ABOUT THE COMPANY

\$101.2 billion FY22 GAAP revenue

+17%

Y/Y percent increase

\$26.4 billion Q2FY23 GAAP

revenue

+9% Y/Y percent increase

\$1.3 billion Q2FY23 GAAP

operating income

+25%

Y/Y percent increase

#31 on Fortune 500

96% of Fortune 500

served as of Q2FY23



~133,000

Dell Technologies team members

35,000+

Full time services & support

team members

32,000+ Full time go-to-market (GTM) team members

200,000+

Global channel partners

Manufacturing locations

20+

(9 Dell owned)

740+

Global distribution & logistics centers

2,400+

Global service centers

~180

Technologies operates

Countries in which Dell



59+ million PC unit shipments in calendar

year 2021

500+

New software features added to

storage portfolio in FY22

179,000+

Orders shipped per day

396.5+ million

Pounds of sustainable materials used in products and

packaging

*All Metrics are based on FY22 Unless otherwise noted

26,189

Creating Value

Total patents and patent applications as of FY22

\$2.6 billion

Invested in R&D in FY22

Patents issued to Dell Technologies in 2021

2,035

\$7.6 billion

Invested in R&D over the past three fiscal years

INSIGHTS

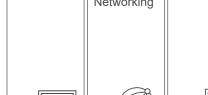
INSIGHTS

How We Innovate

PC Storage Compute & Networking

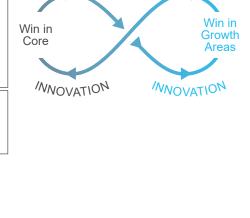
core business

Grow and modernize the





APEX APEX



Multicloud Edge Telecom Service **Delivery**

Build new growth businesses

where we have a unique

right to win



Sustainable Competitive Advantages

INDUSTRY LEADERSHIP



#1 positions in

Client and

Industry-leading scale and supply chain

 $(\diamond)(\diamond)(\checkmark)$

End-to-end product,

solutions and

multicloud offerings



Largest GTM and

Channel ecosystem

Leading financial services capabilities commercial agreement with



VMware





Purpose-Built Backup Appliance

External Enterprise

Storage

position with 32.5% share.

Dell maintained the #1

Dell maintained the #1

position with 49.7% share.

Per IDC WW Quarterly Purpose-Built Backup Appliance Tracker CY22Q1

High-End PC

Gaming

position with 30.6% share.

Dell maintained the #1

Per IDC WW Quarterly Server Tracker CY22Q1

Storage

Dell maintained the #1

Software

position with 10.3% share.

Per IDC WW Storage Software and Cloud Services Tracker CY22Q1

Server Units &

Leader in x86 server units and

and 19.6% share respectively.

server revenue with 17.2%

Server Revenue

Per IDC WW Quarterly PC Device Tracker, CY22Q2 Per IDC Quarterly Gaming Tracker, CY22Q2, \$1,500+ price band.



respectively.

PC Workstations &

Commercial PC

Hyperconverged &

Dell maintained #1 positions

with 38.6% and 48.9% share

Converged Systems

Leading global

services footprint

share and 26.5% share respectively. Per IDC WW Quarterly PC Device Tra Workstation Tracker CY22Q2

Dell is the leader with 37.7%

Dell is the leader with 27.6%

Customer service

2021 TSIA STAR Award:

Best Practices in Service Offer Development

2021 TSIA STAR Award: Innovation in Support

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North America

PC

Awards and recognitions

#2 in Newsweek's 2021 America's Most Loved

#7 in Forbes' 2021 World's Best Employers

Sustainability

achievements

2022 World's Most Ethical Company Award, Ethisphere Institute (10x honoree)

Workplaces

Recipient of EcoVadis' Platinum Rating for Sustainability in 2021

reduce carbon emissions CDP's 2021 Supply Chain Leaderboard, for

A- 2021 Climate Change score from CDP,

recognizing strong reporting and efforts to

supplier engagement on climate change 2020 Supply Chain Sustainability Report →

share.

achievements

Technology Services Industry Association (TSIA) Hall of Fame Lifetime Achievement Award

Employee Engagement Experience and Loyalty

Diversity and inclusion achievements

Human Rights Campaign's 2022 Best Places to

Work for LGBTQIA+ Equality (18x honoree)

Forbes' 2022 Best Employers for Women and Forbes' 2021 Best Employers for Diversity

the American Association of People with Disabilities

Best Places to Work for Disability Inclusion by

2021 Diversity & Inclusion Report →

MORE INFORMATION <u>Dell Technologies Investor Relations</u> →

Dell Technologies Quarterly Performance →