

## UNHCR Hotline and Counseling System

### Counseling by UNHCR

UNHCR Syria provides counseling on the following days at Kafar Sousseh (Damascus) Branch Office:

**Protection:** Sunday to Thursday from **9:00** am to **3:00** pm

**Registration:** Sunday to Thursday from **8:30** am to **3:00** pm

**Health:** Sunday to Wednesday from **9:00** am to **12:30** pm

**Community Services:** Monday from **8:30** am to **12:00** pm

**Food & financial assistance:** Sunday to Thursday from **8:30** am to **3:00** pm

### Hotline:

In the event that you are not able to approach the UNHCR office for any reason, please call one of the following hotline numbers any day between **8:30** am and **3:30** pm depending on your query.

<b>Damascus</b>	
Community Services	0933-517283
Education	0992-331196
Registration	0992-898196
Return to Country of Origin	0932-113339
Psycho-social support	0988-090015
Health (General)	0934-385812
Health (Medicines)	0992-876982
Financial / Food Assistance	0992-898197 / 0935-936726
Resettlement	0932-113339
General Protection	0994-396126
Detention and Residency	0992-550708
Refugee Status Determination	0988-005086
Child Protection	0930-403227
<b>Aleppo</b>	
All Enquiries	0992-299110
<b>Hassakeh</b>	
Financial / Food Assistance	0988-099183
Protection / Community Services	0958-099305
Registration	0988-118918
<b>Tartous</b>	
All Enquiries	0993-199853
<b>Homs</b>	
All Enquiries	0958-099306
<b>Sweida</b>	
Protection / Community Services	0993-300158

### **Hotline for the Syrian Arab Red Crescent (SARC) clinics**

<u>Qudsaya</u>	011-3219483 / 0933-348824	<u>Masaken Barzeh</u>	011-5111632
<u>Al-akram (Mezzeh)</u>	011-6111545	<u>Zahera</u>	011-5415957 / 5415811