

# VALERI Special Announcement

**September 21, 2020**

The VALERI application will be unavailable on Thursday, September 24, 2020, from 9:00 until 11:59 p.m. EST for a system deployment. All users must log out of the system by 8:45 p.m. EST.

The deployment will include the following items:

- The "Post Audit Due Date" column will be removed from the Post Audit Selection and Status report to avoid confusion with the existing "Document Due Date" column, which is the actual due date for servicers to provide the required documents to VA.
- The section on the Claim Detail Results report currently named "Appeal Claim Summary Details" will be corrected to "Supplemental Claim Recommendation."

All technical inquiries should be directed to the VALERI Technical team at [VALERI.VBACO@VA.GOV](mailto:VALERI.VBACO@VA.GOV).

Thank you for your cooperation.

*This announcement is intended for mortgage servicers participating in the VA Loan Guaranty Program only. If you have received this newsflash in error through govDelivery, please visit <https://subscriberhelp.granicus.com/s/article/How-do-I-unsubscribe-from-email-updates> to unsubscribe. Veterans looking for information on VA benefits should visit <https://www.va.gov/>.*