NOTES | Customer Standing Committee (CSC) Meeting 43

16 September 2020 @ 18:00 – 19:00 UTC

1. Welcome and Introduction

Welcome by Lars-Johan Liman.
Welcome to Laxmi, who is stepping in as the new liaison to GAC. formal approvement of the appointment is not yet completed. Still waiting for the approval from the GNSO Council.

Naela: 2 items to be added to the AOB
- Update to annual engagement survey by PTI
- Update on projects where PTI is involved (LGRZ)

Gaurav: update slide deck to be kept outside of the meeting

2. Action items

Action Items		
Action 01 42 2020	ICANN org update CSC report and circulate to CSC for approval.	Completed
Action 03 42 2020	Chair to convey view of CSC's role in review of transition plan to the IFRT.	Completed

3. PTI Performance August 2020

a) PTI report to CSC August 2020.

Naela: all SLA thresholds met, no escalations to report

b) CSC Findings PTI Performance August 2020.

Claudia made updates to the template.
Amy: nothing special to report.
Alejandra: since Dmitry is not here, can we adopt the report?
Lars-Johan: we do not have quorum. We will follow up via the mailing list.

Action item #1: Claudia to send email to the list, asking for approval of the report

4. IANA Function Review Update

James Gannon / Amy Creamer progress to date IFRT

IFRT completed its report. Made some recommendations on minor procedural issues. 1 task for the CSC. one recommendation is to update the IANA Functions contract. Updates: surfaced during investigations. Legacy status, elements from contract with NTIA, which is no longer required. Reflecting the current reality.

IFRT proposed amendment to the contract. Required by bylaws to consult with CSC, and other groups. Proposal to consider this conversation as the consultation with the CSC. not a contentious change.

Lars-Johan: how time pressing is this consultation?

James: preferably today. CSC is only one step in a multi-stage consultation. Separate sessions will be held for all operators.

Brett: no quorum today. I need to read the contract

James: Amy and I write a summary, which we will send to the list. If there is no objection, we consider the consultation complete

Lars-Johan: positive buy-in from members is needed.

Amy: this is just a consultation, we do not need approval.

Brett: all members to send positive affirmation

Lars-Johan agrees with Brett.

Amy to share details regarding sessions as part of the upcoming ICANN meeting

Action item #2: James/Amy to write a summary of IFRT report recommendations and the related task for the CSC, and to send the summary to the CSC mailing list.

Lars-Johan: agenda item for the next meeting is for the CSC to prepare a draft statement, to show the level of support in an official way.

James: highlights recommendation 3. Suggest bylaws change to clean up a redundant section in the bylaws (18.12)

Action item #3: claudia to add an agenda item for the next meeting, where the CSC prepares a draft statement to the IFRT public comment

Action item #4: Bart and Amy to schedule an onboarding session for Laxmi ahead of the next meeting, where they will also discuss the timing of future meetings

5. **Membership Selection: progress to date**

    a) *Progress approval of full slate members and liaisons*

Members
   Alejandra Reynoso (LAC)
   Appointing Organization: ccNSO
   Term: 1 October 2019 – 30 September 2021

   Brett Carr (EU)
   Appointing Organization: ccNSO
   Term: 1 October 2020 – 30 September 2022

   Dmitry Burkov (EU)
   Appointing Organization: RySG
   Term: 1 October 2019 – 30 September 2021

Gaurav Vedi (NA)
Appointing Organization: RySG
Term: 1 October 2020 – 30 September 2022

Liaisons
Lars-Johan Liman, re-appointed
Appointing Organization: RSSAC
Term: 1 October 2020 – 30 September 2022

Laxmi Prasad Yadav,
Appointing Organization: GAC
Term: 1 October 2020 – 30 September 2022

Holly Rachine,
Appointing Organization: ALAC
Term: 1 October 2019 – 30 September 2021

James Gannon,
Appointing Organization: GNSO (Non-Registry)
Term:1 October 2019 – 30 September 2021

Naela Sarras
Appointing Organization: PTI
Term: no term limit

Entire slate to be approved by ccNSO and GNSO Councils. ccNSO already sent approval. GNSO Council to hopefully come with its approval before the end of September. New slate comes into effect from 1 October.
Onboarding is something where Bart and Amy will work on.
Amy asks whether the onboarding process for Laxmi should be done by Amy alone.
Lars-Johan suggests to wait for Bart.

> ### b)   On-boarding new liaison from GAC

6. Next meetings

- ·   Wednesday 14 October, 18.00 UTC
- ·   November 18 November 2020, Time to be determined
- ·   December 16 December 2020, Time to be determined

We have a new member from a different timezone. Timeanddate-planner being shown in the zoom room.

Claudia: 18 UTC would be 5 am for Holly, and 11:45 for Laxmi. This table takes into consideration daylights savings time.
Approval from Laxmi and Holly needed.
Laxmi prefers the onboarding session to take place ahead of the next meeting. Discussion regarding the preferred time for the meeting during the onboarding. Potentially to invite Holly.
Alejandra: is 14 UTC a better option?

Lars-Johan: no ideal time for all.
Brett: suggest rotational times for the meetings.
Claudia: suggests a doodle for the next meeting

Lars-Johan suggests to have first the onboarding with Laxmi and have a discussion regarding the timing of the next meeting. Before the next meeting, there will be a proposal for the meetings from November onwards.

7. AOB

- IANA annual engagement survey

Marilia (PTI) gives an update. Format and lay-out changes to the survey. Changes were done upon request of the customers. Questionnaire and survey structure will remain. Survey will start the week after ICANN69. Survey will run until the third week of November. Respondents will receive a summary of the findings ahead of the full report being published. Marilia expects to be able to provide a report of the findings to the CSC during the January meeting for instance.

- Update on projects where PTI is involved (LGRZ)

Update provided by Naela. IANA maintains IDN practices repository. CSC implemented metrics to track iana's work. Currently ongoing : check with all gTLDs regarding listing IDN tables
How will this impact the CSC? Uptake on number of requests to IANA regarding LGRZ. increase in activity. 3600 tables to be published. Might be clustered.
Lars-Johan: a one-time peak, correct?
Naela: yes.

- Nigel mentions that this is his last meeting as GAC liaison to CSC. Thank you to Naela, who is moving on to something new and different, and thank you all. Has been a pleasure working with you. Benefits of the work are visible. The latest report was circulated to the mailing list. Brett's comment is worthwhile for the committee to consider, moving forward. How does the CSC maintain its relevance, as the reports become more routine? Thank you and appreciation for the collective work over the past 2 years. Harmonious cooperation among the groups. Productive collaboration.
Lars-Johan thanks Nigel for all his contributions. Message from Kim went under Lars-Johan's radar. Sorry to see Naela leaving. Good luck in new endeavours.

8. Adjourn

Thank you all for participating today. Bye all.