# yubico

TECHNICAL SERVICES

## **Professional Services**

# **Hours Bundles**

Expert on-demand technical and operational consulting hours packages designed to provide you assistance and expertise when you need it.

Yubico is leading the charge toward a more secure and frictionless authentication future. Our team of Professional Services engineers and advisors offers groups of flexible consulting hours designed to help you integrate, implement and deploy Yubico products in your organization.

#### **Benefits**

#### On-demand consulting

Engage with Professional Services resources for technical and operational guidance when you need it.

#### Flexible hours

Hours are not tied to a specific engagement timeline and can be used over a 12-month period. Ideal for first-time MFA implementations or multiple/longer-term deployments.



### Multiple methods of assistance

Hours can be utilized in multiple ways. Clients can either email questions or schedule virtual meetings with a Professional Services engineer or advisor.

### Comprehensive technical guidance

Professional Services engineers have expertise to help you with a variety of use cases, vendor solutions and authentication protocols

#### Knowledgeable operational deployment assistance

Professional Services advisors can provide operational guidance and review to help facilitate and streamline your YubiKey implementation and rollout

#### Easily expandable

Additional hours bundles can be easily purchased if needed.

#### Professional Services offer a variety of flexible, on-demand packages to fit your needs: Intermediate Advanced Additional Light Basic 10 Hours 55 Hours 80 Hours 10 Hours 30 Hours Clients with OTP integration OTP integration w/ · OTP custom build Clients with EXAMPLE USE CASES limited budget YubiCloud additional w/ 3rd party Win/MacOS integration needs • FIDO/FIDO2 Win/MacOS First-time MFA Smart Card w/o implementation w/integrated Smart Card **CMS** Partner service w/ CMS partner Win/MacOS • FIDO/FIDO2 custom build w/ integrated w/ new partner solution • FIDO/FIDO2 w/ validationonly service