

VALERI Special Announcement

August 5, 2019

The VALERI application will be unavailable on Thursday, August 8, 2019, from 8:00 PM EST until 11:59 PM EST for a system deployment. Please refrain from using the application during this time.

The deployment will include the following items:

- Late claim appeals, once approved, will generate the Review Claim process. The deployment will resolve any pending Late Claim Appeal cases and post deployment cases.
- Update all pending acquisition records to correct the acquisition payment amount.
- Update the Net Value Improper Transfer of Custody (TOC) event to generate a Bill of Collections (BOC) process.

If there are any questions, please feel free to contact the VALERI Help Desk at VALERIHLPDESK.VBACO@va.gov.

Thank you for your cooperation.