

Affordable Connectivity Program (ACP)

The Affordable Connectivity Program (ACP) is a government program that reduces broadband Internet access service bills to eligible households. Eligible households can receive up to a \$30 monthly discount on Internet service, or up to a \$75 monthly discount for households on Tribal lands. By law, the ACP may not be transferred to another person and is only available for one account per household. A household is eligible if its total income is at or below 200% of the Federal Poverty Guidelines or if at least one member of the household (i) is Lifeline eligible, (ii) has applied for and was approved to receive benefits under the free and reduced price lunch or breakfast program under certain federal programs, (iii), has received a Federal Pell Grant under section 401 of the Higher Education Act of 1965, or (iv) receives assistance through the special supplemental nutrition program for women, infants and children (WIC) established by section 17 of the Child Nutrition Act of 1996 (42 USC 1786).

If you qualify and elect to participate in the ACP through Pioneer, we will subtract the benefit amount from the total cost of your plan. You may change broadband provider at any time and bring your ACP benefit to another broadband provider qualified to provide the ACP. All qualifying plans must contain a data component. If you choose to continue to receive the same service after this program ends, you will be subject to our undiscounted rates and our general terms and conditions. For more information regarding your benefits please visit www.ACPBenefit.org or call Customer Care at (800) 782-2667. Full terms and conditions will be posted at <https://gopioneer.com/>. Must be 18 years of age or older. Pioneer reserves the right to discontinue this program at any time without notice. Your ACP-discounted service remains subject to our Acceptable Use Policy and other terms and conditions except as required by law.