

Statement of independence, impartiality, confidentiality and integrity

In order to provide high-quality compliance service, QIMA hereby make the statement of independence, impartiality, confidentiality and integrity:

- 1. Management promise to satisfy the customer on the basis of complying with statutory requirements, *ISO9001:2015*, *ISO/IEC 17020:2012*, *CNAS-CI01:2012* and *CNAS-CI01-G001:2018* to ensure the independence and impartiality of inspection and audit service.
- 2. Management promise not to intervene in the inspection and audit work improperly to ensure the impartiality and independence of the inspection and audit work.
- 3. Inspectors and auditors shall strictly abide by requirements of inspection methods and procedures. They shall carry out the work on the basis of the fact and objective data, not affected by administration, economy and other pressure, and resolutely resist any behaviors that hinder the work impartiality.
- 4. Management promise not to undertake inspections and audits beyond QIMA's ability scope to ensure the integrity.
- 5. QIMA promise to keep strictly confidential the technical information, drawings and data of the entrusting party and earnestly protect the confidential information and ownership of the customer;
- 6. Inspector and auditors shall not engage in or take part in any part-time work and technical consultation that impair the impartiality of inspection and audit.
- 7. Inspector and auditors shall have good professional ethics and standard professional behavior, and shall not accept gifts, hospitality or presents related to their duties, and shall not conduct any activities that hinder the impartiality of inspection and audit.
- 8. We sincerely accept supervision and complaint from all aspects of society.

Compliance hotline: +86-10-8639-1441

Claim email: claim@qima.com

Top management: