Quality and performance ensure long relationship

DIPUTACION DE SEVILLA

kaspersky

Public Sector / Government

- Seville, Spain
- 2,500 employees (plus 1,500 staff at local municipalities)
- Using Kaspersky Endpoint Security for Business Advanced

"We have a very long-standing relationship with Kaspersky Lab and we continue to work together because of the high quality of their technology, their platform and the security it provides. We are very pleased with it."

Mariano Velo Moreno,
System Engineer – Security Specialist Corporate Endpoint and Backup Manager, Diputacion de Sevilla

Home to almost two million citizens, seville is the largest and most prosperous province in the autonomous region of Andalucia in Southern Spain.

The Diputacion de Sevilla – or provincial government – is headquartered in the regional capital of Seville, Spain's fourth largest city. It also has employees in its many offices and local municipal town halls throughout the province. It is elected by all 107 municipalities and is responsible for a range of public services including economic development, public works and sporting activities.

Challenge

The Diputacion de Sevilla, in common with all 50 provincial governments in Spain, sits between the central government in Madrid and the local municipal town halls in the province, where most services for citizens and businesses are delivered.

In particular, it collects taxes for distribution to local towns and villages, as well as organizing services that are most efficiently managed at provincial rather than local level, such as construction and maintenance of the road network, culture, leisure and tourism.

The Diputacion has 2,500 employees and works with a further 1,500 staff at town halls around the district. All 4,000 individuals are highly dispersed throughout the province. They work in their own offices and at local town halls, at temporary sites for specific purposes such as an infrastructure project, and while travelling to and from these locations.

Secure
Damaging attacks eliminated; Confidential financial and personal data protected

Control
Entire provincial system controlled from Seville, saving time and money

Performance
Enhanced employee connectivity, productivity and flexibility

Mobile
Key mobile devices to be protected soon

It is important that the Diputacion's teams are always able to stay connected and productive, whether they are working at a PC in an office, or using mobile devices while on the move.

Many of the Diputacion de Sevilla's duties and responsibilities involve handling large quantities of confidential financial and personal data. This must be carefully stored and managed to meet both its own high professional standards and Spain's mandatory legal requirements.

Historically, it had a range of security technologies in place to protect its IT systems and equipment throughout the province, which made central control of these activities extremely difficult.

Some solutions were not as effective as others, sometimes the updating process had to be carried out manually on each PC and they were vulnerable to malware and other attacks.

The Diputacion has its own organization known as INPRO, set up to provide IT services to all departments and municipalities. INPRO aims to support the government's policies for modernization, innovation and implementation of ICT and computer services throughout the Diputacion and its municipalities.

INPRO was tasked with looking for a long-term IT security partner with the technology and expertise to design a single, centrally managed solution to meet the Diputacion's precise requirements, on behalf of its two million citizens and thousands of businesses.

The Kaspersky Lab solution

The Diputacion de Sevilla carried out a public procurement process and selected the Kaspersky Lab endpoint protection platform. Now, a decade later, the partnership is still going strong, with the provincial government's IT managers complimenting the quality of Kaspersky Lab's technology. The contract is reviewed and renewed on 1st January each year.

1833

Established

107

Municipalities

The solution protects the 4,000 endpoints used by the employees, while the central management console provides minute-by-minute visibility of the solution performance. It ensures that the all-important regular updating process, to maintain the highest level of protection, takes place automatically, saving time and money.

Meanwhile, Kaspersky Lab's global threat assessment technology shows when potential risks may be emerging. On these occasions, the technology initiates the necessary steps to protect the Diputacion de Sevilla's systems and equipment, throughout the province.

Attempted malware attacks are effectively stopped by the Kaspersky Lab technology before they pose any threat.

This central control provides managers with confidence that the solution is functioning properly each and every day, allowing them to focus on more valuable tasks, such as planning service enhancements for employees or managing IT infrastructure improvements.

For employees this means that they can carry out their duties efficiently and productively, in the knowledge that they can stay connected with colleagues and access documents, data and systems normally and securely.

And citizens also know that when they need to connect with Diputacion de Sevilla's systems they can do so safely and efficiently, with the correct protection in place to maintain confidentiality.

Additional features

Mariano Velo Moreno, INPRO's Corporate Endpoint and Backup Manager, who has been working for the Diputacion de Sevilla for more than 20 years, explains: "We have a very long-standing relationship with Kaspersky Lab and we continue to work together because of the high quality of their technology, their platform and the security it provides. We are very pleased with it.

"We use the advanced version of the solution too, because of the additional features that it provides. For example, we are in the process of rolling out protection to all of our mobile devices too, which is very important for our employees on the move.

"We control the entire system from our headquarters in Seville, which saves us a lot of time and therefore money, which is extremely important for us in government when we are spending public money.

"The relationship with Kaspersky Lab is very good, they keep in touch with us to check that everything is working well, and to discuss new features and products that they think will be valuable for us," concludes Velo Moreno.

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