

To better serve taxpayers and businesses, the Taxpayer Advocate Service is taking steps to help address the IRS tax return inventory backlog by temporarily amending the types of cases we can currently accept. Read about how we are advocating for taxpayers requesting our help with problems in the processing of their tax returns.

▼ I Have a Tax Issue With My Original or Amended Individual or Business Income Tax Return for...

Tax Year 2021

The Taxpayer Advocate Service (TAS) is currently assisting taxpayers with tax year 2021 cases where the IRS has processed the return and has made adjustments and sent the taxpayer a notice discussing the adjustments.

TAS is not currently assisting taxpayers with unprocessed tax year 2021 income tax returns filed by paper not yet entered into the IRS system. We will continue to evaluate our ability to accept these cases as the IRS resolves its backlog. However, TAS will assist taxpayers who filed their return electronically where the return has been delayed in processing and TAS case acceptance criteria is met.

Tax Year 2020

(or Earlier)

TAS is currently assisting taxpayers with unprocessed tax year 2020 or earlier income tax returns filed by mailing a paper return to the IRS before June 1, 2021 that the IRS has not yet entered into its systems. We will continue to evaluate our ability to accept these cases as the IRS resolves its backlog. However, TAS will assist taxpayers who filed their return electronically where the return has been delayed in processing and TAS case acceptance criteria is met.

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