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Service Change Notice 20-21
National Weather Service Headquarters Silver Spring MD
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To: Subscribers:
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 -Emergency Managers Weather Information Network
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From: Michelle M. Mainelli
 Director, Office of Dissemination

Subject: HazCollect Service Termination Effective Immediately

Effective immediately, the operation of the NWS All-Hazards Emergency Message Collection System (HazCollect), also known as HazCollect Legacy (HCL), is terminated. Due to low use of this service, recently discovered operational interface issues, and high telecommunication circuit costs, the NWS is refocusing its resources on development of NWS Common Alerting Protocol (CAP) Handler which will replace HCL by the end of calendar year 2020.

HazCollect was designed to receive authenticated Non-Weather Emergency Messages (NWEMs) from the Federal Emergency Management Agency (FEMA) Integrated Public Alert and Warning System (IPAWS) and process them for dissemination over NOAA Weather Radio All Hazards (NWR) and other public NWS dissemination systems.

As the replacement for HCL, CAP Handler will facilitate operational improvements that are expected to increase use of NWR and other NWS systems for dissemination of NWEMs. Information on the implementation of the CAP Handler will be published in a separate bulletin.

NWS Weather Forecast Offices (WFOs) may continue to enter and disseminate NWEMs at the request of non-NWS alerting authorities using the Automated Weather Information Processing System (AWIPS) as described in NWS Instruction (NWSI) 10-518, Non-Weather Related Emergency Products Specification:

<https://www.nws.noaa.gov/directives/sym/pd01005018curr.pdf>

For questions or comments, please contact:

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