

# How to Use **TeamViewer** to Access Your Company Device from Home

## STEP 1

Download TeamViewer from our homepage at www.teamviewer.com/download:

Choose your operating system (OS) to continue the download by clicking on the icon for your OS.

**Note:** Windows authentication does not work from iOS (iPhone/iPad), Android or Chrome OS.



## STEP 2

Click on the download button (e.g. Windows as in the example herein). You will be prompted to save the .exe file. Save it to your desktop.



# STEP 3

Run the .exe file freshly downloaded. A prompt will show up as below. Select "Basic installation" and company / commercial use.

🔁 TeamViewer 14 Setup	-		×
Welcome to TeamViewer Remote Support, unattended access, meetings and presentations			$\bigcirc$
How do you want to proceed?			
Basic installation			
$\bigcirc$ Installation to access this computer remotely (unattended)			
O Run only (one time use)			
How do you want to use TeamViewer?			
Company / Commercial use			
O Personal / Non-commercial use			
○ Both of the above			
Show advanced settings			
License Agreement: By continuing, you agree to the terms of the license agreement.	Accept -	finish	

## STEP 4

Once the installation finished, enter your e-mail address and password and click the "Sign in" button.





Enter the ID of your office desktop computer and click "Connect".





**STEP 6** Use one of the two options to proceed with your login.

Option 1	Option 2	
Enter the password of the desktop computer that you received from your IT admin and click "Log On".	Log in using your Windows credentials. Click the "Advanced" button TeamViewer Authentication	
Internet  Control for the particular of the subject of the subjec	Please enter the password that is displayed on your partner's computer. Password: Advanced Log On Cancel Enter your Windows user name login and password. TeamViewer Authentication	
TeamViewer	Please enter windows credentials for the computer you want to log in to.    Authentication:  Windows     Windows username:  Domain   username    Windows password:	

You are now connected with your remote device.

# Any question or issues?

If you have any question, please not hesitate to create a ticket or to call TeamViewer Help desk. We speak your language!

#### France

Monday to Friday from 08:30 to 18:00 (GMT): 09 75 18 01 38

#### Spain

Monday to Friday from 08:30 to 18:00 (GMT): 09 14 19 77 50

#### Italy

Monday to Friday from 08:30 to 18:00 (GMT): 05 1376 3017

#### United Kingdom

Monday to Friday from 07:00 to 17:00 (GMT): 020 8099 7265

#### USA

Monday to Friday 8:00 AM to 8:00 PM (EDT): 1 800 638 0253

Further countries: www.teamviewer.com/en/support/contact,

# **Online resources**

Visit the following page to learn more about the functions and possibilities provided by the remote session toolbar e.g., adapting the quality / screen resolution:

<u>community.teamviewer.com/t5/</u> Knowledge-Base/All-about-the-TeamViewer-Remote-Session-Toolbar/ta-p/71040</u>

Note: Some options might be blocked by your IT.



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