura

With the mission to power any video experience, Kaltura has emerged as the fastest growing video platform. Kaltura is deployed globally in thousands of enterprises, media companies, service providers, and educational institutions and engages hundreds of millions of viewers at home, at work, and at school.

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