

Customer Standing Committee (CSC) Meeting 53

22 September 2021 @ 02.00 – 03.00 UTC

Agenda and Notes

- **Action 01 53 2021:** Seek approval from members on the list
- **Action item 02 53 2021:** CSC members to vote on appointment Bret Carr as liaison to the Effectiveness Review Team. Voting members indicate support to staff
- **Action Item 03 53 2021:** staff to update slides for possible presentation to RySG. Gaurav to check and inform CSC if meeting with gTLD operators is anticipated

1. Welcome & Roll Call

Meeting is not quorate: formal decisions are to be taken on-line

2. Action items

Action Items		
Action item 01 52 2021	CSC members to approve CSC June Findings on-line	Completed
Action item 02 52 2021	Secretariat to alert CSC membership to stand as liaison to the Effectiveness review team.	Completed, see agenda item 5.c
Action item 03 52 2021	Secretariat to include selection CSC liaison to Effectiveness review team on agenda 22 September meeting	Completed, see agenda item 5.c
Action item 04 52 2021	Secretariat to propose date for joint CSC /PTI Board meeting during or around ICANN72	Completed see agenda item 6

All actions completed

3. Performance IANA Naming Function August 2021

a) PTI report to CSC August 2021.

Observation: Quiet month, no escalations, 100 % of SLAs were met.

Jennifer Bryce to fill Amy's position as liaison from ICANN Org

b) CSC Findings PTI Performance August 2021.

No comments from CSC. Online adoption required (no quorum)

Action 01 53 2021: Seek approval from members on the list

4. Update CSC membership selection process

Informational

The ccNSO and GNSO Councils have been requested to approve the full slate of CSC membership:

Members:

Frederico Neves, member *re-appointed*

Appointing Organization: ccNSO

Term: 2021 – 2023

Brett Carr (Vice-Chair) (EU) member

Appointing Organization: ccNSO

Expected Term: 2020 - 2022

Dmitry Burkov, member *re-appointed*

Appointing Organization: RySG

Term: 2021 - 2023

Gaurav Vedi (NA), member

Appointing Organization: RySG

Expected Term: 2020 - 2022

Liaisons:

Holly Raiche, liaison *re-appointed*

Appointing Organization: ALAC

Term: 2021 - 2023

Milton Mueller, liaison *re-appointed*

Appointing Organization: GNSO (Non-Registry)

Term: 2021 – 2023

Lars-Johan Liman, (Chair)

Appointing Organization: RSSAC

Expected Term: 2020 – 2022

Laxmi Prasad Yadav

Appointing Organization: GAC

Expected Term: 2020 - 2022

Amy Creamer

Appointing Organization: PTI

Term: no term limit

ccNSO Approved slate

GNSO to approve 23 September 2021

Observations: No new members or liaisons & very smooth process.

5. CSC Effectiveness Review process

a. Adoption Terms of Reference CSC Effectiveness Review

Comment: Wording on page 2 Terms of Reference may be unclear. This may set the wrong expectations. Note the text is related to the CSC Charter.

b. Membership CSC Effectiveness Review Team

Informational

- i. GNSO appointed members: Donna Austin and Jonathan Robinson
- ii. ccNSO appointed members: Jens Pétur Jensen and Maarten Simon
- iii. PTI Liaison: Amy Creamer

c. Appointment CSC Liaison

Only candidate is Brett Carr. No More candidates. As the meeting is tot quorate appointment to follow on-line.

Action item 02 53 2021: CSC members to vote on appointment Bret Carr as liaison to the Effectiveness Review Team. Voting members indicate support to staff

6. Next Meetings

- Meeting 54, 20 October 2021, (prior to ICANN72), 10.00-11.30 am UTC
Invite the PTI Board, to be confirmed
- Meeting 55, 17 November 2021, 18.00-19.00 UTC
- Meeting 56, 15 December 2021, 02.00-03.00 UTC

7. AOB

Question: Understanding that the CSC meets twice a year with direct customers. Is expectation that CSC reaches out to ccNSO and RySG prior to the meeting to schedule a session during the ICANN week?

No session scheduled ccNSO as during ICANN71 update. For RySG: Tuesday Constition day

Action Item 03 53 2021: staff to update slides for possible presntation to RySG. Gaurav to check and inform CSC if meeting with gTLD operators is anticipated

8. Adjourn