D&LLTechnologies

WYSE MANAGEMENT SUITE

Industry's first hybrid cloud management solution for Dell cloud clients with floating license allocation between private & public clouds¹



Manage up to one million endpoints⁵ from the public and/or private cloud. Manage from anywhere with a mobile app for real-time endpoint

modern management.



DEPLOY WITH EASE

From zero to productivity instantly with Wyse Management Suite Pro on public cloud². Automated processes and intelligent insights with powerful dynamic device-grouping and rules-based automation to deliver a proactive management approach.



SECURITY BUILT-IN

Highly secure, Wyse Management Suite uses HTTPs-based communications, two factor authentication and roles-based provisioning.



EFFICIENT PRODUCTIVITY

One tool that does it all: Easily manage your Dell endpoints, configure system and BIOS configurations, complete hardware inventories and view event and audit logs for a centralized management experience.

Accelerate your cloud strategy with Dell cloud clients and software designed to enhance your virtual workspaces with ultimate security and intelligent unified management. Learn More at Dell.com/CloudClientWorkspace

Why Wyse Management Suite

BUILT TO FIT YOUR ENVIRONMENT

One tool does it all. Wyse Management Suite is a flexible hybrid cloud solution that allows to centrally configure, monitor, manage and optimize Dell clients powered by Dell Hybrid Client and thin clients, anytime, anywhere. Wyse Management Suite is ideal for businesses small, large and in-between. With multiple versions, our solution meets all levels of deployment.

User friendly, right from the start From zero to productivity instantly with Wyse Management Suite Pro on public cloud². Manage from anywhere using the companion mobile app and view critical alerts on the dashboard and send real time commands with one tap for real-time endpoint modern management of Dell select endpoints and software. In addition, the management console is localized in 7 different languages making it convenient for our international teams to deploy it in regional languages.

Intelligent unified management

With hybrid cloud deployment and floating license allocation, manage your Dell devices from on-premises (data center), hybrid or public cloud for greater control and agility. The cloud-first, multi-tenant model supports your growing business requirements. Automated processes and intelligent insights with powerful dynamic device-grouping and rules-based automation deliver a flexible and proactive management approach.



Future proof your business with support for high availability. Work confidently with Active Directory authentication for role-based administration, advanced security through two-factor authentication, HTTPS-based imaging and compliance policy alerts.

Wyse Management Suite Pro comes with Dell ProSupport³ for Software -ProSupport for Software offers 24x7 access to in-region advanced technology experts who take action to resolve critical issues when they arise, so you can focus on the strategic work that moves your business ahead.

Wyse Management Suite Standard version

Free download. Improve your productivity and enjoy streamlined deployment and maintenance with a free,on-premises management tool for small deployments.

Download Now

Wyse Management Suite Pro version

Efficient hybrid cloud management solution. Per seat, per year subscription with the option of either on-premises deployment or public cloud – or a combination of both with floating license allocation between private and public clouds.

Free trial

Feature Matrix

Features	Wyse Management Suite Standard version	Wyse Management Suite Pro version	
		Private Cloud	Public Cloud
Highly scalable solution	Small deployments, single location	Large deployments, multiple locations, up to 120K endpoints	Large deployments, multiple locations, up to 1M endpoints
License term	Free download	Per seat subscription	Per seat subscription
License Key	No (built-in)	Yes	Yes
Architecture	On-premises	On-premises	Public cloud
Flexible deployment / hybrid cloud with floating license allocation		\checkmark	\checkmark
Advanced installer		\checkmark	
Multi tenancy		\checkmark	\checkmark
Companion mobile app (available on Android and iOS devices)		\checkmark	\checkmark
Delegated Administration for permissions granularity		\checkmark	\checkmark
Multiple repositories to support your distributed architecture		\checkmark	\checkmark
Option to configure WMS server alias		\checkmark	\checkmark
API support for integration with IT tools		\checkmark	\checkmark
Proxy Support (Socks5)	\checkmark	\checkmark	\checkmark
High Availability reference architecture		\checkmark	
Dell ProSupport for Software included ³		\checkmark	\checkmark
Dell Endpoints			
Dell client devices configured with Dell Hybrid Client		\checkmark	\checkmark
Dell thin clients with ThinOS	\checkmark	\checkmark	\checkmark
Dell thin clients with Windows 10 IoT Enterprise	\checkmark	\checkmark	\checkmark
Dell PCoIP zero clients (Teradici firmware)		\checkmark	
Software thin clients (converted PCs)		\checkmark	\checkmark
Reporting & Monitoring			
Localized management console		\checkmark	\checkmark
Alerts, Events and Audit logs via email and mobile app		\checkmark	\checkmark
Enterprise Grade Reporting		\checkmark	\checkmark

Dell Hybrid Client Feature Matrix

	Wyse Management Suite Pro version	
Features	Private Cloud	Public Cloud
Dell Hybrid Client management features		
Complete Asset Visibility	\checkmark	\checkmark
Automatic device discovery	\checkmark	\checkmark
Asset, Inventory & systems management	\checkmark	\checkmark
View effective configuration at device level after inheritance	\checkmark	\checkmark
Security		
Secure communication (HTTPS)	\checkmark	\checkmark
Communications over secure MQTT	\checkmark	\checkmark
802.1x certificate deployment	\checkmark	\checkmark
Multi-factor authentication	\checkmark	\checkmark
Active directory authentication for role-based administration	\checkmark	\checkmark
Active directory (AD) mapping using LDAPs	\checkmark	\checkmark
Single-sign-on	\checkmark	\checkmark
Lockdown settings (enable/disable ports of supported endpoints)	\checkmark	\checkmark
Comprehensive Management		
OS Patch and Image management (*on-premises repository required)	\checkmark	✓ *
Smart Scheduling	\checkmark	\checkmark
Silent deployment	\checkmark	\checkmark
Bundle applications to simplify deployment and minimize reboots	\checkmark	\checkmark
Dynamic group creation and assignment based on device attributes	\checkmark	\checkmark
Repository assignment to application policy and subnet mapping	\checkmark	\checkmark
Advanced application management and application policy	\checkmark	\checkmark
User Group inheritance	\checkmark	\checkmark
End User Exception	\checkmark	\checkmark
Automatic device unregistration		
Convert and repurpose Windows PCs into fully controlled endpoints	\checkmark	\checkmark
Configuration		
Dell Hybrid Client wizard configuration	\checkmark	\checkmark
Multi Monitor Support	\checkmark	\checkmark
Follow-me Profile	\checkmark	\checkmark
User Personalization Data Roaming	\checkmark	\checkmark
File affiliation to prioritize application delivery mode	\checkmark	\checkmark
BIOS settings & configuration support	\checkmark	\checkmark
Export/import policy configurations	\checkmark	\checkmark
Default user group policy	\checkmark	\checkmark
Browser configuration	\checkmark	\checkmark
Dell signed applications automated update	\checkmark	\checkmark
Cloud provider configuration	\checkmark	\checkmark

Thin client Feature Matrix

Features	Wyse Management Suite _ Standard version	Wyse Management Suite Pro version	
		Private Cloud	Public Cloud
Dell thin and zero clients management features			
Complete Asset Visibility			
Automatic device discovery	\checkmark	\checkmark	\checkmark
Asset, Inventory & systems management	\checkmark	\checkmark	\checkmark
View effective configuration at device level after inheritance	\checkmark	\checkmark	\checkmark
Reporting & Monitoring			
Remote shadow via VNC	\checkmark	\checkmark	
Configurable heartbeat and check-in interval	\checkmark	\checkmark	\checkmark
Security			
Secure communication (HTTPS)	\checkmark	\checkmark	\checkmark
Communications over secure MQTT	\checkmark	\checkmark	\checkmark
802.1x certificate deployment	\checkmark	\checkmark	\checkmark
Two-factor authentication		\checkmark	\checkmark
Active directory authentication for role-based administration		\checkmark	\checkmark
Active directory (AD) mapping using LDAPs		\checkmark	\checkmark
Domain join feature (WES)		\checkmark	\checkmark
Lock-down settings (enable/disable ports of supported endpoints	3)	\checkmark	\checkmark
Comprehensive Management			
OS Patch and Image management (*on-premises repository required for ThinLinux and Windows 10 IoTE)	\checkmark	\checkmark	√*
Smart Scheduling	\checkmark	\checkmark	\checkmark
Silent deployment	\checkmark	\checkmark	\checkmark
Bundle applications to simplify deployment and minimize reboots		\checkmark	\checkmark
Dynamic group creation and assignment based on device attribute	es	\checkmark	\checkmark
Repository assignment to application policy		\checkmark	\checkmark
Advanced app policy		\checkmark	\checkmark
Convert Dell clients with Ubuntu 20.04 and DCA Enabler to ThinC or above $^{\rm 10-}$ select models only	DS 2205	\checkmark	\checkmark
Convert and repurpose Windows PCs into fully controlled endpoints		\checkmark	\checkmark
Configuration			
Dell ThinOS 8.x and 9.x wizard configuration	\checkmark	\checkmark	\checkmark
Multi Monitor Support	\checkmark	\checkmark	\checkmark
Wyse Easy Setup & Wyse Overlay Optimizer	\checkmark	\checkmark	\checkmark
Bulk Device exception	\checkmark	\checkmark	\checkmark
Scripting Support for customizing application installation		\checkmark	\checkmark
BIOS settings & configuration support		\checkmark	\checkmark
Export/import policy configurations		\checkmark	✓
RSP package support		\checkmark	✓
WDM import tool		\checkmark	

Technical Specifications

EDITIONS	Wyse Management Suite Standard: private cloud Wyse Management Suite Pro: private cloud, public cloud or hybrid mode
SYSTEM REQUIREMENTS (WMS SERVER)	 The software can be installed on a physical or virtual machine Wyse Management Suite Standard: Supported Operating System – Windows server 2012 R2, Windows Server 2016 and Windows Server 2019 Standard. Supported language pack—English, French, Italian, German, Spanish, apanese, and Chinese. Minimum Disk Space – 40 GB Minimum Memory (RAM) – 8 GB Minimum CPU requirements– 4 CPU Wyse Management Suite Pro (Private Cloud up to 50K endpoints): Supported Operating System – Windows server 2012 R2, Windows Server 2016 and Windows Server 2019 Standard Supported Operating System – Windows server 2012 R2, Windows Server 2016 and Windows Server 2019 Standard Supported Ianguage pack—English, French, Italian, German, Spanish, Japanese, and Chinese. Minimum Disk Space –120 GB Minimum Memory (RAM) – 16 GB Minimum CPU requirements – 4 CPU Simple and powerful private cloud installer to install all the required components to run Wyse Management Suite within 5 minutes.
SUPPORTED ENDPOINTS ⁷	Latitude 3320 with Dell Hybrid Client ⁵ OptiPlex 3090 Ultra, 7090 Ultra, 7070 Ultra and Wyse 5070 with Dell Hybrid Client ⁵ OptiPlex 3000 Thin Client with Dell Hybrid Client, Dell ThinOS or Windows 10 IoT Enterprise Wyse 5070 and Wyse 5070 Extended thin clients with Dell ThinOS, or Windows 10 IoT Enterprise Wyse 5470 All-in-One thin client with Dell ThinOS, or Windows 10 IoT Enterprise Wyse 5470 mobile thin client with Dell ThinOS or Windows 10 IoT Enterprise Converted Windows PCs (formerly Wyse Converter for PCs) - supports Windows 7 SP1 (32 or 64-bit) Professional or Enterprise, Windows 10 (64-bit) Enterprise and Windows 10 Enterprise LTSB and LTSC (64-bit)
WYSE MANAGEMENT SUITE PRO EDITION (PUBLIC AND PRIVATE CLOUD) SUBSCRIPTION OPTIONS	1-year subscription with maintenance and ProSupport for Software 2-year subscription with maintenance and ProSupport for Software 3-year subscription with maintenance and ProSupport for Software 5-year subscription with maintenance and ProSupport for Software Note: Floating license allocation between public and private cloud
SUPPORTED BROWSERS	Internet Explorer 11.0 and later, Google Chrome version 58 and later versions, Mozilla Firefox version 52.0 and later versions, Microsoft Edge browser on Windows—English only.
SUPPORTED LANGUAGES (MANAGEMENT CONSOLE)	English, French, Italian, German, Spanish, Japanese, Chinese
WYSE MANAGEMENT SUITE MOBILE APP	Allows administrator to manage and monitor devices from anywhere in real-time. Available with Wyse Management Suite Pro (Public and Private cloud) for Android and iOS devices
TRIAL SOFTWARE	Request a 45-day free trial at https://www.wysemanagementsuite.com/

1. Requires Wyse Management Suite Pro edition. Based on Dell internal analysis, September 2021. Dell legal AD# CLM-003072.

2. License activation required. Dell legal AD# G19000328

- 4. Offering and availability may vary by region. Some items available after product introduction
- 5. Wyse Management Suite Pro is required

6. Refer to the Wyse Management Suite documentation available on Dell eSupport for a more detailed list of supported Dell thin clients and recommended firmware builds.

^{3.} Dell ProSupport availability and terms vary by region. See dell.com/servicecontracts/global.

Built for business

Dell Technologies Software Solutions Flexible. Simple. Secure.



Deploy in about a minute⁷ and autoconfigure in less than 10⁸. With simplified setup, configuration and management, Dell thin clients can be deployed right out-of-the box. Dell services portfolio for Dell thin clients helps you streamline deployment, so you can focus on innovation.



Get the most secure thin client operating system with Dell-exclusive ThinOS⁹. With zero attack surface, an unpublished API and encrypted data, ThinOS is virus and malware resistant. Or choose Windows 10 IoT Enterprise with Dell added security features to access confidently cloud applications and virtual workspaces.



With unified end-to-end deployment and management from Wyse Management Suite (WMS), you can manage from on-premises (data center), hybrid or public cloud and scale easily from one to hundreds of thousands of devices.



Let us make hardware and software support easy. ProSupport offers 24x7 access to in-region advanced technology experts who contact you when critical issues arise, so you can focus on the strategic work that moves your business ahead.





WYSE MANAGEMENT SUITE

Configure, monitor and manage with ease.

- 1 Requires Wyse Management Suite Pro edition. Based on Dell internal analysis of competitive products, September 2021. Dell legal AD# CLM-003072.
- 2 License activation required. Dell legal AD# G19000328
- 3 Dell ProSupport availability and terms vary by region. See dell.com/servicecontracts/global.
- 4 Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the technical documentation published on www.dell.com/support.
- 5 Wyse Management Suite Pro is required. Wyse Management Suite supports Dell select endpoints powered by Dell Hybrid Client, Wyse thin clients and converted Windows PCs.
- 6 Refer to the Wyse Management Suite documentation available on Dell eSupport for a more detailed list of supported Wyse thin clients and recommended firmware built
- 7 Based on Dell analysis, March 2020, measuring Dell ThinOS automated configuration from Wyse Management Suite or a file server. Dell legal AD#G19000215
- 8 Based on Dell analysis, March 2020, measuring manual configuration of Dell ThinOS via OOBE or automated deployment from Wyse Management Suite or a file server. Dell legal AD#G19000215
- 9 Based on Dell analysis of Dell ThinOS v. competitive products, March 2020. Dell legal AD#G19000130
- 10- Not all features and services are available in all countries or sales segments/customers. Contact your Dell Technologies Services Representative for availability.

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