yubico

Yubico Professional Services

Expert consulting services, including workshops, implementation packages, on-demand technical assistance and custom engagements, designed to jump-start and accelerate your YubiKey deployment

Yubico is leading the charge toward a more secure and frictionless authentication future. Our team of experts provides technical and operational guidance to help streamline your YubiKey implementation and rollout.

Yubico Professional Services offer best-in-class industry deployment expertise and consulting in:

- Authentication Strategy
- Technical Integration Services
- Deployment Strategy and Planning
- YubiKey User Lifecycle Management
- User Training and Support
- Program Launch and Reporting

Yubico Professional Services Overview

Yubico offers a wide variety of advisory services in support of your YubiKey implementation and deployment, including best practices workshops, technical implementation packages, on-demand technical consulting and custom engagements.

Our Professional Services team is comprised of trained and accredited security professionals with experience gained from hundreds of customer implementations across a wide range of industries and the government sector.

From standard implementations to complex enterprise rollouts, Professional Services has the skills and expertise to help guide you through all facets of a YubiKey implementation and deployment.

Services Offered

Professional Services Packages

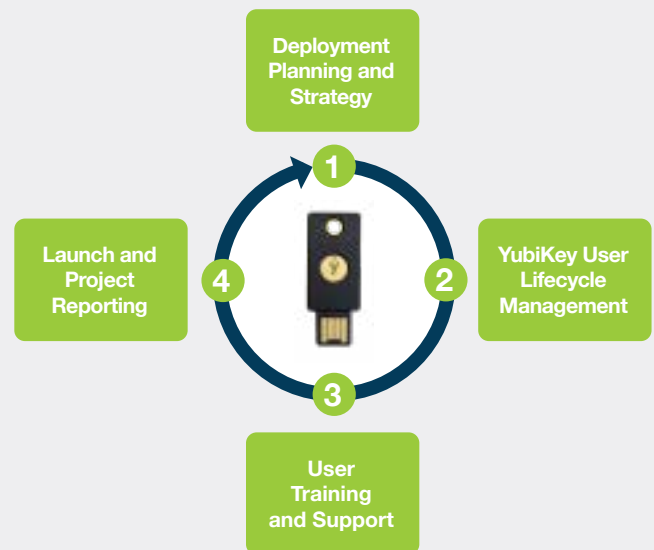Getting Started and Smart Card/Microsoft Passwordless implementation packages plus Operational Deployment workshops

Technical Services Hours Bundles

On-demand consulting hours supporting your integration with third party platforms and solutions

Custom Engagements

Discovery-based custom workshops and projects designed to fit your specific needs

Professional Services Deployment Process

1. Deployment Planning and Strategy
2. YubiKey User Lifecycle Management
3. User Training and Support
4. Launch and Project Reporting

YubiKeys deployed in:

9 of the top 10 global technology companies

4 of the top 10 U.S. banks

2 of the top 3 global retailers

Professional Services Activities

Technical Integration Services

- Architecture and Infrastructure Review
- Vendor Integration Analysis
- Test Plan Development
- PKI Advisory and Implementation

Deployment Planning

- Deployment Strategy
- User Security Profile Assessment
- Staffing/Resource Allocation Analysis
- Project and Milestone Planning

YubiKey Lifecycle Management

- Key Distribution/Validation
- User Registration
- Key Provisioning/Credential Issuance
- Key Management Policies

User Training and Support

- Communication and Training Strategies
- Training Material and Documentation Review
- User Support Processes
- Call Center/CS Script Analysis

Launch

- Communication Plan Design
- User Targeting/Messaging
- Pilot Planning
- Launch Plan Development

Analytics and Reporting

- Reporting Requirements
- Customized Metrics
- Executive Reporting
- Dashboard Design

Make the most of your YubiKey investment

Let our Professional Services team help you accelerate your deployment and unlock maximum value from your YubiKeys as quickly as possible.

For more information, go to www.yubico.com/support-services, or send us an email to professional-services @yubico.com.