How to Use **TeamViewer** to Access Your Company Device from Home
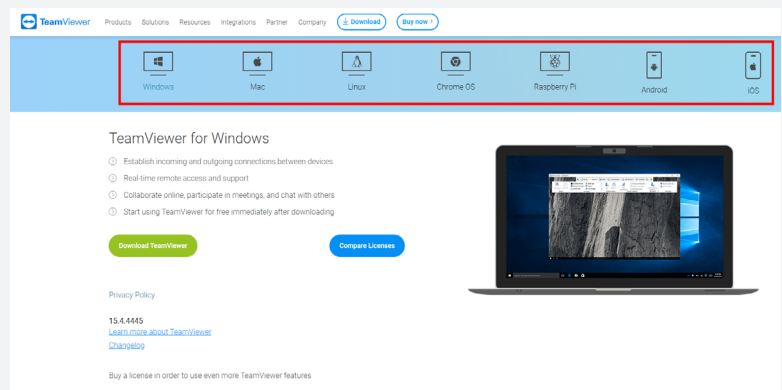
Download TeamViewer from our homepage at www.teamviewer.com/download:

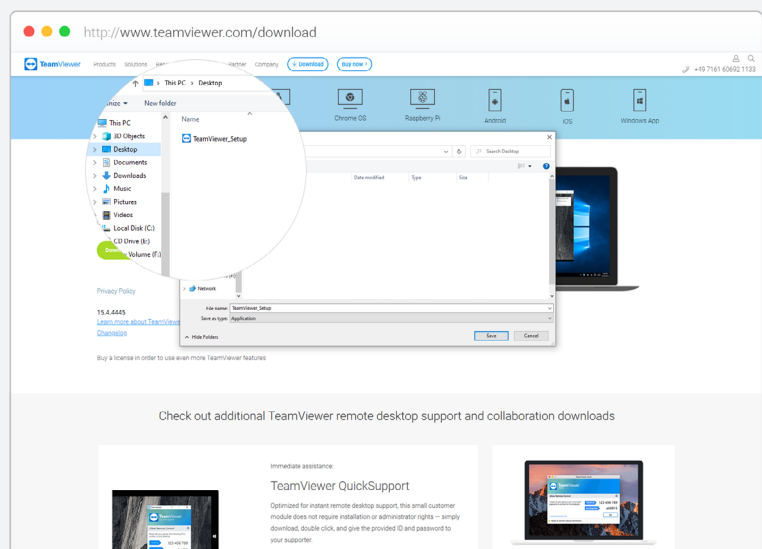Choose your operating system (OS) to continue the download by clicking on the icon for your OS.

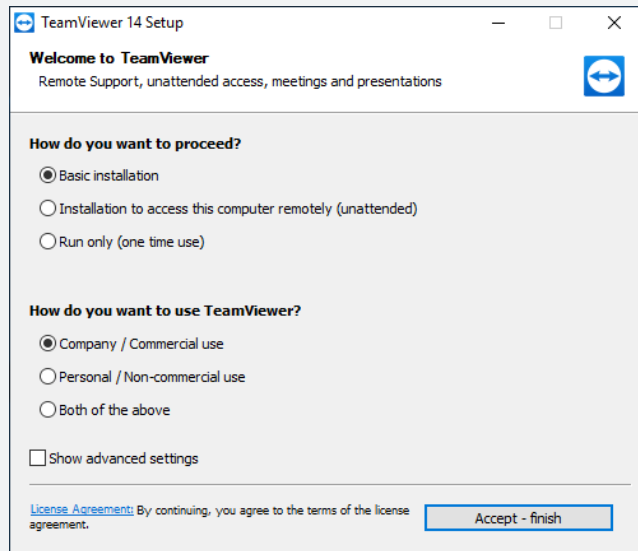**Note:** Windows authentication does not work from iOS (iPhone/iPad), Android or Chrome OS.

Click on the download button (e.g. Windows as in the example herein). You will be prompted to save the .exe file. Save it to your desktop.
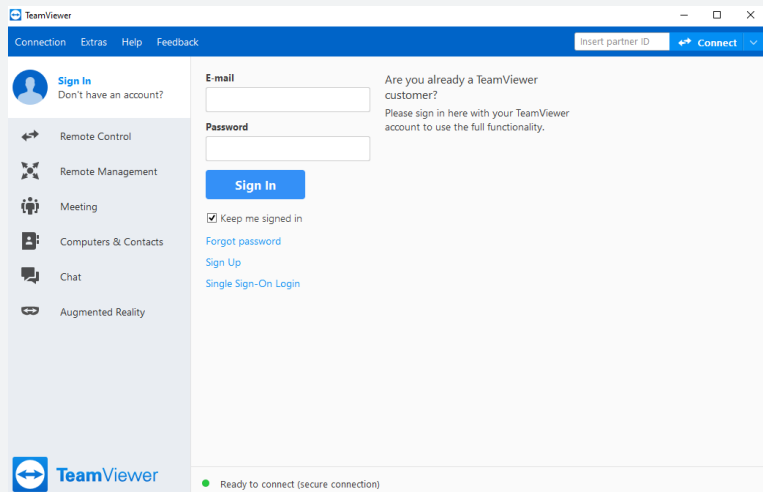
STEP 3

Run the .exe file freshly downloaded.
A prompt will show up as below.
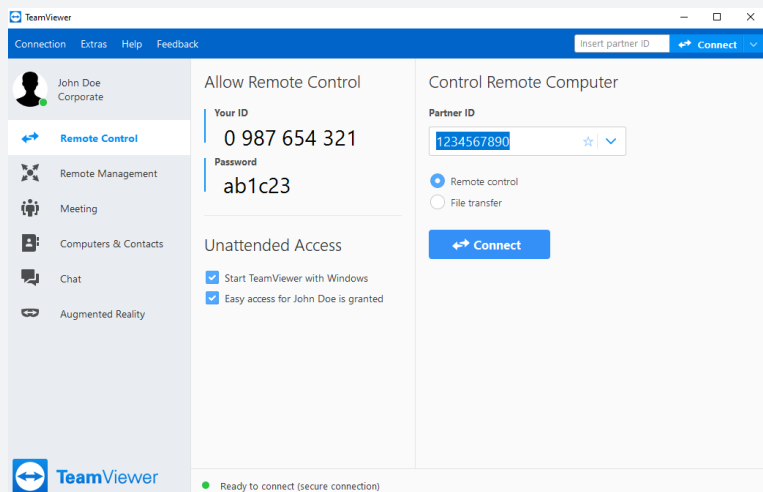Select "Basic installation" and
company / commercial use.

STEP 4

Once the installation finished, enter
your e-mail address and password
and click the "Sign in" button.

STEP 5

Enter the ID of your office desktop
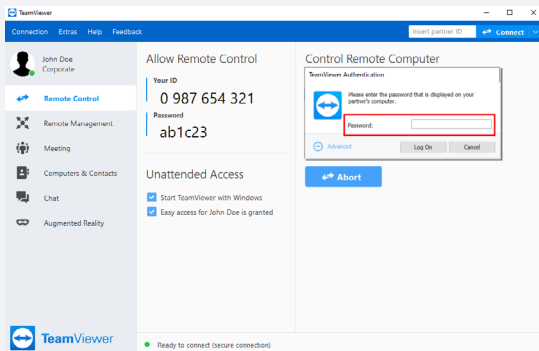computer and click "Connect".

Use one of the two options to proceed with your login.

Option 1

Option 2
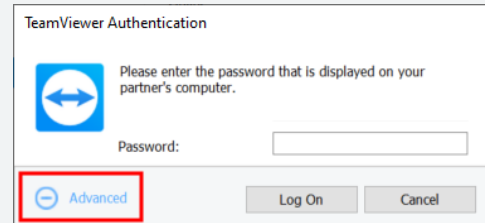
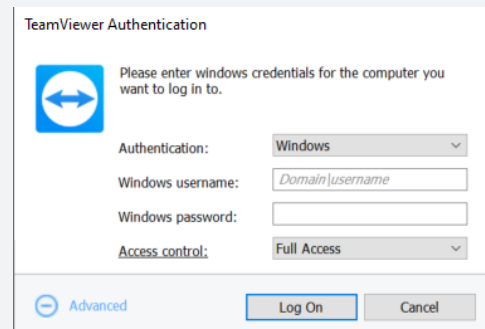Enter the password of the desktop computer that you received from your IT admin and click "Log On".

Log in using your Windows credentials.

Click the "Advanced" button

Enter your Windows user name login and password.

You are now connected with your remote device.

Any question or issues?

If you have any question, please not hesitate to create a ticket or to call TeamViewer Help desk. We speak your language!

France
Monday to Friday from 08:30 to 18:00 (GMT): 09 75 18 01 38

Spain
Monday to Friday from 08:30 to 18:00 (GMT): 09 14 19 77 50

Italy
Monday to Friday from 08:30 to 18:00 (GMT): 05 1376 3017

United Kingdom
Monday to Friday from 07:00 to 17:00 (GMT): 020 8099 7265

USA
Monday to Friday 8:00 AM to 8:00 PM (EDT): 1 800 638 0253

Further countries:
www.teamviewer.com/en/support/contact/

Online resources

Visit the following page to learn more about the functions and possibilities provided by the remote session toolbar e.g., adapting the quality / screen resolution:

community.teamviewer.com/t5/ Knowledge-Base/All-about-the-TeamViewer- Remote-Session-Toolbar/ta-p/71040

Note: Some options might be blocked by your IT.

TeamViewer
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