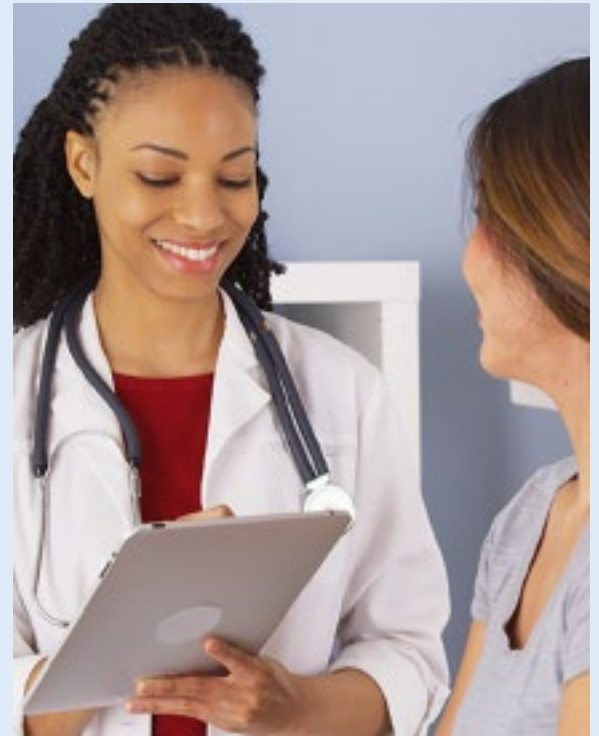


Welcome to HealthShare Referral Manager (HSRM), VA's secure online portal for managing referrals and authorizations

- ◆ **Facilitates Health Information Exchange (HIE)** between community providers and VA via one unified platform
- ◆ Gives the flexibility to **easily refer Veterans for other specialized care**
- ◆ Allows community providers to **submit Requests for Services (RFS)**
- ◆ **Generates reports** to inform decision-making and track workflow
- ◆ **Provides clinical summary of Veterans' medical history**, including details like diagnoses, prior medical procedures and medications, via the Clinical Viewer module



HealthShare Referral Manager revolutionizes the way community providers partner with VA to serve Veterans

"HSRM has **drastically cut down phone calls and faxes** that I'm having to receive on a daily basis just because all the information I need is literally right there at my fingertips."

- Provider Testimonial, Sterling, IL

**Over 60,000
community provider
users have signed
up for HSRM!**

Access to HSRM and training resources are available at no cost to community providers!



U.S. Department of Veterans Affairs

Office of Information and Technology
Development, Security, and Operations

Want to learn more about HealthShare Referral Manager?

Two-Hour Virtual Instructor-Led Training

Every Monday, 2-4 p.m. Eastern

Every Tuesday, 1-3 p.m. Eastern

Register in advance on VHA TRAIN at

https://www.train.org/vha/course/1082953/live_event

Two-Part Extended Virtual Instructor-Led Training

Join the HSRM Team for a slower-paced training event with more system demonstrations and live Q&A throughout the course

Part 1: Every Thursday, 2-3:30 p.m. Eastern

Part 2: Every Friday, 1-2:30 p.m. Eastern

Register in advance at https://www.train.org/vha/training_plan/5580

Self-Paced HSRM eLearning

Log into VHA TRAIN at <https://www.train.org/vha/welcome>, then search the course catalog for

“Community Provider Lifecycle for HealthShare Referral Manager”

HSRM Registration Information Session

Check schedule and register in advance on VHA TRAIN at

<https://vha.train.org/vha/course/1093595>

Visit the Community Provider Webpage at

https://www.va.gov/COMMUNITYCARE/providers/Care_Coordination.asp#HSRM