

VALERI Special Announcement

May 19, 2020

The VALERI application will be unavailable on Thursday, May 28, 2020, from 9:00 PM EST until 11:59 PM EST for a system deployment. All users must log out of the system by 8:45 PM EST.

The deployment will include the following items:

- The "Energy/Environment Cost" Reason for Default (RFD) will be replaced with "National Emergency Declaration" on the Electronic Default Notice (EDN) event to identify loans impacted by the COVID-19 national emergency.
- Military abbreviations "AE," "AP," and "AA" will be added to the "Mailing Address State Abbreviation" column on the EDN and Contact Information Change event tabs on the Events Upload Template.
- Updated Events Bulk Upload Template v21 incorporating the new RFD and mailing address state abbreviations will be available on May 29, 2020.
- Maximum document size for uploading will be increased from 4MB to 35MB.
- Servicers will be able to view and access documents after uploading.

All inquiries should be directed to the VALERI Technical team at VALERI.VBACO@VA.GOV.

Thank you for your cooperation.