



DELL EMC CUSTOMER SUPPORT CENTERS

The DELL EMC global support network provides 24x7 coverage—with redundancy and failover—through global customer support centers in North America, Europe, and Asia.

For customer convenience, DELL EMC offers a single support number for all DELL EMC customers regardless of which products you have implemented. Sophisticated call-handling systems enable efficient dispatching and coordinated delivery via the DELL EMC worldwide logistics organization for around-the-clock parts delivery to rapidly mitigate hardware issues. DELL EMC global support centers and field offices are networked by a global CRM system to maximize your total customer experience and ensure rapid resolution of every service request, small or large.

- United States: 1 800 782 4362 (1 800 SVC 4EMC)
- Canada: 1 800 543 4782 (1 800 543 4SVC)
- Worldwide: 1 312 725 5401

IN-COUNTRY SUPPORT PHONE NUMBERS AVAILABLE

In addition, EMC provides 24x7 local phone and toll-free access numbers for many countries throughout the world. Many of these access numbers will route you to support professionals who speak your local language.

COUNTRY	TOLL-FREE NUMBERS	TOLL NUMBERS
ARGENTINA	0800 6661769	1120397275
AUSTRALIA	1800 335 438	02 8223 9403
AUSTRIA	0800 312103	+43 12 0609 4018
BELGIUM	0800 77 179	+32 2 481 9091
BOLIVIA	800 100 479	+44 203 684 0996
BRAZIL	0800 8919310	
CAMBODIA	1800209743 or 1800208478 or 1800209738	
CANADA	1 800 543 4782	
CANADA (QUEBEC)	1 866 362 2800	5143950491
CHILE	1230 0206 033	223937081
CHINA (MAINLAND)	Mandarin: 800 8190009 or 800 8103777 or 10800 852 1116 English: 8008580523 or 108008521117	Mandarin: 400 6700009 English: 400 8819925
CHINA (HONG KONG)	Mandarin: 3009 5851 English: 3001 0003/3009 5852	

COUNTRY	TOLL-FREE NUMBERS	TOLL NUMBERS
COLOMBIA	01800 944 0775	6012421366
COSTA RICA	0800 012 1845	40360348
CZECH REPUBLIC		+44 203 684 6360
DENMARK	80 206 678	+44 203 450 9715
DOMINICAN REPUBLIC	1 800 734 8564	8499414444
ECUADOR	1 800 225 528 then 877 759 3762	+44 203 684 0996
EGYPT	0800 000 9518	1 312-725-5401
EL SALVADOR	8006289 or 80008777510	448999902898
FINLAND	0800 114 963	+44 203 450 9715
FRANCE	0805 113 759	+33 1 34 34 22 09
GERMANY	0800 085 5556	+49 34578 225026
GREECE	0800 441 46870	+30 241 300 6096
HUNGARY	1777 4762	
INDIA	000800 440 1379	
INDONESIA	001 803 852 9878	
IRELAND	1 800 946 864	+353 6 122 3125
ISRAEL	1 800 360 470	
ITALY	800 013 746 or 800 318 975	+39 02 5778 2004 or +39 02 5778 2342
JAPAN	0120 770 365	
KOREA	080 2125 777	
LUXEMBOURG	800 855 22	+352 2630 4711
MALAYSIA	1 800 882 853	
MEXICO	01 800 123 8590	5576988992
NETHERLANDS	030 288 9488	+31 20 674 4024
NEW ZEALAND	0800 854 877	09921 4587
NICARAGUA	00 1800 220 2287	448999902899
NORWAY	800 10 599	+44 203 450 9715
PAKISTAN	00 800 9004 4026	
PANAMA	C&W: 011 0018005073012	3084478
PERU	0800 52 328	16409918

COUNTRY	TOLL-FREE NUMBERS	TOLL NUMBERS
PHILIPPINES	Philippines Globe: 180089086416 PLDT: 180014410696 or 180018881061 (Smart, PLDT, Sun)	
POLAND	800 684 000	+48 224 178 761 or +48 601 709 710
PORTUGAL	800 206 353	+351 214 220 713
SAUDI ARABIA	800 8444 903	
SINGAPORE	800 852 3538	6415 5091
SOUTH AFRICA	0800 99 5634	+27 11 549 4198
SPAIN	900 100 805	+34 917 229 537
SRI LANKA	247 5648 011 247 5648 (Outside Colombo)	
SWEDEN	0200 214 977	+44 203 450 9715 or +46-8-555 140 97
SWITZERLAND	0800 85 45 99	+41 22 799 0262
TAIWAN Formerly CHINA (TAIPEI)	Chinese: 0800 030 919 English: 0080 113 8640	
THAILAND	001 800 4414 350	
TURKEY		+90 532 606 1781
UNITED ARAB EMIRATES	8000 4414965	
UNITED KINGDOM	0870 6000 300	+44 134 437 8017
URUGUAY	404 4004	+44 203 684 0996
VENEZUELA	800 100 4130	2123359410
VIETNAM	12032266 or 12032267	

CONTACT US

To learn more about how DELL EMC products, services, and solutions can help solve your business and IT challenges, [contact](#) your local representative or authorized reseller, visit www.dell EMC.com, or explore and compare products in the [DELL EMC Store](#).

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