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Category	Web Link	Assistance Description	Telephone
Access and Functional Needs and Disabilities	Alabama Department of Rehabilitation Services	Information on state and public resources for citizens with disabilities.	334-293-7500 Toll free: 800-441-7607
Access and Functional Needs and Disabilities	Alabama Disabilities Advocacy Program (ADAP)	Information on state and public resources for citizens with disabilities.	Toll free: 800-826-1675 205-348-4928
Aging Services	Alabama Department	This service links those who need assistance (i.e.,	Local 334-242-5743
Aging Services	of Senior Services	meals, homecare, transportation, etc.) with state and local area agencies on aging and community-based organization.	Toll free: 800-243-5463 Outside County 877-425-2243
Aging Services	Alabama Department of Senior Services - Aging Care	A collection of links to services and local senior services offices within the State.	Web only
Agricultural Aid	Alabama USDA Farm Service Agency	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	334-279-3500
Agricultural Aid	Alabama USDA Rural Development	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas. Go online for area office information or contact the State phone number which can provide area office information.	334-279-3400

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Category	Web Link	Assistance Description	Telephone
Agricultural Aid	Alabama Department. of Agriculture & Industries	Our consumer service activities protect consumers and businesses from unfair and unsafe business practices across a wide range of market sectors, including products and services for food, fuels, and petroleum products, weighing, and measuring devices, pesticides, and the full range of agricultural activities.	334-240-7171 Toll free: 800-642-7761
Animals/Pets	Alabama Humane Society	We work in Alabama to support animal welfare legislation, fight animal cruelty in all forms and engage citizens to promote the protection of animals.	By email on website Toll Free: 866-720-2676
Animals/Pets	Alabama Animal Welfare Coalition - Facebook Page	Events, information, social media posts.	Refer to Website
Consumer Services	Attorney General's Office	Information on price gouging and consumer complaint services.	Main: 334-242-7300 Office of Victim Assistance: 800-626-7676
Consumer Services	Attorney General's Office - Consumer Interest Division	The Attorney General's Consumer Affairs Division will investigate claims of home repair fraud and, if enough evidence exists, will prosecute individuals.	Consumer Hotline: 800-392- 5658 or 334-242-7335 // Main Number 334-242-7300 // Victim Asst 800-626-7676 online complaint forms available
Contractors	Alabama Home Builders Hotline	Contractor's license verification and consumer complaints services. The Home Builders Licensure Board can take disciplinary actions against builders who are licensed and commit fraud against consumers.	Toll Free: 800-304-0853 Office: 334-242-2230

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Category	Web Link	Assistance Description	Telephone
Crisis Counseling	Alabama Department of Mental Health	Toll-free service available to all those in crisis who are seeking help.	Emergency: 911 Toll Free 800-367-0955 334-242-3454 Advocacy: 800-367-0955 Developmental Disability: 800-361-4491 Substance Use: 844-307-1760
Crisis Counseling	Alabama Suicide & Crisis Hotline	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 800-784-2433 or 800-273-8255 TTY: 800-799-4889
D: 1 0 :6:	TDD		
Disaster Specific Information	TBD		
Disaster Unemployment Assistance	Alabama Department of Labor	The U.S. Department of Labor disaster portal provides disaster survivors with web links to state agencies providing unemployment benefits, employment opportunity information, social and family services, and disability resources.	File claim: 866-234-5382 TTY: 800-548-2546 Relay Voice: 711
Essential Needs	Alabama Department of Human Resources - General Information Line	Assistance in filing an application for food stamps, Medicaid, and state financial assistance.	334-242-1310

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Category	Web Link	Assistance Description	Telephone
Essential Needs	Alabama DHR- Food Assistance	Information and assistance in filing for food stamps.	Alabama Food Asst Info Line: Montgomery Area: 334-242- 0143 Outside Montgomery Area: 800-382-0499 Food Assistance Program: 833-822-2202
Essential Needs	Alabama Department of Public Health: WIC Program (Women, Infants, & Children)	Nutrition evaluation and monthly vouchers to receive free supplemental, highly nutritious foods such as cereal, cheese, milk, eggs, peanut butter, and dried beans.	888-942-4673
Essential Needs	Alabama 211 - Information & Referral Helpline	Referrals to organizations providing emergency food, shelter, clothing, crisis counseling, senior services, rent, and utility assistance.	211 or 888 - 421-1266 Hearing impaired: 711
Essential Needs	Feeding the Gulf Coast- Main Warehouse	Referrals to organizations providing emergency food assistance.	251- 653 -1617
Essential Needs	Food Bank of North Alabama (Huntsville)	Referrals to organizations providing emergency food assistance.	256-539-2256
Essential Needs	Community Food Bank of Central AL	Referrals to organizations providing emergency food assistance.	205-942-8911
Essential Needs	Montgomery Area Food Bank, Inc.	Referrals to organizations providing emergency food assistance.	334-263-3784
Essential Needs	West Alabama Food Bank	Referrals to organizations providing emergency food assistance.	205-333-5353
Essential Needs	Feeding the Valley, Inc.	Referrals to organizations providing emergency food assistance.	706-561-4755

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Category	Web Link	Assistance Description	Telephone
Essential Needs	Wiregrass Area United Way Food Bank	Referrals to organizations providing emergency food assistance.	334-794-9775
Essential Needs	Selma Area Food Bank	Referrals to organizations providing emergency food assistance.	334-872-4111
Family & Protective Services	Alabama Department of Human Services- Child Protective Services	Individuals concerned with children at risk for abuse and neglect. Listing for county Department of Social Services offices.	Emergency: 911 334-242-9500
Family & Protective Services	Adult Protective Services	Individuals concerned with possible elder abuse, neglect, or exploitation. Listing for county Department of Social Services offices.	Emergency: 911 334-242-1350 Adult Abuse Hotline: 800-458-7214
Family & Protective Services	Alabama Department of Human Resources	Family Resources.	Emergency: 911 334-242-1310 Family Assistance: 334-242-1773 or 334-242-1950
Family & Protective Services	My Alabama	Family Services, public assistance, & employment.	Website has various links.
Family & Protective Services	Alabama Child Care	Information about Child Day Care Centers throughout the state of Alabama.	Child Care Svs.334-242-1425 or AL DHR 334-242-1310
Financial Assistance	DHR Alabama Family Assistance	Information and application assistance in filing for state financial assistance.	334-242-1773 or 334-242- 1950

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Category	Web Link	Assistance Description	Telephone
Health Care Services	Alabama Medicaid	Referrals to local state assisted medical facilities and information on how to apply for Medicaid.	800-362-1504
Health Care Services	Alabama Department. of Health - ALL Kids/Alabama's CHIPS Program	Information and application assistance in applying for the State Children's Health Insurance Program (S- CHIPS) which provides free or low-cost medical insurance for children.	888-373-5437
Housing	Alabama USDA Rural Development	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	334-279-3400
Housing	Alabama HUD - Public & Indian Housing Resource Center	Applicants will be given the telephone number of their local HUD Counseling Office for assistance in applying for Section 8 rentals or Public Housing assistance.	205-731-2617 // 800-955- 2232 // 202-708-1112
Housing	Alabama HUD - Automated, Housing Counseling Agency -	Applicants will be given the telephone number of their local HUD Counseling Office for assistance with HUD mortgage services.	800-569-4287
Housing	Social Serve: Alabama	Housing Locator and Disaster Housing Intervention.	704-334-8722 // 877-428- 8844 Relay Service: 711
Housing	Alabama Housing Finance Authority	Assistance with options for finding and financing affordable housing.	334-244-9200 Toll-free: 800-325-2432

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Category	Web Link	Assistance Description	Telephone
Identity Theft	Identity Theft Resource Center	The Victim Assistance Call Center provides toll-free, no- cost case mitigation to victims and consumer education and awareness in the understanding of identity theft, data breaches, cyber security, scams/fraud, and privacy issues. Provides State Resource information.	888-400-5530
Insurance	Alabama Department of Insurance	General insurance information and fraud reporting services.	334-269-3550
Insurance	Alabama Department of Insurance - Consumer Services	General insurance information and fraud reporting services.	334-241-4141 or 800-433- 3966
Legal Services	Alabama State Bar /Volunteer Lawyers / Pro Bono Services	Information and referrals to attorneys providing legal services to individuals affected by a disaster.	334-269-1515 or 800-354- 6154
Legal Services	Alabama State Bar - Lawyer Referral Services (Nationwide Toll Free)	Information and referrals to attorneys providing free and reduced fee legal services to individuals affected by a disaster.	800-392-5660
Legal Services	<u>Legal Services</u> <u>Alabama: Home</u>	Information and referrals to attorneys providing free and reduced fee legal services to individuals affected by a disaster.	English: 866-456-4995 Spanish: 888-835-3505
Roadside Assistance	Alabama Department. of Transportation - Road Conditions Hotline	Recorded road condition information.	888-588-2848 or TTY: 7-1-1

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Tax Preparation	Alabama Department of Revenue	Free tax preparation assistance for low to moderate income individuals with an emphasis on seniors.	See Directory of Taxpayer Service Centers
Veterans Services	Alabama Department of Veteran Affairs	Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance.	334-242-5077
Vital Statistics & Records	Alabama Law Enforcement - Citizens Information	Alabama Law Enforcement Agency provides quality service, protection, and safety for the State of Alabama through the utilization of consolidated law enforcement, investigative.	334-242-4400 = Driver's License Div. Montgomery AL
Vital Statistics & Records	Alabama Department of Revenue -Motor Vehicle Section	Duplicate drivers' licenses and auto registration services.	334-242-9000
Vital Statistics & Records	Alabama Center for Health Statistics - Vital Records	Replacement birth/death/marriage/divorce certificates and other replacement document services.	334-206-5418
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		