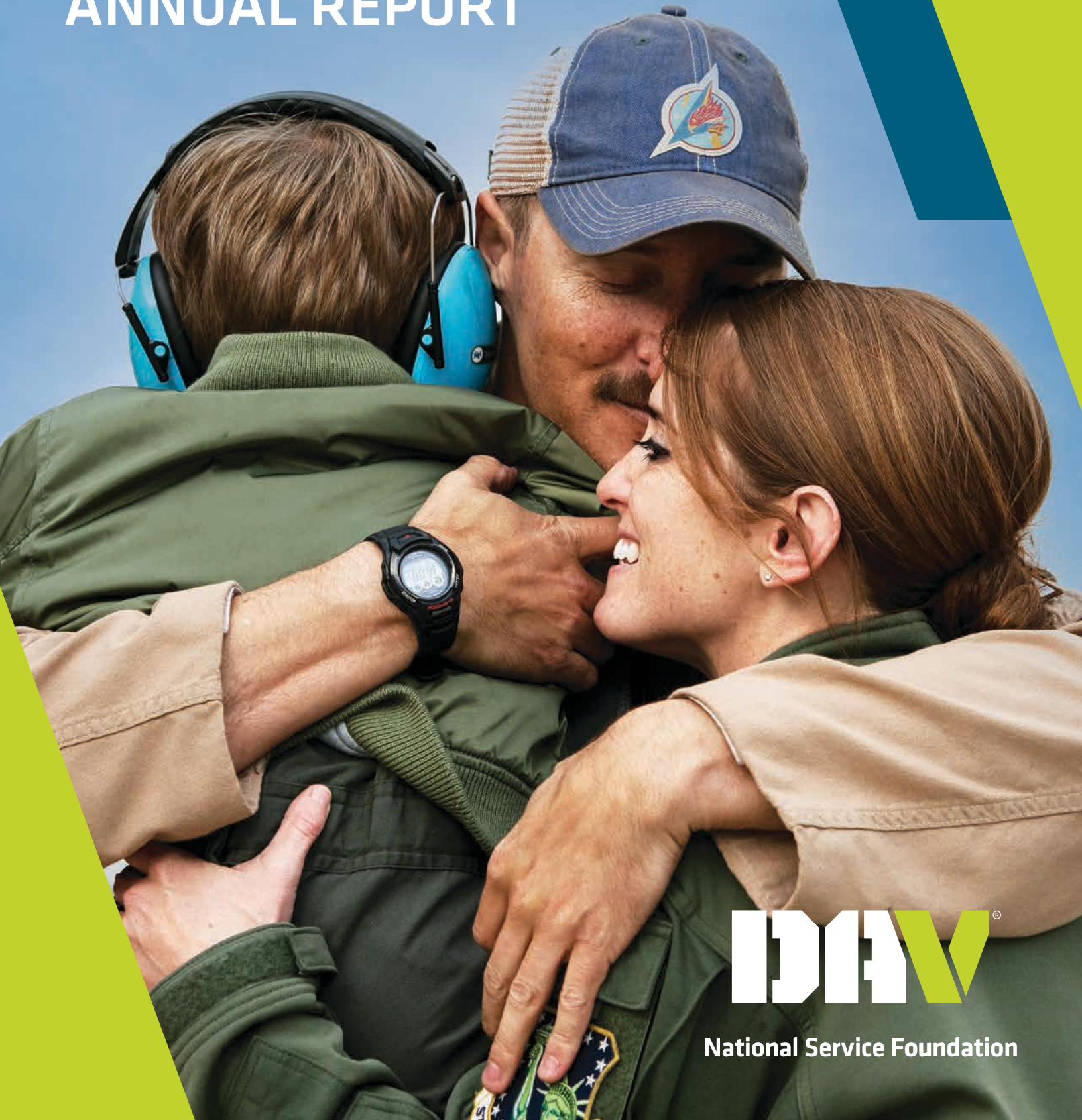


2021

ANNUAL REPORT



DSV[®]

National Service Foundation

On cover: *F-15E Strike Eagle aircrew assigned to the 492nd Fighter Squadron reunite with their families at Royal Air Force Lakenheath, United Kingdom. The squadron returned from a six-month deployment in support of U.S. Air Force Central Command. (Photo by Airman 1st Class Jessi Monte/Air Force)*



National Service Foundation

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Dear Friend,

It is from a position of humble appreciation that I present this year's annual report to you. Considering the uncertainty that global events, increased inflation and a lingering pandemic have caused in our country, many people have reevaluated their financial priorities. Resoundingly and graciously, you have made it clear that you prioritize veterans and the work the DAV National Service Foundation does on their behalf.

We are a vibrant and healthy organization thanks to you and your commitment. I ask that you take a moment to reflect on what that means.

Transitioning out of the military can be a challenging experience to navigate, potentially leaving veterans unaware of the benefits available to them. But because of your generosity, those who have given so much for their country have assurance in these uncertain times that they have people who can help them get the benefits they've earned. This claims service is free for veterans and made possible through your donations.

Those forever changed by military service and their families have a community of fellow veterans and supporters to turn to. This could be through a ride to a VA appointment. It could be through assistance filling out a claim for the first time. Or for veterans experiencing homelessness, it could be through hot meals, health screenings and warm clothes as they learn about the services they deserve after sacrificing for our nation. Your support allows DAV to continue to connect with veterans in these ways.

At the community level, our departments and chapters meet the needs of veterans through a wide range of initiatives and volunteer services. Your contributions enable our member volunteers to run the DAV Transportation Network, assist in VA hospitals and work with our national benefits advocates. These departments and chapters also have the ability to seek and fund new, innovative ways to serve their communities as they combat veteran homelessness and other issues affecting veterans. All of it is done to ensure veterans have access to resources and the quality of life they've earned.

DAV has touched millions of lives through important, life-changing, lifesaving work. Your support of the Foundation has been a critical part of making this happen and will allow us to continue providing services to veterans, at no cost to them, for generations to come. Thank you for helping us keep our promise.

With deep appreciation and devotion,

A handwritten signature in black ink, appearing to read 'Arthur H. Wilson'.

Arthur H. Wilson
President





STATEMENT OF PURPOSE

The DAV National Service Foundation develops financial resources for the assistance, aid, maintenance, care, support and rehabilitation of ill and injured veterans and their families. In doing so, the Foundation offers direct services while also contributing to the established service programs of DAV offices nationwide.

Within these pages, veterans who have served and sacrificed in our armed forces are featured. While many were injured physically, all have carried with them the emotional scars of trauma experienced in the line of duty. In order to help them heal, the Foundation is ensuring it provides them with a lifetime of support.



Air Force 1st Lt. Ashley Chapa speaks with Army World War II veteran Roman Rywalski during an event honoring veterans at the Swanton Health Care and Retirement Center in Swanton, Ohio. (Photo by Staff Sgt. John Wilkes/Air National Guard)

THE DAV NATIONAL SERVICE FOUNDATION

Since DAV (Disabled American Veterans) was founded in 1920 as an organization of veterans helping veterans, it has served the nation's ill and injured heroes tirelessly and has become the most trusted advocate for this population.

Incorporated originally in 1931 as the Disabled American Veterans Service Foundation, the DAV National Service Foundation was formally renamed and concurrently reincorporated in 1986. The Foundation's core mission is to support DAV's daily work to meet the most significant and immediate needs of veterans, which includes providing free, professional assistance with disability claims; no-cost transportation to and from medical appointments; assistance finding meaningful employment and navigating earned benefits; and other vital services imperative to enhancing the quality of life of veterans and their families.

Increasing public awareness about DAV's mission to help veterans is an extremely important component of what we do. When we are able to open the hearts and minds of the American people, they better understand the needs of ill and injured veterans and their families, enabling us all to help do our part to ensure they are properly cared for in the long term. It's also essential that veterans understand the services available at no cost to them and their families. Your support of the Foundation allows us to be there whenever our sick and wounded veterans need us.



VETERANS HELPING VETERANS

DAV's commitment to helping fellow veterans reinforces the common bond of military service shared by all veterans, no matter which conflict or era they served in. We've all faced the challenges of transitioning to civilian life and securing benefits earned through service.

That's why the work DAV does continues to be vital. Recent polling by the Pew Research Center revealed that nearly half of post-9/11 veterans say they've experienced difficulty transitioning to civilian life after the military.

Veterans should not have to struggle or be on their own after their lives are forever changed in service. DAV is here to provide benefits advocates to expertly guide veterans to a successful transition and set them up for long-term success.

Yet, there are many reasons some veterans never receive the benefits they earned. Many are simply unaware of what is available to them. Some can't apply on their own because their injuries are too severe. In the case of women who've served, studies show that many don't recognize themselves as veterans and never even pursue earned benefits. Other veterans may live in rural areas or otherwise lack transportation to meet with a claims specialist.

In any case, DAV stands ready to help, as it has a long history of advocating for veterans to get the care and benefits they have earned. As veterans themselves, DAV

National Commander
Andy Marshall delivers
DAV's legislative agenda
before Congress.



Maj. Gen. Laura Yeager made history when she became the first woman to take command of a U.S. Army infantry division. She assumed leadership of the Army National Guard's 40th Infantry Division. (Photo by Sgt. 1st Class Benjamin Cossel/Army)

benefits advocates not only have firsthand experience with the claims process but also spend a year in specialized, on-the-job training. They continue training and education throughout their careers to keep them at the leading edge of their field.

In 2021, DAV submitted 151,052 new claims for 422,634 specific injuries and illnesses on behalf of veterans. These submissions came as benefits advocates began to transition from all-virtual services back to in-person operations as COVID-19 restrictions eased. To meet the needs of as many veterans as possible, DAV retains virtual capabilities, including its toll-free hotline.

Many women veterans don't recognize themselves as veterans, which hinders them from seeking earned benefits.

PROGRAM SERVICES OVERVIEW

THE COLUMBIA TRUST

The National Service Foundation's Columbia Trust is a restricted fund that provides direct support to help veterans and their families at the state and local levels.

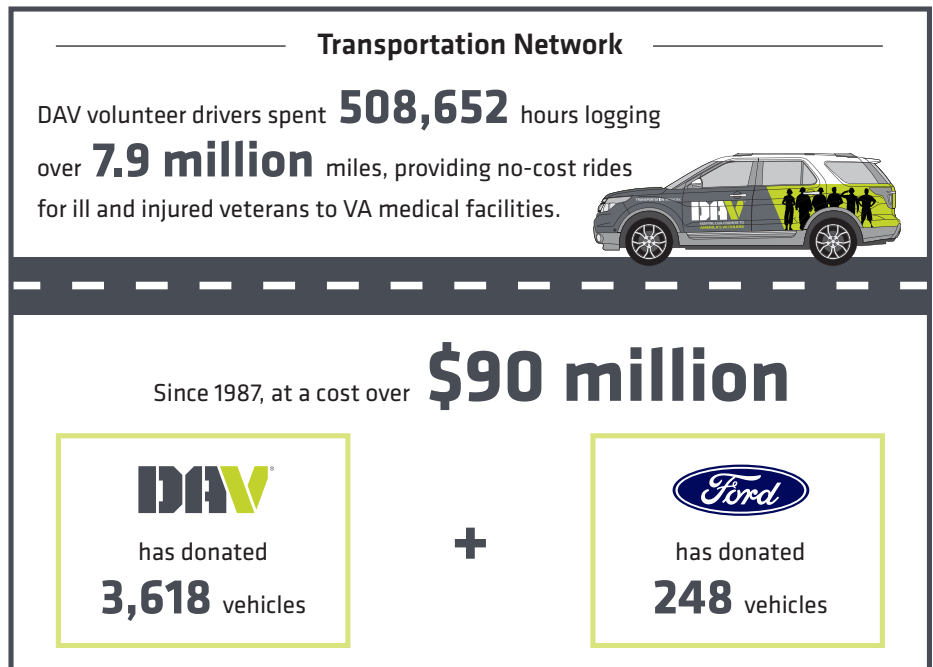
Through the Trust, funds support DAV departments and chapters that lack the financial resources needed to implement and maintain critical service projects for veterans and their families. Initiatives supported by the Trust are evaluated extensively to ensure service projects exhibit a compelling need and funds are used in the most efficient way possible.

Grants awarded from the Trust focus on four areas of service: transportation for veterans to and from Department of Veterans Affairs medical facilities; hospital service coordination; department or chapter service officer programs, including service school expenses; and assistance for initiatives combating veteran homelessness. New and unique veteran service initiatives are also encouraged. In 2021, the Trust awarded grants totaling nearly \$1.2 million to chapters and departments.

TRANSPORTATION

In 2021, the Columbia Trust helped chapters and departments purchase 61 new vehicles, which were donated to the VA as part of the DAV Transportation Network program. The Transportation Network allows ill and injured veterans to access lifesaving care at VA medical facilities and is one of the most vital services our organization offers.

DAV, Auxiliary and nonmember volunteers logged nearly 509,000 hours to keep this program running last year. These individuals drove over 7.9 million miles, providing nearly 164,000 no-cost rides for veterans. Without this service, many veterans would go without the care they need.



HOSPITAL SERVICE COORDINATORS

The Transportation Network would not be able to function without the effort of DAV hospital service coordinators. At 231 VA medical centers around the country, there are 161 hospital service coordinators who match volunteer drivers with transportation requests from veterans, as needed. Even throughout the COVID-19 pandemic, they maintained a strong and steady DAV presence at VA medical facilities. Thanks to the continued efforts of hospital service coordinators, Transportation Network drivers have traveled over 730 million miles transporting more than 19 million veterans since the program began in 1987.



Nearly

13%

of America's homeless population is made up of **veterans**.

Source: National Coalition of Homeless Veterans

STATE AND LOCAL SERVICE OFFICER PROGRAMS

To ensure as many veterans as possible can get assistance with their claims, 235 state-level department service officers and 1,992 chapter service officers support DAV's primary mission of benefits advocacy in their local communities. Working with these volunteers is often the first interaction veterans and their families have with DAV and is instrumental in ensuring veterans are represented in their fight to achieve justice for service-connected disabilities. These claims are forwarded to accredited DAV national service officers for professional development to help ensure veterans and their families receive the benefits they earned.

HOMELESS VETERANS ASSISTANCE

The Foundation helps support programs to end veteran homelessness, an epidemic that has affected far too many of our nation's heroes. While there is more work left to do, progress has been made. During the 2021 national point-in-time count, the Department of Housing and Urban Development estimated that 19,750 veterans experienced homelessness on a single night in January, which is a 10% decrease from 2020 and the largest one-year decline since 2015–2016.

The Foundation supports efforts to bring veterans in off the street and into VA facilities, where they are provided a free hot meal, medical and dental care, health screenings, warm clothing and access to benefits information. Through efforts such as these, the estimated number of veterans experiencing homelessness in the United States has declined by more than 74% since 2010.

THE DAV NATIONAL SERVICE PROGRAM

Throughout 2021, the Foundation disbursed over \$4.8 million to assist the national organization in providing vital services to veterans and their families. Mostly, this support aided DAV's National Service Program, which delivers no-cost professional claims service to veterans throughout the nation.

These funds helped DAV benefits advocates receive essential supplies and equipment, including laptops, webcams and headsets; more frequent Code of Federal Regulations (CFR) updates; and a public-facing disability combination tool accessible from DAV's website. Financial resources also helped enhance the online training platform, iTRAK (Interactive Training, Research, Advocacy and Knowledge), which extends the institutional knowledge of our professional corps of advocates nationwide.



Pfc. Ebony Ellington is reunited with her family during Family Day at Marine Corps Recruit Depot Parris Island. Family Day is the day before graduation and is the first time families have seen their Marine since they left home for recruit training. (Photo by Warrant Officer Bobby J. Yarbrough/ Marine Corps)

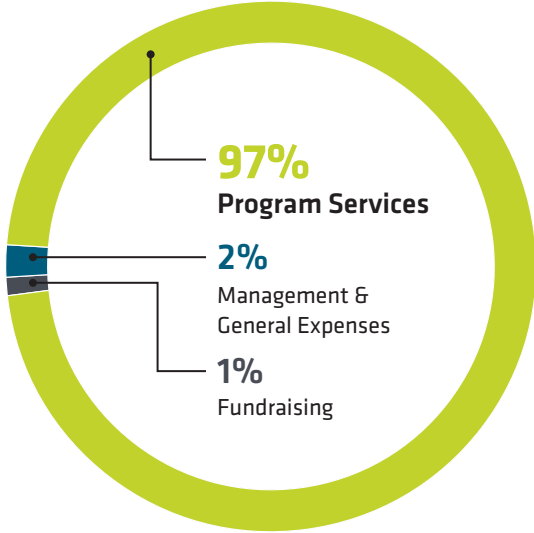
FINANCIAL OVERVIEW

Contributors to the DAV National Service Foundation are truly humbling in their compassion and generosity. During 2021, the Foundation’s supporters donated nearly \$1.1 million in contributions and bequests.

Veterans can be best honored through wise stewardship of each dollar entrusted to the Foundation. The Foundation clearly demonstrated its unwavering commitment to this model through the \$6 million, or 97%, of total expenditures that went toward direct program services for veterans and their families last year. Fundraising and administrative costs accounted for just 3% of total expenditures.

Even throughout a period of economic uncertainty and a turbulent securities market, prudent investment strategies and fastidious management have continued to guide the Foundation. Because of careful management, the Foundation’s investments totaled \$179.9 million in 2021. At year-end, the Foundation reported \$181.8 million in net assets, which helps to ensure the longevity of services to our nation’s heroes.

2021 Expenses



DAV National Service Foundation

2021 FINANCIALS

SUPPORT & REVENUE

Support	
Contributions—Without Donor Restrictions	\$ 867,456
Contributions—Donor Purpose Restricted Mission	\$ 1,500
Contributions—Donor Purpose Restricted The Columbia Trust	\$ 138,400
Contributions—Donor Purpose Restricted DAV Legislative Fund	\$ 0
Bequests	\$ 75,400
Total Support	\$ 1,082,756
Revenue	
Interest & Dividends Income—Net	\$ 4,232,614
Gain (Loss) on Sale of Investment Securities	\$ 6,687,095
Total Revenue	\$ 10,919,709
Total Support & Revenue	\$ 12,002,465

EXPENSES

Program Services	
Grants—The Columbia Trust	\$ 1,187,030
Appropriations—DAV National Service Program & Other Service Programs	\$ 4,831,903
Total Program Services	\$ 6,018,933 – 97%
Supporting Services	
Management & General	\$ 125,385 – 2%
Fundraising	\$ 90,696 – 1%
Total Supporting Services	\$ 216,081
Total Expenses	\$ 6,235,014
Excess of Support & Revenue Over Expenses	\$ 5,767,451
Change in Unrealized Appreciation of Investments	\$ 12,984,397

NET ASSETS

Change in Net Assets	\$ 18,751,848
Net Assets—Beginning of Year	\$ 163,077,132
Net Assets—End of Year	\$ 181,828,980
Total Without Donor Restrictions	\$ 94,506,568
Total With Donor Restrictions	\$ 87,322,412
Total Net Assets—End of Year	\$ 181,828,980

The complete financial statements have been audited and received an unqualified statement. A copy of the audited statement is available upon request.



RECOGNIZING OUR SUPPORTERS

It is with sincere appreciation that we recognize donors who have given so generously to support the DAV National Service Foundation. Within these pages, you will view varying levels of exceptional generosity and recognition of donors who achieved special giving thresholds in 2021. The Foundation extends its heartfelt thanks for all gifts, no matter the amount, as each one plays an important role in the advocacy and rehabilitation of injured veterans across the nation. These generous supporters are the reason why the Foundation can execute its mission and continue to benefit veterans and their families.

PERPETUAL REHABILITATION FUND

The Foundation's Perpetual Rehabilitation Fund is designed to ensure funds are available to serve America's veterans and their families of today, tomorrow and well into the future.

Many gifts are given to honor DAV national service officers, departments, chapters, Auxiliary units and individual members, and some are made in honor or memory of friends and family. Moreover, some gifts are given as part of living trusts, life insurance policies or other estate plans. As a component of our appreciation, the Foundation has established a program to recognize those who have donated \$100 or more during a given year, and these gifts are reflected annually in the Foundation's Honor Roll of Benefactors.

Sailors assigned to Navy Operational Support Center (NOSC) Baltimore assist in raising the Star-Spangled Banner at Fort McHenry. The event, which coincided with Flag Day, was part of a yearlong celebration where NOSCs around the U.S. host ceremonies to highlight the history of the Navy Reserve and its mission to deliver operational capability, and strategic depth to the Navy, Marine Corps and Joint Services. (Photo by Mass Communication Specialist 1st Class Patrick Gordon/Navy)

SUPPORTING VETERANS



HONOR ROLL OF BENEFACTORS

The National Service Foundation's Honor Roll of Benefactors was established in 1986 as the Judge John B. McClernan Grand Memorial Honor Roll and The Honor Roll. It recognized DAV department and chapter donors. The program eventually evolved into an all-inclusive donor recognition program and was renamed the Grand Memorial Honor Roll of Distinguished Donors and Honor Roll of Benefactors.

If it weren't for the continued, outstanding support of the individuals and organizations who contribute to the Foundation, veterans and their families simply would not be able to access the same level of unparalleled and vital services needed for progress. Each of these individuals—every veteran and family member—owes thanks to the supporters of this Foundation. The Foundation's Honor Roll of Benefactors is only one small expression of gratitude for these individuals' part in helping to keep the nation's promise to veterans.

Caring for our nation's injured heroes is a progressively challenging task that requires incredible compassion and understanding on a personal level. What follows is a tribute to the individuals and organizations who have answered the call to aid in this meaningful mission. If you know someone who has made an important contribution, do not hesitate to thank that person for the commitment and support. Individuals who are part of a contributing organization—be it a DAV chapter, Auxiliary unit, department or other group—can take pride in knowing that their contributions greatly affected others in a significant way.

The Foundation recognizes donors—both individuals and organizations—based on the generous contributions received annually and, in total, over time. A contribution of \$100 or more in cumulative giving will be recognized in the year in which the donor meets that threshold. This benchmark establishes an individual fund within the Perpetual Rehabilitation Fund and earns donors a spot on the Honor Roll of Benefactors Virtual Wall, located at nsf.dav.org/donor-recognition.

To those individuals listed, DAV offers its most sincere appreciation. The kindness of the Foundation's benefactors will never get overlooked, as it is their support that has helped to change the lives of countless veterans and their family members. The support enables DAV to provide continual services to those who've served.

On the next few pages, you will see listings for various awards, along with a description of what Honor Roll members have done to achieve those awards. These individuals have years to achieve a given goal and are an example of what others can accomplish if they begin working toward one now. We have made every effort to ensure each listing is accurate. If we have inadvertently made an error or omitted any individual or organization, please accept our sincerest apologies.

DISTINGUISHED DONOR CERTIFICATE

Donors with a lifetime giving total of \$250 to \$999 achieved during a given year will earn the Distinguished Donor Certificate and be recognized on the Honor Roll of Benefactors Virtual Wall.

COMMENDATION AWARD

Donors with a lifetime giving total of \$1,000 to \$4,999 achieved during a given year will earn the National Service Foundation Commendation Award and be recognized on the Honor Roll of Benefactors Virtual Wall and in the printed annual report.

John G. Adams
Aquatic Protein, LLC
Andrew H. Archibeque
Bob Baisden
Baytown #126, TX
Beaufort #12, SC
Walter A. Beloncis
David E. Brady
Donald R. Brunette
Joseph W. Burns
John M. Byars
Citrus Wealth Charity
Golf Tournament
Coast Professional, Inc.
Russell E. Collison
George P. Cox
David J. Cranfield
Daniel Drummond
Douglas D. Faith
James E. Flanagan
FOE Eagles #4208
Felice D. Frank
Peggy Garner
Genesee & Wyoming Inc.
Lyle M. Gilley
GR Motor Company
Scott D. Hayes
William & Marie Henderson

William A. Hoot
Hubble Homes
Beatrice A. Idema
Judy W. Jamison
Richard J. Kagan
Jayne Keith
John B. Kidwell
Tina Krug
Luchetti Surveying, Inc.
Jacque McClure
Leo Mendes
Nature Stone
Newport Harbor Elks Lodge 1767
Nora L. Nichols
Antonio J. Nunes
Wilbur P. Odle
Walter L. Pearson
Steven R. Petersen
Piqua Fish & Game Charities Inc.
Pratt & Whitney Canada
Carolee Rabjohns
Donna M. Regine
George M. Reyes
Albert Robinson
Carlos Rodriguez-Maldonado
Stuart I. Rutkin
Sgt Bradley S Crose #38, FL
Kenneth P. Shafer



Diane Shaffer
Devin Silovich
Mitchell J. Sleeper
Martin J. Sloup
Gregory D. Smith
Sons of American Legion Post 31
Michael D. Stewart
Supreme Industries Inc.
Carmilla A. Thiele
Patricia M. Ticaric
Rufino N. Vallesteros
VFW Tioga Post 2149
Wauwatosa Savings Bank Foundation
Paul Weber
Lewis B. Wilson
Albert A. Wong
Wurth Revcar Fasteners, Inc.
Edward J. Yalicki

STAR AWARDS

BRONZE LEVEL

Donors achieve Bronze Level recognition for cumulative giving at various tiers ranging from \$5,000 to \$250,000. Donors with a lifetime giving total of \$5,000 achieved during a given year will earn a Star Award plaque and be recognized on the Grand Memorial Honor Roll of Distinguished Donors Virtual Wall and in the printed annual report.

Donors can earn bronze stars to add to the plaque as contribution totals increase. Recognition on the virtual wall will also be updated to reflect the most current Bronze Level achievement.

Donors who achieved these thresholds before January 2021 received an engraved bronze plate, which was displayed on the wall at DAV National Service and Legislative Headquarters in Washington, D.C. Moving forward, all recognition will be virtual.



Donors receive a Bronze Level Star Award plaque upon achieving \$5,000 in cumulative giving. Bronze star updates can be earned for each of the following (cumulative) giving thresholds thereafter:

★	\$10,000
★ ★	\$25,000
★ ★ ★	\$50,000
★ ★ ★ ★	\$100,000
★ ★ ★ ★ ★	\$250,000

GRAND MEMORIAL HONOR ROLL OF DISTINGUISHED DONORS

2021 INDUCTEES

The following exceptional supporters of the Foundation achieved recognition on the Grand Memorial Honor Roll of Distinguished Donors for total contributions that reached the levels shown below during 2021.

AqueosUS Vets	\$6,853	Gone But Not Forgotten Foundation	\$5,000
Arthur Muchow #1, SD	\$39,950	Bridget Gregory	\$5,000
Avery Dennison Foundation	\$10,000	Eryk A. Kaminski	\$10,000
Central #16, FL	\$5,000	Annast Louvaris	\$5,100
DAV California Rehabilitation Foundation, Inc.	\$5,000	John McCormick	\$6,848
DAV of Minnesota Foundation, Inc.	\$30,000	Ken & Brenda Mills	\$5,000
Department of Connecticut	\$103,900	Permian Basin Chapter 58	\$5,500
Department of Maryland	\$102,250	Richard Spaulding	\$5,500
Department of Missouri	\$258,550	Summit County #35, OH	\$5,150
Department of North Dakota	\$13,700	Swap Modelers	\$5,211
Department of Ohio	\$52,485	Peter L. Tancredi	\$5,800
Dennis M. Ellis	\$5,700	David L. Tannenbaum	\$6,750
Gen Washington #7, VA	\$6,000	Bob Weiner	\$8,200

SILVER LEVEL

Donors achieve Silver Level recognition for cumulative giving at various tiers ranging from \$500,000 to \$999,000. Donors with a lifetime giving total of \$500,000 achieved during a given year will earn the Silver Level award and be recognized on the Grand Memorial Honor Roll of Distinguished Donors Virtual Wall and in the printed annual report.

As contributions increase, donors can earn dark gray acrylic stars to add to the award. Recognition on the virtual wall will also be updated to reflect the most current Silver Level achievement.

Ernestine Schumann-Heink Chapter 2 in Kansas City, Missouri, has displayed overwhelming commitment to the Foundation since 1979 and, in 2019, the chapter became the first recipient of the Silver Level Star Award. The award featured two stars to represent cumulative giving of \$650,000 or more. The chapter's loyalty is reflected in its annual donations, which exceeded \$697,000 in 2021.



**Ernestine Schumann-Heink
Chapter 2, MO
\$697,020**

Donors receive a Silver Level Star Award upon reaching \$500,000 and earn a dark gray acrylic star for each of the following (cumulative) giving thresholds thereafter:

★	\$575,000
★ ★	\$650,000
★ ★ ★	\$725,000
★ ★ ★ ★	\$800,000
★ ★ ★ ★ ★	\$875,000

GOLD LEVEL

Donors achieve Gold Level recognition for cumulative giving at various tiers ranging from \$1,000,000 to \$4,999,999. Donors with a lifetime giving total of \$1,000,000 achieved during a given year will earn the Gold Level award and be recognized on the Grand Memorial Honor Roll of Distinguished Donors Virtual Wall and in the printed annual report. Subsequently, donors can earn a new Gold Level award at each \$1,000,000 threshold. Recognition on the virtual wall will be updated to reflect the most current Gold Level achievement.

In 2013, the Washington, D.C.-based law firm Finnegan, Henderson, Farabow, Garrett & Dunner LLP was the first donor to receive the DAV National Service Foundation Exceptional Donor Award for its remarkable contributions to the Foundation. The firm's legendary generosity continues to this day, with its total contributions exceeding the \$2.63 million mark. In addition, Finnegan participates in DAV's pro bono program for veterans requiring legal representation at the United States Court of Appeals for Veterans Claims.



**Finnegan, Henderson, Farabow,
Garrett & Dunner LLP
\$2,632,683**

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ADMINISTRATION

ADMINISTRATOR

Bridgette G. Sorrell

DAV National Headquarters
Erlanger, Kentucky

Nonprofit Status

The DAV National Service Foundation is a tax-exempt organization, and all contributions made to it are tax-deductible. The Foundation is a nonprofit organization incorporated in the District of Columbia. It is exempt from tax under 26 U.S.C. §501(c)(4). Contributions to the Foundation are deductible pursuant to 26 U.S.C. §170(c).



National Service Foundation

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