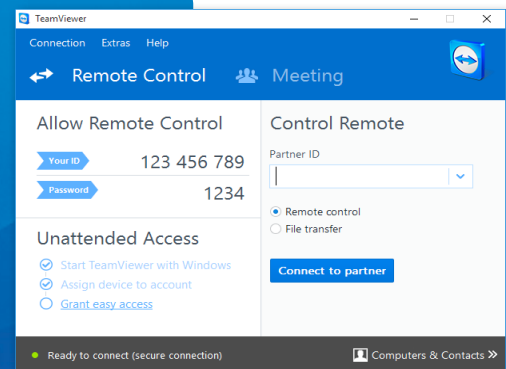# TeamViewer – **Spontaneous Support**

You would like to offer spontaneous remote support?
We will show you how in three easy steps.

1

What you do

Download the TeamViewer software.
To control remote computers, you will
require the full version. Install it by simply
following the instructions of the setup
routine, and then launch TeamViewer.

2

What your partner does

Ask your partner to download and run
the customer module TeamViewer
QuickSupport.

http://www.teamviewer.com/download/TeamViewerQS.exe

3

Establish a connection

Enter your partner's TeamViewer ID (see
picture in step 2) in the "Remote control"
tab. Click on "Connect to partner", and
enter your partner's password in the
following dialog box in order to establish
a connection.

www.teamviewer.com