

**Syria. Renewed hope as the UN scales up its response in Aleppo**

*These children from Tariq Al-Bab neighborhood of east Aleppo are among the thousands of Syrians needing enormous help since the battle for Aleppo escalates before the year end. Sector partners were quick to respond to alleviate their suffering.*



© UNHCR / B. Diab

## Relief Distribution

For more than four years now, the sector has been responding to the needs of the displaced, hosting and other affected population inside Syria through provision of life-saving and life-sustaining non-food items support. In 2016, the has been able to serve more people in need especially to population in hard-to-reach and underserved areas as physical access has relatively improved and operational presence of sector partners has increased. As of December 2016, the sector was able to reach **3.5 million** mostly displaced population (**64%**) from **14 governorates** out of the 4.5 million targeted population through provision of basic non-food items. Of this figure, an estimated **859,898 people** comes from hard-to-reach and besieged locations. Constant advocacy of the sector to increase access to these areas is contributory to the noted successes in the use of airlifts and new land routes.

A total of **9,306,734** basic non-food items were distributed in **158 sub-districts** (58% of the total sub-districts) mostly in Aleppo and Rural Damascus governorates. Several new items (i.e. plastic mat, sleeping bag, solar lamp) were introduced this year in addition to the standard items which has allowed sector members to have more flexibility in targeting vulnerable group with specific items.

The sector also takes into consideration provision of alternative solutions through provision of cash-based interventions to support the resilience and early recovery of affected communities. In 2016, around **393,000 displaced persons** received cash-based assistance from UNRWA.

### 3.5 million

estimate no. of people reached

Estimate number of people who received at least one NFI item from Jan-Dec 2016 (76% of the total 4.5 million people in need of NFI covered by Syria hub).

### 1.6 million

estimate no. of people served

Estimate people considered adequately served for receiving more than 4 NFI items from Jan-Dec 2016 (37% of the total 4.5 million people in need of NFI covered by Syria hub).

## Winterization Program

Along with the provision of regular NFI support, the sector strived to expand its assistance to address the seasonal needs of the people of concern across the country. Around 1.5 million people received winterization support this year, which is 120% higher compared to 2015 (680,305 persons). Majority of served beneficiaries are the vulnerable families from Rural Damascus, Homs, and Aleppo which are among the severely affected gover-

norates. The needs assessment conducted in August assisted the sector in planning its winterization support. The assessment reveals that winter clothes, sweaters, underwear, boots for all family members and waterproof floor cover are the most needed winter items. In total, IOM, UNHCR and UNICEF were able to distribute around 618,000 winter clothing kits as well as 65,000 additional plastic sheets used as alternative flooring.

### 1.5 million

people received winter kits

Estimate number of people in need from 340 communities in 13 governorates in Syria received winterization support in 2016

## Coordination and Emergency Preparedness

The sector also further emphasized coordination efforts, through creation and maintenance of an efficient coordination mechanism at all levels, within the sector, inter-sectors and inter-agency, in addition to continued interaction with other relevant parties such as governmental counterparts. The establishment and continued capacity building of sub-national working groups have been helpful to ensure complementarity of response especially from the partners in the field. A total of **61 partners** composed of local and international non-government organizations as well as UN agencies have contributed to the overall response of the sector.

The sector has also ensured an adequate and effective contingency planning to respond to the sudden onset cyclical displacements. Stock and pipeline monitoring has been strengthened to address acute and chronic needs and enable a tailored flexible response. By the end of 2016, the sector members prepositioned stocks of **3.3 million NFIs** to respond to any eventualities such as the case of Aleppo when the conflict escalated before the year end and resulted in displacement particularly in the eastern side.

### 9.3 million

total no. of NFI items distributed

Total number of NFI items distributed from January to December 2016 (6M standard NFIs, 1.2M winter kits, 2M supplementary NFIs)

## IM and Capacity Building

With an increase in information management capacity, a generally better structure to data and information management has been observed as manifested by the development of hub-level information management strategy, harmonization of data and reporting tools, and wider publication of more sectorial related products. In August, the sector completed a sub-district level needs assessment<sup>1</sup> that became the basis for the development of Humanitarian Needs Overview which in turned serves as framework for finalizing the Humanitarian Response Plan for 2017. The assessment revealed that after five years of conflict, the overall access to

basic household items among population in need inside Syria remains challenging despite consistent humanitarian support.

Lastly, the sector continues to invest in building the capacity of actors both local and international non-government organizations responding to the humanitarian crisis in Syria to ensure sustainability of its humanitarian efforts.

<sup>1</sup> SYRIA: Shelter and NFI Needs Assessment Final Report. August 2016. United Nations High Commissioner for Refugees (<http://bit.ly/2ilcdd6>)

# 5.8 million

people needing NFI support in 2017

Total number of people in need of basic non-food items in 2017 as per HNO findings (9% increase from 2016 estimated population in need)

## Gaps and Challenges

As of December 2016, the major concerns confronting the affected and displaced Syrian people remain to be the irregular access to and availability of NFI support as they continue to be vulnerable for being repeatedly displaced because of persistent nature of conflict across Syria. While there has been some level of cessation of hostilities this year, this did not transform into full opportunity to access the entire population in need and alleviate their suffering instead sporadic fighting across the country continues and the resulting protracted displacement reinforces the demand for repeated provision of NFIs. Economic and financial measures imposed on Syria also contributed to limited availability of basic services.

Responding agencies including the sector members continue to operate in limited humanitarian space due to widespread insecurity and challenging physical access brought about by proliferation of checkpoints, active frontlines, and tactics of besiegement. This has restricted movements of humanitarian actors and prevented the delivery and monitoring of assistance in areas experiencing frequent and high intensity conflict. This has also affected the gathering of comprehensive and accurate needs assessment and disaggregated information of population in need which supposed to provide evidence and help inform a targeted humanitarian response. Better accountability to affected population of concern and

other relevant humanitarian stakeholders is thereby compromised.

Compounding these challenges are the bureaucratic procedures, unpredictable cross line access and restrictive operating environment that often delay humanitarian support. Limitation of partnerships as well and issues on technical capacity (i.e. protection mainstreaming) make it even more challenging to advance sector responses not to mention the uncertainties in funding situation and declining priority given to the sector because of the current phase of the response.

**CRISIS BACKGROUND:** The crisis in Syrian Arab Republic that started in March 2011 has transformed into a multi-sided armed conflict that displaced around 6.2 million people and forced around 5 million people out of the country to seek asylum. As per the Humanitarian Needs Overview in 2017, around 13.5 million people are in need of humanitarian support of which around 5.8 million people are desperate to receive essential household items and other multi-sectorial assistance as they continue to struggle in insecure areas. The degree of resilience and positive coping mechanism of the affected population have reduced due to the protracted nature of the conflict. Purchasing power and the ability to provide for their basic household needs have decreased due to economic recession that left thousands of Syrian people unemployed and the prospect of accessing essential household items has also declined due to closure of essential service providers.

## Sector Partners



### NFI Sector Coordination Team

Joel Andersson, Senior NFI Sector Coordinator ([anderssj@unhcr.org](mailto:anderssj@unhcr.org))  
Zina Alkhiami, NFI Sector Field Associate ([alkhiami@unhcr.org](mailto:alkhiami@unhcr.org))

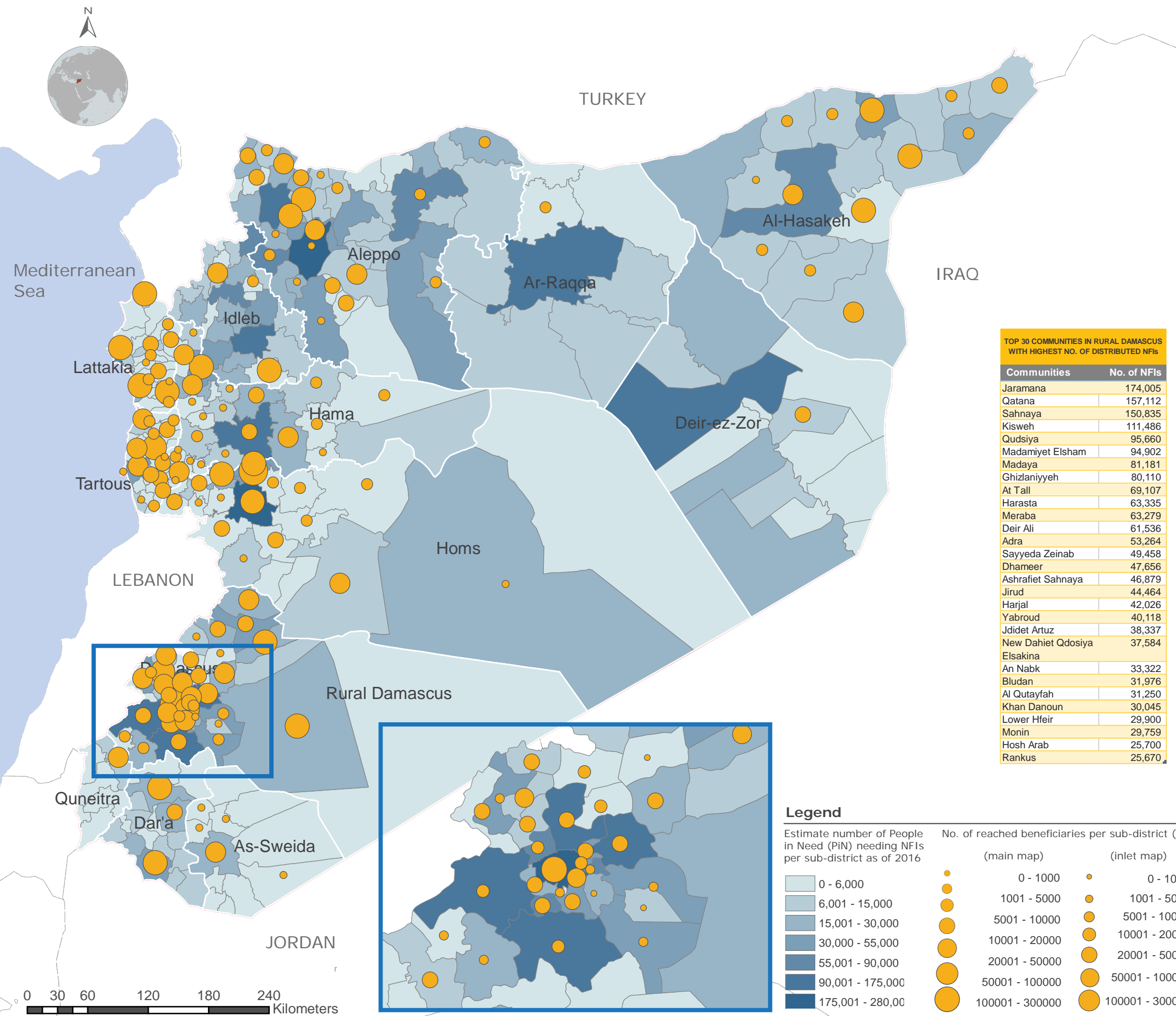
### NFI Sector Information Management Team

Muhammad Shahzad, IM Officer ([shahzadm@unhcr.org](mailto:shahzadm@unhcr.org))  
Corazon C. Lagamayo, IM Officer ([lagamayo@unhcr.org](mailto:lagamayo@unhcr.org))  
Maha Shaban, IM Associate ([shabanm@unhcr.org](mailto:shabanm@unhcr.org))



# SYRIA: NFI RESPONSE

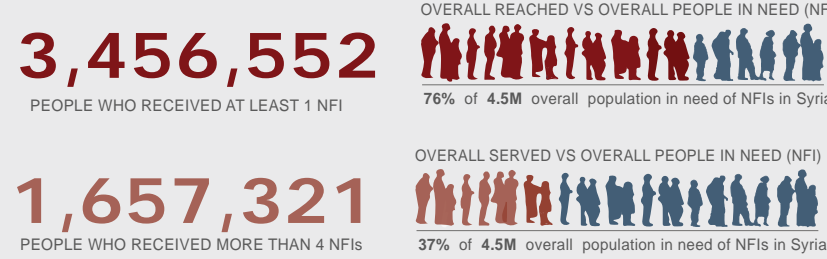
Reporting Period: January - December 2016



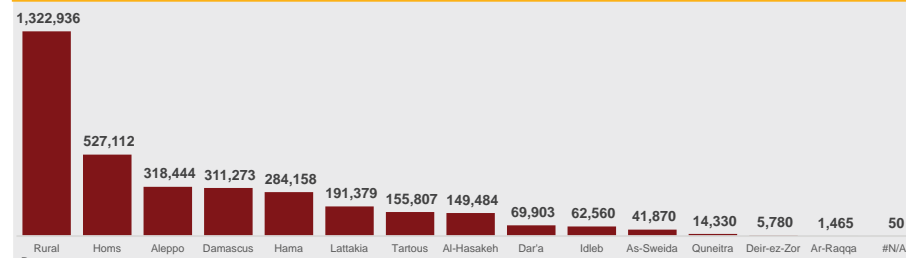
**TOP 30 COMMUNITIES IN RURAL DAMASCUS WITH HIGHEST NO. OF DISTRIBUTED NFIs**

Communities	No. of NFIs
Jaramana	174,005
Qatana	157,112
Sahnaya	150,835
Kisweh	111,486
Qudsiya	95,660
Madamiyet Elsham	94,902
Madaya	81,181
Ghizlaniyyeh	80,110
At Tall	69,107
Harasta	63,335
Meraba	63,279
Deir Ali	61,536
Adra	53,264
Sayyeda Zeinab	49,458
Dhameer	47,656
Ashrafiet Sahnaya	46,879
Jirud	44,464
Harjal	42,026
Yabroud	40,118
Jdidet Artuz	38,337
New Dahiet Qdosiya	37,584
Elsakina	33,322
An Nabk	33,322
Bludan	31,976
Al Qutayfah	31,250
Khan Danoun	30,045
Lower Hfeir	29,900
Monin	29,759
Hosh Arab	25,700
Rankus	25,670

## TOTAL BENEFICIARIES REACHED / SERVED



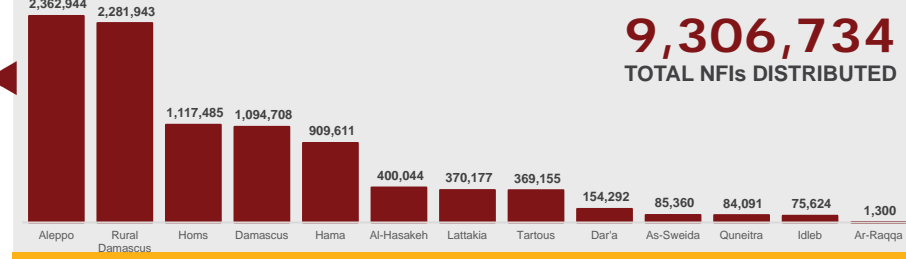
## TOTAL BENEFICIARIES PER GOVERNORATE



## BENEFICIARIES REACHED BY TYPE OF SUPPORT



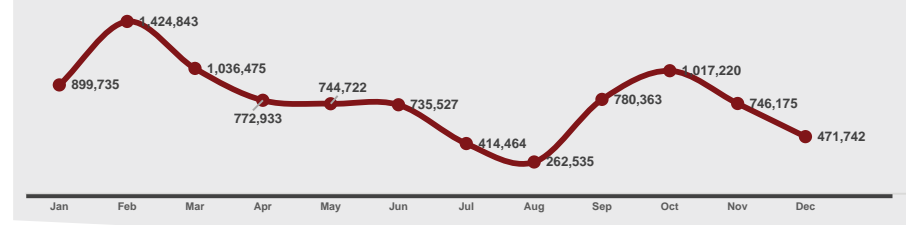
## TOTAL NFI DISTRIBUTED PER GOVERNORATE



## TOTAL NFI DISTRIBUTED PER TYPE



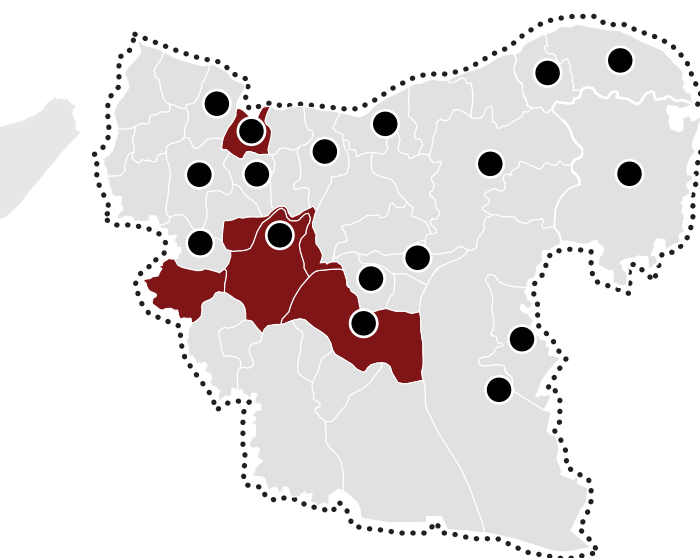
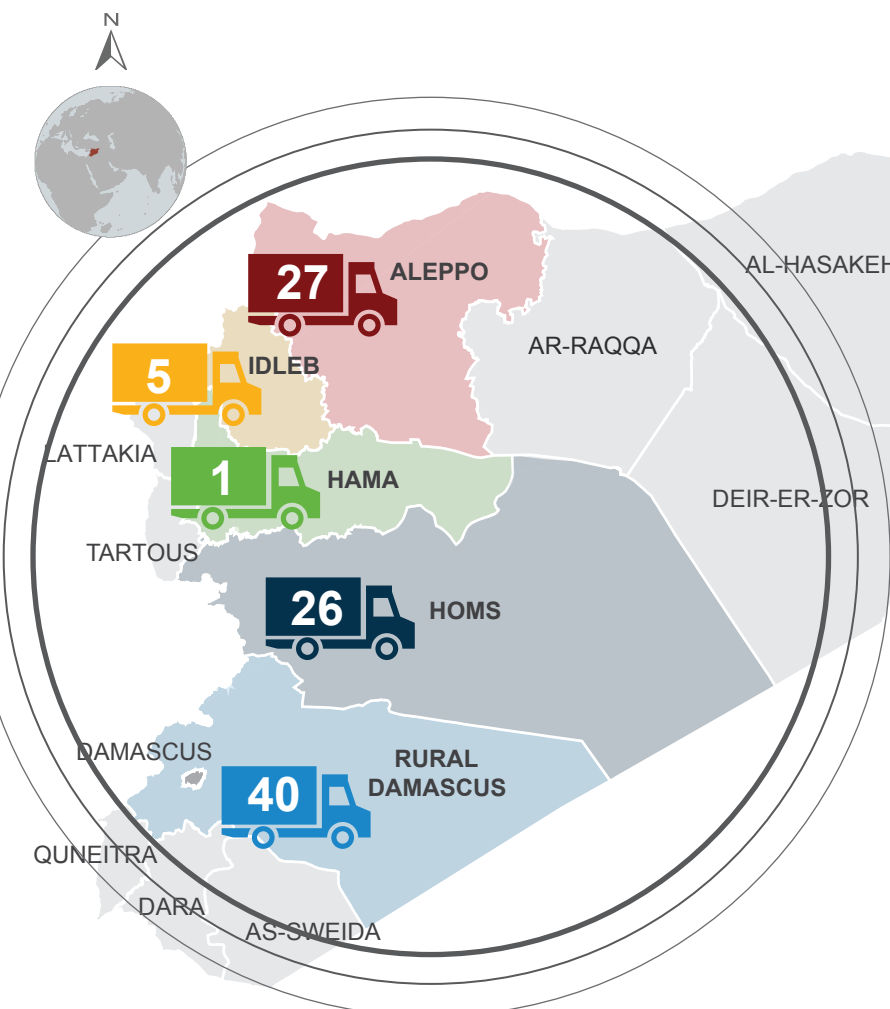
## TOTAL NFI DISTRIBUTION PER MONTH





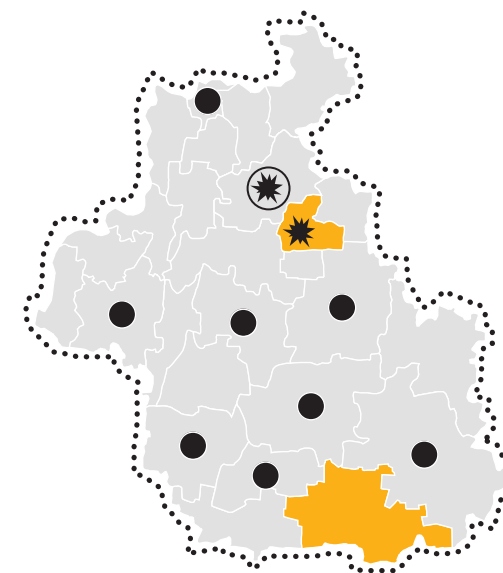
# SYRIA: INTER-AGENCY CONVOY

Reporting Period: January - December 2016



**ALEPPO**

- 27** TOTAL NUMBER OF INTER-AGENCY CONVOYS CONDUCTED
- 9** TOTAL COMMUNITIES COVERED OF WHICH **3 (33%)** ARE IN HTR AREAS
- 168,425** TOTAL PEOPLE REACHED OF WHICH **75,900 (45%)** FROM HTR AREAS
- 307,980** TOTAL NO. OF NFIs DISTRIBUTED IN INTER-AGENCY CONVOY



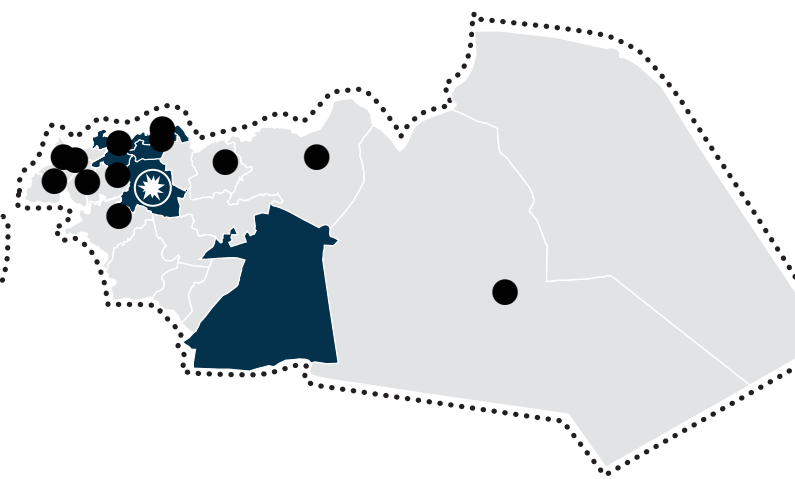
**IDLEB**

- 5** TOTAL NUMBER OF INTER-AGENCY CONVOYS CONDUCTED
- 3** TOTAL COMMUNITIES COVERED OF WHICH **1 (33%)** ARE IN BESIEGED AREAS
- 47,560** TOTAL PEOPLE REACHED OF WHICH **10,000 (21%)** FROM BESIEGED AREAS
- 72,924** TOTAL NO. OF NFIs DISTRIBUTED IN INTER-AGENCY CONVOY



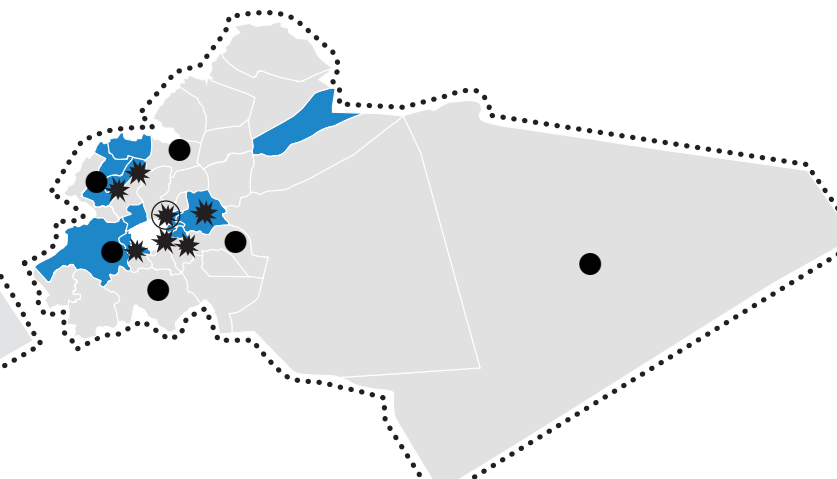
**HAMA**

- 1** TOTAL NUMBER OF INTER-AGENCY CONVOY CONDUCTED
- 1** TOTAL COMMUNITIES COVERED OF WHICH **1(100%)** ARE IN HTR AREAS
- 42,667** TOTAL PEOPLE REACHED OF WHICH **42,667 (100%)** FROM HTR AREAS
- 67,200** TOTAL NO. OF NFIs DISTRIBUTED IN INTER-AGENCY CONVOY



**HOMS**

- 26** TOTAL NUMBER OF INTER-AGENCY CONVOYS CONDUCTED
- 9** TOTAL COMMUNITIES COVERED OF WHICH **6 (66%)** ARE IN HTR AREAS AND **1 (11%)** FROM BESIEGED AREAS
- 265,167** TOTAL PEOPLE REACHED OF WHICH **171,000 (64%)** FROM HTR AREAS AND **62,500 (23%)** FROM BESIEGED AREAS
- 341,342** TOTAL NO. OF NFIs DISTRIBUTED IN INTER-AGENCY CONVOY



**RURAL DAMASCUS**

- 40** TOTAL NUMBER OF INTER-AGENCY CONVOYS CONDUCTED
- 19** TOTAL COMMUNITIES COVERED OF WHICH **7 (36%)** ARE IN HTR AREAS AND **11 (57%)** FROM BESIEGED AREAS
- 333,625** TOTAL PEOPLE REACHED OF WHICH **109,470 (32%)** FROM HTR AREAS AND **201,570 (41%)** FROM BESIEGED AREAS
- 402,637** TOTAL NO. OF NFIs DISTRIBUTED IN INTER-AGENCY CONVOY

## SUMMARY

- 99** TOTAL NUMBER OF INTER-AGENCY CONVOYS
- 41** TOTAL COMMUNITIES COVERED OF WHICH **14 (34%)** ARE IN BESIEGED AREAS & **16 (39%)** FROM HTR AREAS
- 859,898** TOTAL PEOPLE REACHED OF WHICH **259,810 (30%)** FROM BESIEGED AREAS AND **322,542 (37%)** FROM HTR AREAS
- 1,192,574** TOTAL NO. OF NFIs DISTRIBUTED IN INTER-AGENCY CONVOYS

## NAME OF BESIEGED AND HTR COMMUNITIES COVERED BY INTER-AGENCY CONVOY

GOVERNORATE	HARD-TO-REACH COMMUNITIES	BESIEGED COMMUNITIES
ALEPPO	● ALEPPO ● AFRIN ● TALL REFAAT	
IDLEB		* FOAH
HAMA	● MADIQ CASTLE	
HOMS	● AR-RASTAN ● DAR KABIRA ● KAHR LAHA ● TALBISEH ● TIR MAALAH ● TALDU	* HOMS
RURAL DAMASCUS	● BEIT SAWA ● BLUDAN ● HEZZEH ● JIRUD ● KHAN EL SHIH ● QUDSIYA ● SARGHAVA	* ARBIN * AZ-ZABDANI * DARRAYA * DUMA * EIN TERMA * HAMMURA * HARASTA * JISREIN * KAHR BATNA * MADAMIYET * ELSHAM * MADAYA * SAGBA

FOOTNOTE/S:  
A. The information presented here only shows UNHCR, UNICEF, UNRWA, ICRC, IFRC convoys.  
B. One convoy is counted as one completed trip.

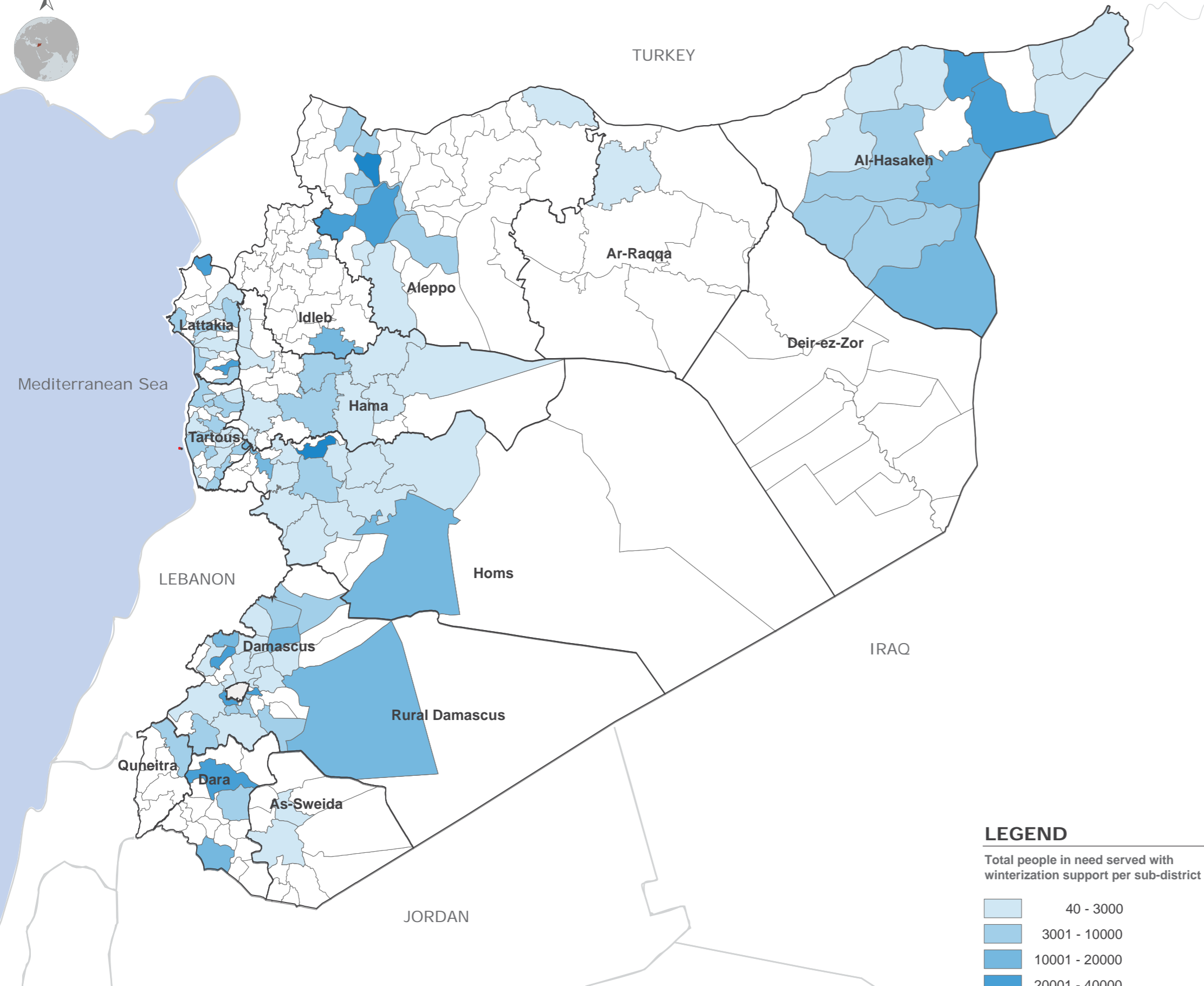
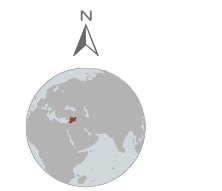
**LEGEND**

- No. of inter-agency convoys (IACs)
- No. of beneficiaries (persons) reached by IACs
- Sub-districts with besieged communities
- Sub-districts with (HTR) hard-to-reach communities
- Sub-districts with besieged and HTR communities
- No. of distributed non-food items



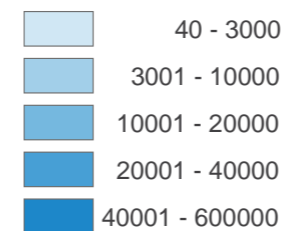
# SYRIA: NFI WINTERIZATION SUPPORT

Reporting Period: January - December 2016



### LEGEND

Total people in need served with winterization support per sub-district



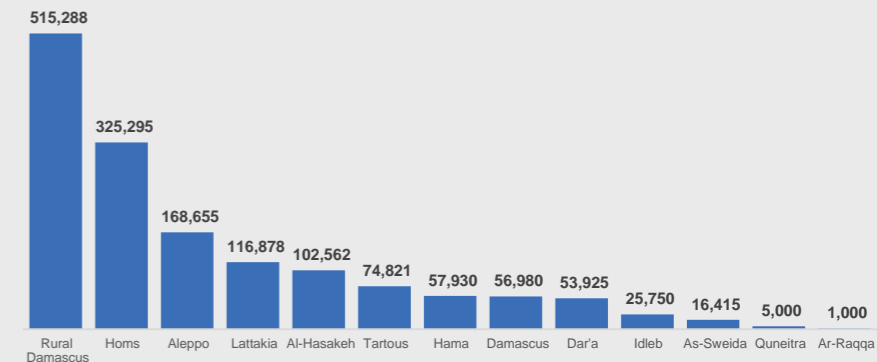
### SUMMARY



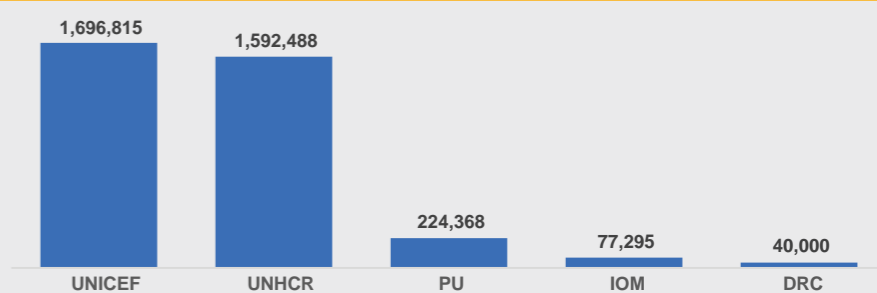
# 1,520,499

PEOPLE IN NEED WHO RECEIVED WINTERIZATION SUPPORT IN 2016

### BREAKDOWN OF WINTERIZATION BENEFICIARIES PER GOVERNORATE



### BREAKDOWN OF WINTERIZATION BENEFICIARIES PER AGENCY



NOTE: Breakdown of beneficiaries per agency does not necessarily sum up to the reported total number of winterization beneficiaries as there could be some duplication of served beneficiaries per agency.

### BREAKDOWN OF QUANTITY OF WINTER ITEMS PER TYPE

# 1,228,223

ESTIMATE NUMBER OF WINTER ITEMS DISTRIBUTED



ESTIMATE QUANTITY OF WINTER CLOTHING KITS\*

618,369



ESTIMATE QUANTITY OF PLASTIC SHEET \ WATER PROOF FLOORING

65,391



ESTIMATE QUANTITY OF OTHER ITEMS

4,689

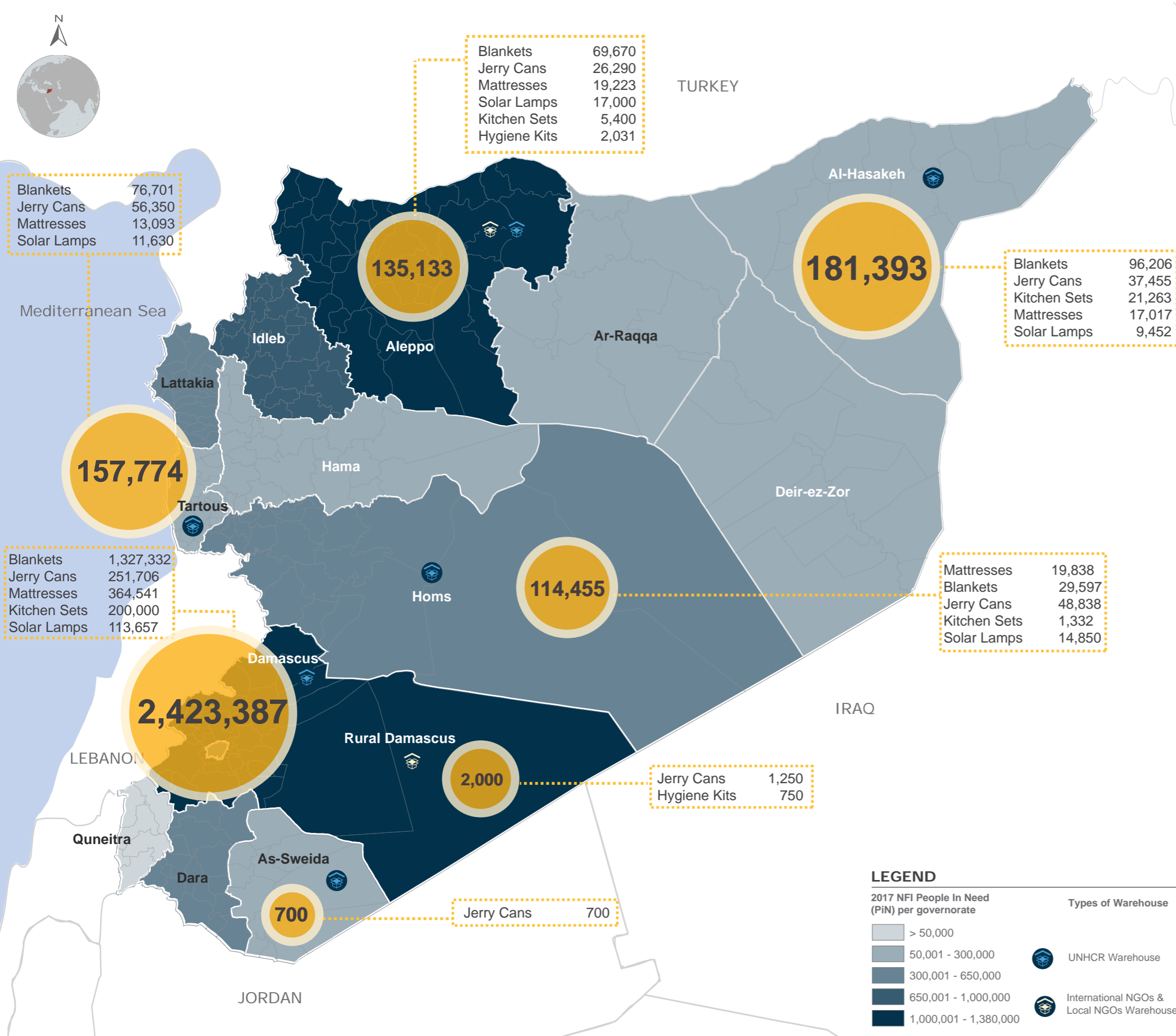
\*NOTE: Content of winterization kit per agency varies.

IOM (cotton underwear long sleeve with long pants, wool gloves, wool hats, wool scarves, wool socks)  
UNHCR (sweater, underwear, baby clothing set, high thermal blanket, plastic sheet, sleeping bag, jackets)  
UNICEF (children winter clothes)



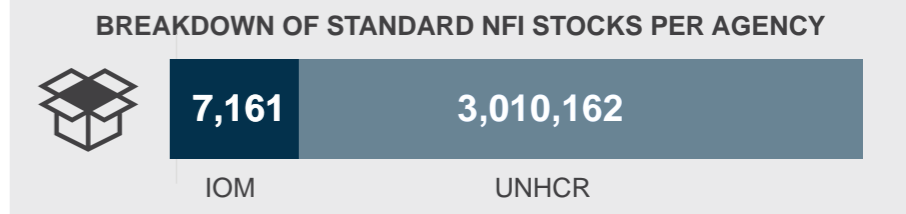
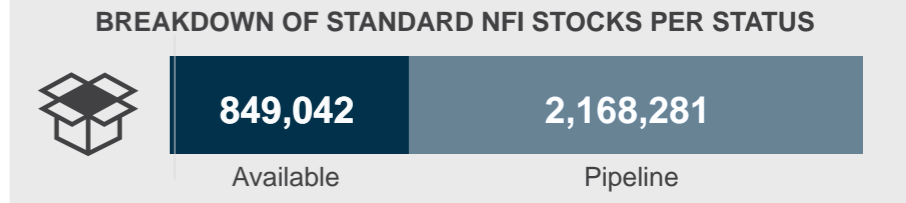
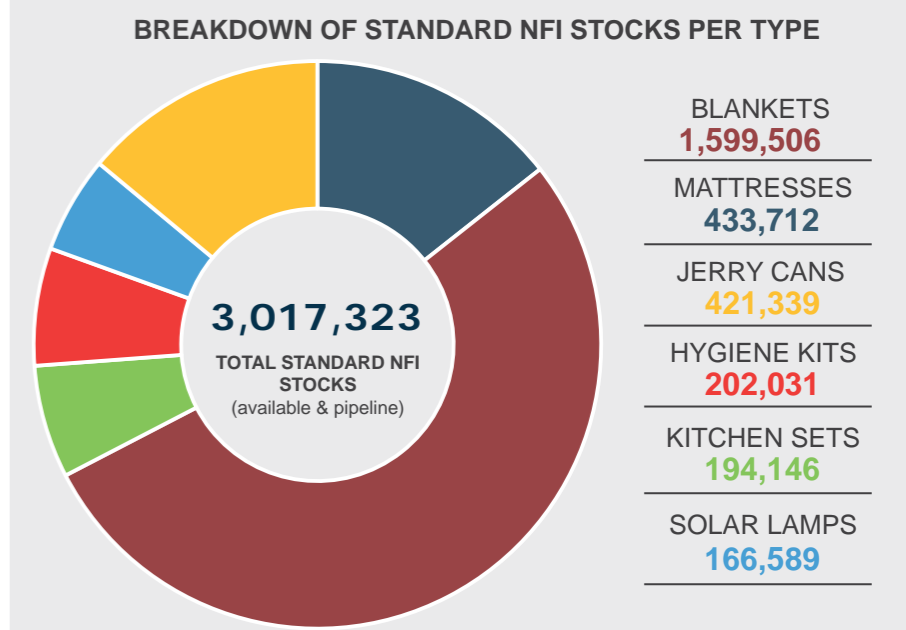
# SYRIA: NFI STOCKPILE

Reporting Period: January 2017



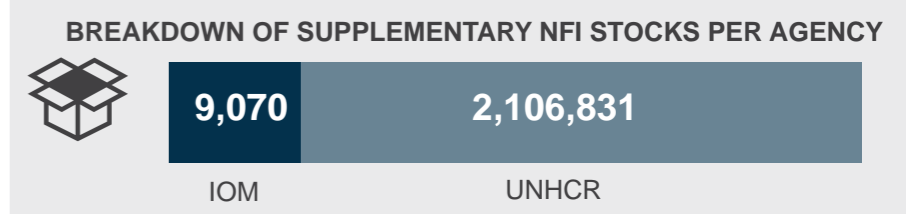
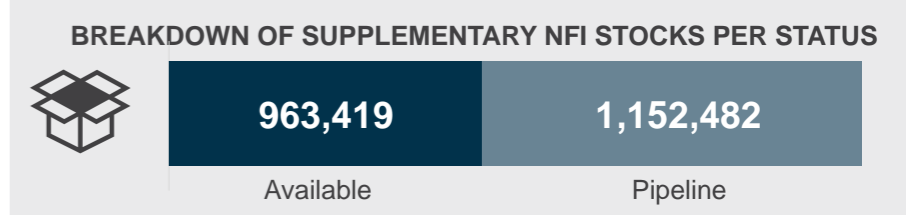
**5,133,224** TOTAL STANDARD AND SUPPLEMENTARY NFI STOCKS FOR JANUARY

## STANDARD NON-FOOD ITEMS



## SUPPLEMENTARY NON-FOOD ITEMS

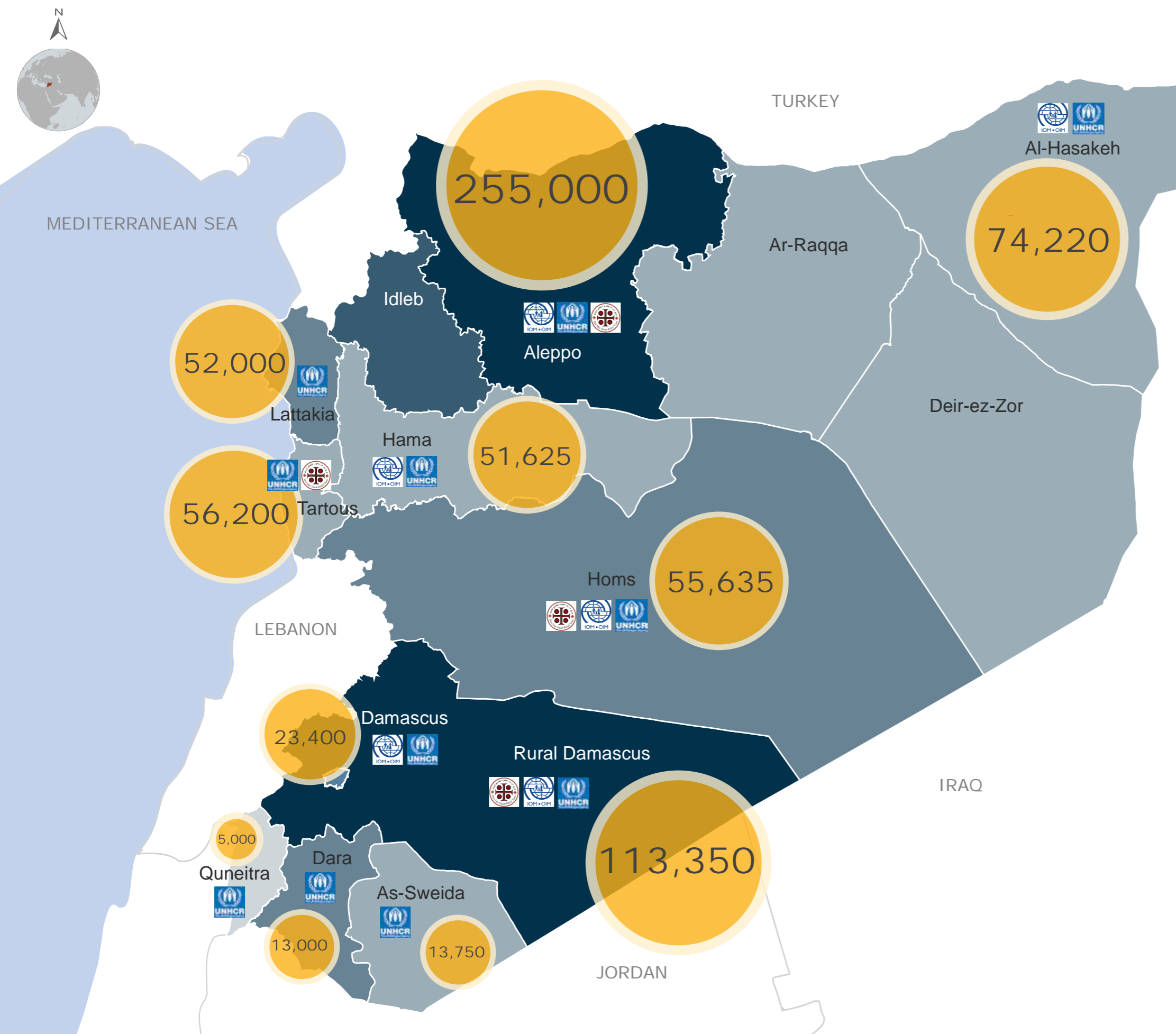
**2,115,901** TOTAL SUPPLEMENTARY NFI (available and pipeline)





# SYRIA: NFI 2-MONTH DISTRIBUTION PLAN

Reporting Period: January - February 2017



## SUMMARY



# 713,180

TARGET NUMBER OF BENEFICIARIES (PERSONS) FOR IN-KIND DISTRIBUTION FROM JANUARY TO FEBRUARY 2017 BY NFI SECTOR SYRIA HUB

### BREAKDOWN OF BENEFICIARIES OF 2-MONTH PLAN DISTRIBUTION PER STATUS



<b>80,000</b>	<b>633,180</b>
Ongoing	Planned

### BREAKDOWN OF BENEFICIARIES OF 2-MONTH PLAN DISTRIBUTION PER AGENCY



<b>58,145</b>	<b>575,035</b>	<b>80,000</b>
IOM	UNHCR	MSJM

NOTE: This two month distribution plan is only tentative as factors such as access and security have impact in the actual plan implementation.

## LEGEND

2017 NFI People In Need (PiN) per governorate

- <img alt="Lightest blue box" data-bbox="732 820 755 840"/> > 50,000
- <img alt="Light blue box" data-bbox="732 845 755 865"/> 50,001 - 300,000
- <img alt="Medium blue box" data-bbox="732 870 755 890"/> 300,001 - 650,000
- <img alt="Dark blue box" data-bbox="732 895 755 915"/> 650,001 - 1,000,000
- <img alt="Darkest blue box" data-bbox="732 920 755 940"/> 1,000,001 - 1,380,000

- <img alt="IOM logo" data-bbox="870 780 895 805"/> IOM
- <img alt="MSJM logo" data-bbox="870 815 895 845"/> Monastery Saint James the Mutilated (MSJM)
- <img alt="UNHCR logo" data-bbox="870 855 895 885"/> UNHCR
- <img alt="Yellow circle" data-bbox="870 895 895 925"/> Number of beneficiaries (persons)