

# **VALERI Special Announcement**

**May 20, 2019**

The Department of Veterans Affairs (VA) is on target to implement the new VA Loan Electronic Reporting Interface (VALERI) application on Tuesday May 28, 2019. Servicers must generate and save all of their reports in the current VALERI environment by Thursday, May 23, 2019, before 2:00 P.M. EST.

There are several Servicer Operational reports that will not provide historical information in the new environment. Servicers must ensure that, at a minimum, they generate and save the following reports:

- Adequacy of Servicing (AOS) Action
- Appeal Detail Results
- Appeal Summary
- Claim Detail Results
- Claim Summary
- Default Resolution Rate Volume and Efficiency
- Payment Denial
- Servicer Action Required

Thank you for your cooperation and patience during this important transition period.