

**INFORMATION AND INSTRUCTIONS FOR COMPLETING THE  
EDUCATION BENEFIT ENTITLEMENT RESTORATION REQUEST DUE TO SCHOOL CLOSURE,  
PROGRAM SUSPENSION OR WITHDRAWAL  
(VA FORM 22-0989)**

**HOW TO USE THIS FORM**

Use this form to apply for restoration of entitlement for Department of Veterans Affairs (VA) education benefits used at a school that has permanently closed or had its approval to receive VA benefits withdrawn or, due to COVID-19 and between March 1, 2020 and June 1, 2022 has closed temporarily or suspended your program of study. For this form "school" is used interchangeably with "training facility", and "educational institution". Please respond to all required questions regardless of the type of school you were attending.

With limited exception, the VA can restore entitlement only for the period of enrollment in which you did not receive credit (or in which you lost training time). Generally, this means that entitlement can only be restored for the single term you were enrolled in when your program was suspended, your school closed temporarily or permanently, or lost its approval to receive VA benefits, as described above.

**NOTE:** For any affected enrollment between August 1, 2021 to September 30, 2023, VA is able to restore entitlement for the entire program of education, not just the last term, quarter or semester if you were not able to transfer at least 12 credits to a new school. (The date of this action is effective August 1, 2021). Claims for this temporary provision must be received after enrollment at the new school and on or before September 30, 2023.

Entitlement restoration can only be granted for the benefits listed below. Additionally, Public Law 116-140 and Section 1021 of Public Law 116-315 authorized entitlement restoration as indicated.

- Post- 9/11 GI Bill (Chapter 33)
- Survivors' and Dependents' Educational Assistance (DEA) Program (Chapter 35)
- Montgomery GI Bill (MGIB) (Chapter 30)
- Montgomery GI Bill - Selected Reserve (Chapter 1606)
- Post-Vietnam Era Veterans' Educational Assistance Program (VEAP) (Chapter 32)

**ENTITLEMENT RESTORATION REQUEST DUE TO SCHOOL CLOSURE, PROGRAM SUSPENSION OR WITHDRAWAL**

**Part II**

In this section "**closed**", "**disapproved**", and "**withdrawn**" are used interchangeably. Respond to all required questions regardless of whether your educational institution temporarily or permanently closed, suspended your program of education (aka program of study or college major) or had its approval withdrawn.

**Item 7B.** Did your school provide you credit for the classes you were attending when it closed, was withdrawn, or suspended your program of education (example: Your school closed one week before its normal end of term; however your transcript indicates you have received a letter grade for the term)?

**Item 9D.** You may be eligible for Restoration of Entitlement if after enrolling at a new school to complete your interrupted program, you lost credit because your new school accepted fewer than 12 credit hours (or its equivalent, if the hours are reported in clock hours). If this applies, you may be eligible to have your entitlement restored for your entire program of education due to the school closure or disapproval; (Effective August 1, 2021). Claims for this temporary provision must be received after enrollment at the new school and on or before September 30, 2023.

**HOW TO FILE YOUR CLAIM**

After completing this form please send the completed form via mail to:

**Muskogee Regional Processing Office  
Restoration of Entitlement Team  
P. O. Box 8888  
Muskogee, OK 74402-8888**

This form can also be submitted electronically through Ask VA at:

<https://ask.va.gov/>

**PRIVACY ACT NOTICE:** VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses as identified in VA system of records, 58VA21/22/28, Compensation, Pension, Education and Veteran Readiness and Employment Records - VA, published in the Federal Register. An example of routine use allows VA to send educational forms or letters with a veteran's identifying information to the veteran's school or training establishment to (1) assist the veteran in the completion of claims forms or (2) for VA to obtain further information as may be necessary from the school for VA to properly process the veteran's education claim or to monitor his or her progress during training. Your response is required to obtain or retain benefits. The requested information is considered relevant and necessary to determine the maximum benefits under the law. Payment of education benefits cannot be made unless the information is furnished as required by existing law (38 U.S.C. 3471). The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

**RESPONDENT BURDEN:** We need this information to determine your eligibility for education benefits (38 U.S.C. 3471). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 15 minutes to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). If desired, you can call 1-888-GI-BILL-1 (1-888-442-4551) to get information on where to send comments or suggestions about this information collection.

