



To determine which region a Veteran resides, click here:  
<https://www.va.gov/communitycare/programs/veterans/CCN-Veterans.asp>

## INFORMATION FOR VETERANS

**\*\*Please provide this billing information when you visit an in-network retail pharmacy or urgent care location to (1) fill a prescription and/or (2) receive a flu or COVID-19 vaccine\*\***

### Eligibility

- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit: <https://www.va.gov/communitycare/>
- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

### Choosing a Pharmacy

- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: <https://www.va.gov/find-locations/>

### When you arrive at the pharmacy

- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

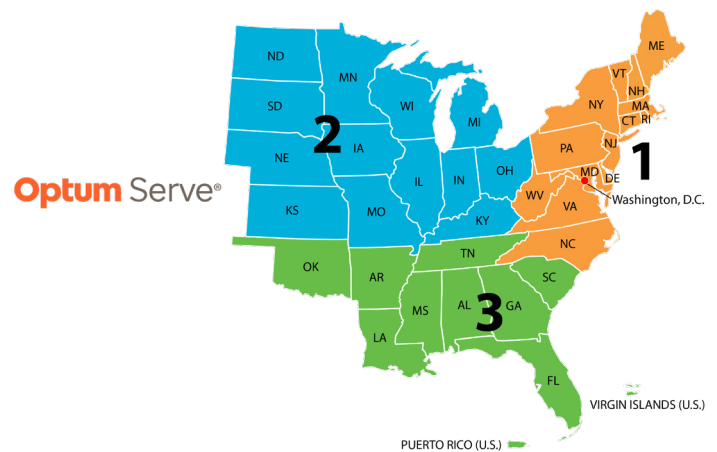
To view this billing information on your mobile device, scan the QR code at right.

<https://www.va.gov/communitycare/docs/programs/OCC-Billing-Information-Card.pdf>



## INFORMATION FOR PHARMACIES

### Community Care Network Regions 1-3



**Billing information for network providers in these states or U.S. territories above:** Enter Community Care Network/ Veteran's pharmacy claims using the information in the sample card.

U.S. Department of Veterans Affairs  
Veterans Health Administration

**CCN Regions 1-3**  
**Payer ID: VACCN**

<p><b>BIN#:</b> 004336</p> <p><b>PCN:</b> <u>ADV</u></p> <p><b>Rx Group:</b></p> <ul style="list-style-type: none"> <li>- Referred Care: <u>Rx3839</u></li> <li>- Urgent Care/VA Provider: <u>Rx4136</u></li> <li>- Flu Shot or COVID-19 Vaccine: <u>Rx3841</u></li> </ul>	<p><b>Veteran ID:</b> <u>10-digit Veteran ID or SSN</u></p> <p><b>Veteran DOB:</b> <u>YYMMDD format</u></p> <p><b>24/7 CVS Caremark Pharmacy Help Desk:</b> 800-364-6331</p>
--	--

- Maximum day supply for a Veteran's initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies ([U/E formulary](#) and [VA Formulary Advisor](#)).
- Instruct Veteran/pharmacist to fill prescriptions in the **same CCN region** as their community provider visit.
- For questions, please call the CVS Caremark™ Pharmacy Help Desk at 800-364-6331 (24/7).

## INFORMATION FOR URGENT CARE PROVIDERS

Call 888-901-6609 to confirm Veteran's eligibility for urgent care services.



To determine which region a Veteran resides, click here:  
<https://www.va.gov/communitycare/programs/veterans/CCN-Veterans.asp>

## INFORMATION FOR VETERANS

**\*\*Please provide this billing information when you visit an in-network retail pharmacy or urgent care location to (1) fill a prescription and/or (2) receive a flu or COVID-19 vaccine\*\***

### Eligibility

- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit: <https://www.va.gov/communitycare/>
- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled in VA health care to use this benefit.

### Choosing a Pharmacy

- You must visit an in-network pharmacy location in the same CCN region as your community provider visit to avoid any issues filling your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at: <https://www.va.gov/find-locations/>

### When you arrive at the pharmacy



- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

To view this billing information on your mobile device, scan the QR code at right.

<https://www.va.gov/communitycare/docs/programs/OCC-Billing-Information-Card.pdf>



## INFORMATION FOR PHARMACIES



U.S. Department of Veterans Affairs  
Veterans Health Administration

**CCN Regions 4-5  
Payer ID: VACCN**

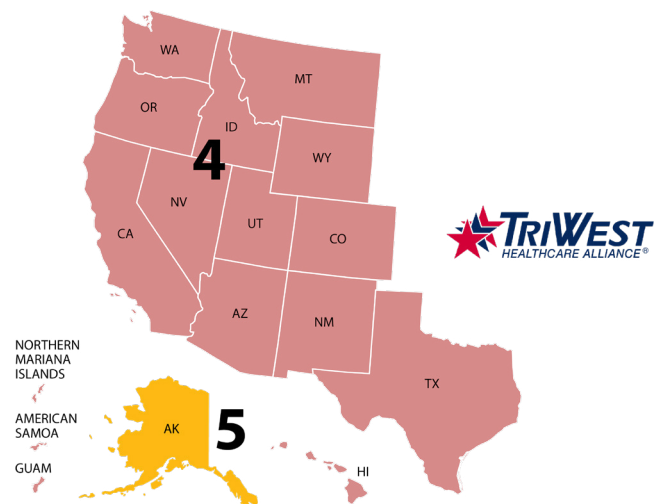
**BIN#: 003858**  
**Person Code: 01**  
**PCN: A4**

**Veteran ID: 10-digit Veteran ID or SSN**  
**Veteran DOB: YYYYMMDD format**

**Rx Group:** 24/7 Express Scripts  
Pharmacy Help Desk:  
800-922-1557

- Referred Care/VA Provider: **VETERAN**  
- Urgent Care: **VAPC3RX**  
- Flu Shot or COVID-19 Vaccine: **VAPC3RX**

### Community Care Network Regions 4-5



- Maximum day supply for a Veteran's initial fill is 14 days (7 days or fewer, or state limits for opioids). No refills. There is an exception for pre-packaged items (EG: inhalers and eye drops may be permissible).
- Medication must be on VA Urgent/Emergent Formularies ([U/E formulary](#) and [VA Formulary Advisor](#)).
- Instruct Veteran/pharmacist to fill prescriptions in the **same CCN region** as their community provider visit.
- For questions, please call the Express Scripts Pharmacy Help Desk at 800-922-1557 (24/7).

**Billing information for network providers in these states or U.S. territories above:** Enter Community Care Network/Veteran's pharmacy claims using the information in the sample card.

## INFORMATION FOR URGENT CARE PROVIDERS

Call **833-4VETNOW (833-483-8669)** to confirm Veteran's eligibility for urgent care services.

Call the Urgent Care support line at **866-620-2071** for on-site support when a provider, pharmacy, Veteran or other caller experiences issues at an Urgent Care facility or at a Pharmacy.