ACADEMIC SERVICES

FAIRCHILD RESEARCH INFORMATION CENTER

Muir S. Fairchild Research Information Center Air University, Maxwell Air Force Base



Annual Report 2021

DIRECTOR'S CHALLENGE



2021 Department of the Air Force Organizational Excellence Award Winner

As we continue to push through the COVID 19 pandemic, Academic Services can applaud the team's wide range of accomplishments this year, exhibiting resiliency and a dedicated focus on the mission. While the past year saw many challenges, it also heralded many positive achievements that were done in partnership around the University. Through the work of our colleagues at the A3 Directorate last summer, our organization now has a data dashboard to track metrics helping better analyze and reorient our services to AU. And with the hiring of a new University Registrar and a soon to be named Director of Air University Press, Academic Services is poised to provide even greater support to the entire Maxwell Gunter community.

In December, Academic Services' efforts were recognized with the Department of the Air Force Organizational Excellence Award. This distinction illustrates that by working together, as part of Headquarters Air University, we can mold a better organization to serve Guardian and Airman, enlisted and officer, civilian and military, and our international officer and interagency colleagues. 2021 opened with a direct challenge to our democratic principles, but thankfully our society agreed with the Joint Chiefs of Staff when they declared in January that, "Any act to disrupt the Constitutional process is not only against our traditions, values, and oath; it is against the law." While we should celebrate our diversity and respect each other's varied points of view, in competitive times we also need to come together as one. And so I challenge all of us to realize that we hold more in common than we do in difference and encourage everyone to strive in making Air University, the US Air Force, and our nation stronger.



Off we go!

MEHMED ALI, PHD

Director of Academic Services



REGISTRAR

New Student Information System Formally Launched

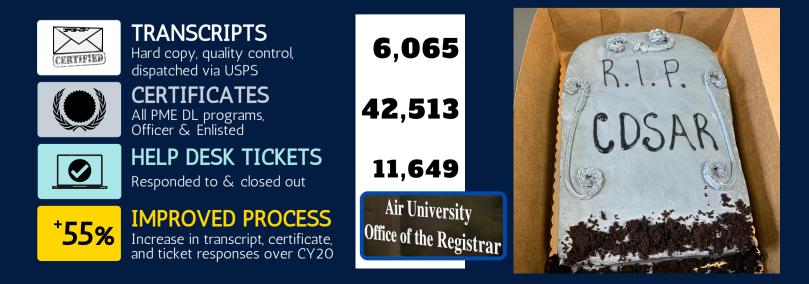
In collaboration with the A6 Directorate and AU Academic Affairs, the Registrar team provided key contributions to assist with the launching of the new unified SIS in November. A major thrust in this effort was the clean-up of over 2.2 million records migrating over from the AUREPM platform with student master data including ID numbers such as SSN and FIN, addresses, phone numbers, rank, component, TOEFL scores, course start/stop dates, grades, and graduation dates.



CDSAR

AU Service Desk

In partnership with A6, the Registrar team made great progress in clearing out old multiple ticket requests and shortening response times for transcript and certificate processing. The office also worked with AU schools such as the Eaker Center and Community College of the Air Force to promote use of the Help Desk located at: https://auservicedesk.af.edu After extensive work, the Registrar Office celebrated the retirement of the Course Development, Student Administration, and Registrar system in November. CDSAR was originally created in the early 1990s to support the tracking of a number of specialized courses including those for PME, PCE, the Weighted Airman Promotion System and also the warehousing and distribution of distance learning courses.



OFFICE OF SPONSORED PROGRAMS

The Office of Sponsored Programs - designated by the AU Commander as The HUB - had an exceptional year of growth in supporting the scholarship needs of the entire university. Drs. Margaret Sankey and Kenneth Johnson oversaw the growth of the Research Task Forces (RTFs) to include two new ones: Arctic Strategists by Design and Military Basing in the Indo-Pacific. They also completely upgraded the Research Topics List which now have their own individual webpages for easier linkage with other websites. Further information on the Air University Research Topics List can be discovered at: https://www.airuniversity.af.edu/Office-of-Sponsored-Programs/Research/



During 2021, the Immersive Learning and Simulations RTF, led by Dr. Andy Clayton, increased its connectivity to the university in a number of ways. With the sponsorship of the Air Force Agency for Modeling and Simulations the ILS team welcomed a new Modix BIG-60 3D Printer and a new Pilot Training Next simulator into the AU Library's Innovation Lab during October. The simulator has extensive capacity in a whole band of virtual capacities including walk around inspections, instrument and flying pattern procedures, real-time data read outs, and black box debriefings. The RTF, with support from the Teaching and Learning Center and AU Library also assisted in coordinating comprehensive virtual Regional Security Studies "trips" for several schools when actual physical travel was cancelled due to COVID-19.





OFFICE OF SPONSORED PROGRAMS



In June, The HUB (in partnership with MGMWERX) held the Air University Research Showcase to highlight AU student research from numerous schools. The Showcase featured 15 virtual panels with recent Air University graduates paired with 25 scholars from civilian institutions. Topics included China, Cyber, Diversity, JADO, Leadership, Logistics, Total Force, Russia, Space, Resilience, International Relations, Regional Conflict, Teaching and Learning, SOF/Asymmetrical Warfare, and Humanitarian Disaster Response.



During the year, the online Air University Press journal Wild Blue Yonder transitioned over to The HUB where it continued to foster discussion and debate among practitioners and academicians on intellectual and practical operational ideas covering air, space, cyberspace, and the multi-domain. In April, team member Dr. Margaret Sankey kicked off Wild Blue Yonder on the Air - the official podcast of Air University with expert guests being interviewed on a wide range of topics and available on Spotify and iTunes. Interviews have included:

- Dr. David Lorenzo, National Chengchi University, Taiwan
- Major Tom Clark, Air Force Fellows Program
- Colonel Michelle Ewy, Air Force Office of Scientific Research
- Dr. Frank Blazich, Smithsonian National Museum of American History
- Dr. Stephanie Hinnershitz, National Museum of World War II
- General Larry Spencer (retired), 37th Vice Chief of Staff of the Air Force
- Dr. Craig Felker, Society for Military History
- Dr. Joseph Stieb, Mershon Center at the Ohio State University

Wild Blue Yonder can be accessed at: https://www.airuniversity.af.edu/Wild-Blue-Yonder/

OFFICE OF SPONSORED PROGRAMS

The Office of Sponsored Programs welcomed new Acquisitions Manager Dr. Stephanie Rollins to the team in April. Under her leadership, the university's blanket purchase agreement vehicle - the Educational Professional and Support Services (EPASS) program - was streamlined allowing for a more rapid turn-around of contracts. Over the course of 2021, The Hub processed EPASS task orders totaling over \$9.7 million including:



- Air Force Negotiation Center Assessment/Curriculum/Marketing/Branding
- Air Command and Staff College Oral History Program Manager
- Cyber College Cyber College Instructors; Cyber Leadership Certificate Program Support; Information System Security Officer; Program Support
- Holm Center Employee Training in Microsoft Power Platform and other Related Topics
- Office of Sponsored Programs Podcast Production Manager
- Teaching and Learning Center Communication Specialist
- US Space Force Delta 13 Administrative and Academic Program Support

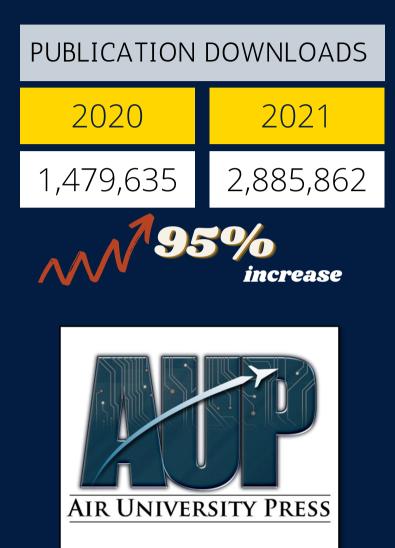
The HUB also assisted with the early planning of a \$35 million Unconscious Bias Mixed Reality Experience training program to be funded by the Secretary of the Air Force and coordinated by the Eaker Center's Profession of Arms Center of Excellence.

Web Presence

The Office of Sponsored Programs provided key support to professionalize the internet presence of several Academic Services divisions this past year through the creation of websites for Academic Services, AU Innovation Accelerator, and The HUB. The team established social media profiles for those offices as well.



Review the AU Academic Services website at: https://www.airuniversity.af.edu/Academic-Services/







Air University Press had another banner year publishing over 250 books, papers, articles and reviews during the course of 2021.

Electronic downloads of AUP content increased more than 95% over the previous year illustrating the continued growth of interest in the relevant content being created by the many contributing authors that partner with the Press. Views of the website were up as well with visits to the AUP site totaling over 5.5 million from January through December.

Air University Press journal articles also hit a "record" of having content featured in the Secretary of the Air Force's Public Affairs Weekend Reads for 19 weeks straight during 2021. The team's social media presence ramped up significantly over the course of the year with over 1.1 million views and over 15,000 followers by year's end. AUP can be found on LinkedIn, Twitter, Instagram, and Facebook.

All of the Air University Press publications

https://www.airuniversity.af.edu/AUPress/



Books and Papers



AU Press published a number of exceptional books during 2021 with over 9000 hard copies issued to readers globally including the following titles:

- Defending Air Bases in an Age of Insurgency
- Good Outfit The 803rd Engineer Battalion and the Defense of the Philippines, 1941–1942
- There from the Beginning Women in the US Air Force
- No Moment of Victory The NATO Training Mission in Afghanistan, 2009 - 2011
- The Vital Era In Which America Nurtured Leaders and Tempered Arms, 1887–1950
- A + Toolkit for Command Teams and Spouses



Of special note: ACSC adopted Derek Salmi's *Behind the Light Switch – Toward a Theory of Air Mobility* to highlight operational concepts of successful air evacuation.



Under the guidance of Dr. Christopher Rein, the team continued to highlight AU student work especially through the Wright Flyers series which publishes the best research output from Air Command and Staff College as well as the Walker Papers generated through the Air Force Fellows Program. A new addition this past year are the Chennault Papers showcasing historical perspectives on topics of contemporary interest.



JOURNAL OF THE AMERICAS

AUP Journals

Revista Profesional FUERZA AÉREA DE EUA FORÇA AÉREA DOS EUA CONTINENTE AMERICANO

Under the direction of Editor Jorge Serafin, the Journal of the Americas continued to expand its outreach and impact across AU and with international partners. Key highlights in 2021 include:

- Partnered with Brazilian Air Force University and Air War College on the publishing of "Air Power from a Brazilian Perspective", to be integrated into AWC's International Studies elective
- Coordinated with the International Officer School and the LeMay Center on Project Emilyo a multi-national NATO project providing standardized English/Spanish terminology for use with commands and operators across the globe
- COVID article written by Gen Ramses Rueda Rueda, Commander of the Colombian Air Force and ACSC and AWC graduate, incorporated into AWC curriculum and selected by the Organization of American States for their "Hemispheric Defense 2030" assessment publication
- COVID article written by Dr. Evan Ellis, Army War College, incorporated into AWC curriculum





The Journal of the Indo-Pacific Affairs had its most dynamic year ever. In addition to producing the four quarterly issues, JIPA published five special editions with key academic and defense partners including:

- Nonproliferation Policy Education Center
- Air Force Culture and Language Center
- Inouye Center for Asia-Pacific Security Studies
- Center for Arctic Security Studies
- US Special Operations Command

The JIPA team, led by Dr. Ernest Gunasekara-Rockwell, also worked on the following in 2021:

- Helped create the Consortium of Indo-Pacific Researchers a non-profit think tank which produced a number of virtual discussion panels, book talks, interviews, etc.
- Presented at numerous international fora including the Association of Indian Research Scholars, Raisina House, Kalinga Institute, Nepal Institute for International Cooperation and Engagement, Amity University, and Policy People (in Taiwan).
- Established the Kenney Papers on Indo-Pacific Security Studies series
- Launched the Indo-Pacific Affairs Podcast

AUP Journals

STRATEGIC STUDIES QUARTERLY SSC

ASPT AIR & SPACE POWER JOURNAL

With the release of the Winter editions a chapter closed with the final publications of Strategic Studies Quarterly (SSQ) and Air and Space Power Journal (ASPJ) as the two titles will be brought together under one web platform. With this will come a change in names - ASPI will transition to Air & Space Operations Review and SSQ will become Æther: A Journal of Strategy and Airpower.

In Greek mythology, Æther is the "pure upper air that the Gods breathe" and the speaks the domains to most name associated with both services now under the umbrella of the Department of the Air Force As Editor Dr. Laura Thurston Goodroe related. "While the content of both will remain largely the same, SSQ's new name embraces the journal's emphasis on highlighting the relevance of national and international security policy concepts and theory to the Department." The new titles will arrive in early 2022.

2021 saw a high level of activity for several of our Air University Press journals. Strategic Studies Quarterly (SSQ) had a record year with over 1.1 million article views. Air and Space Power Journal (ASPI) beat that accomplishment with over 1.6 million hits to their site. ASPJ also published a highly relevant special issue on Joint All-Domain Operations in June.

The team also closed the year out in December with the kick-off of a new podcast called Tailwinds.

Air & Space Power Journal

Vol. 1, No. 1 Inaugural Issue







Air University Library AUL

New ILS



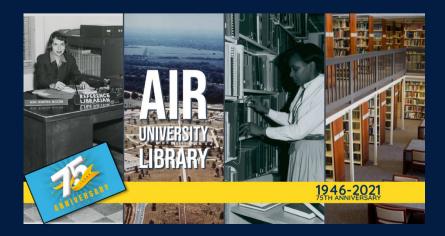
Under the leadership of Ms. Alisha Miles, AUL completed one of its greatest years ever. The most significant overall initiative finalized during 2021 was the March launch of the new FedRAMP-approved, cloud-based Integrated Library System which involved an intensive amount of effort from the whole team especially the Information Systems and Technical Services Branches. To transition from the 18-year-old Voyager system to the new ExLibris Alma platform, the staff worked to migrate two servers and six systems

while dispositioning over 6 million records all in the relative short span of 8 months. With this system the Library was able to "remove the firewall" of the old Digitool platform and make online collections fully accessible for the first time including AU student research papers and the archives of AUL's Special Collections. To access the AU Library catalog go to:

https://www.airuniversity.af.edu/Library/

75th Anniversary

Highlighting its history as being older than the Air Force itself, Air University Library celebrated its 75th Anniversary on April 1st with a lecture and the opening of a lobby exhibit detailing its long legacy of service. On hand for the event were several special guests including Acting Vice Commander Brigadier General Maurice McKinney and many AUL retirees including Director Emeritus Robert Lane. 2021 also marked the 65th year of the AU Library's location in Building 1405 at the physical and symbolic center of the Acacdemic Circle.





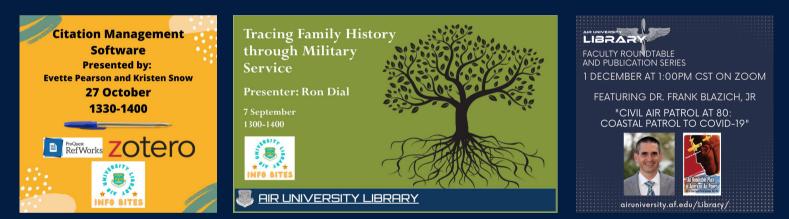
Air University Library 🗛 🕖



In collaboration with AU Academic Affairs, the Library began the coordination for the upcoming debut of the University's first faculty profile system - Esploro. The platform will allow organized research and reports for accreditation, meet the AU Commander's goal of Valuing Faculty, market the university, and provide a networking capability between AU faculty and external partners.

Special Programs

During 2021 AUL hosted a number of presentations including Faculty Roundtables with Dr. Jared McKinney: "Journey to Peace: How Great Powers Coexist" and Dr. Frank Blazich: "Civil Air Patrol at 80" as well as Info Bites on a number of research topics presented by AU librarians.



SPECIAL COLLECTIONS

The Library's **Special Collections Branch** had an exceptional year of progress with the launch of the new Digital Archives in June which allowed full access to the 16K + digitized items in the collections. Highlights of new collection groups include the 350 + reports of the Strategic Bombing Survey, the photographs of the AU History Office, and the AU Curriculum Archives. The team also welcomed donations of a number of WWII and Vietnam War - era documents, photographs, and films as well as a new Atiz BookDrive scanner allowing digitization of over - sized volumes.

AULIMP

Since 1949, the Air University Library Index to Military Periodicals (AULIMP) has been the premier subject index to significant articles, news items, book reviews and editorials from 63 English language military and aeronautical periodicals. The Index had significant additions over the course of 2021 with over 4000 new entries to research from. Check out the AULIMP search page at: https://fairchildmil.libguides.com/ AULIMP

BY THE NUMBERS



NEW DATABASE RESOURCES

2

INSTRUCTION

ProQuest[®] History Vault

Ethnologue Languages of the World

HEINONLINE

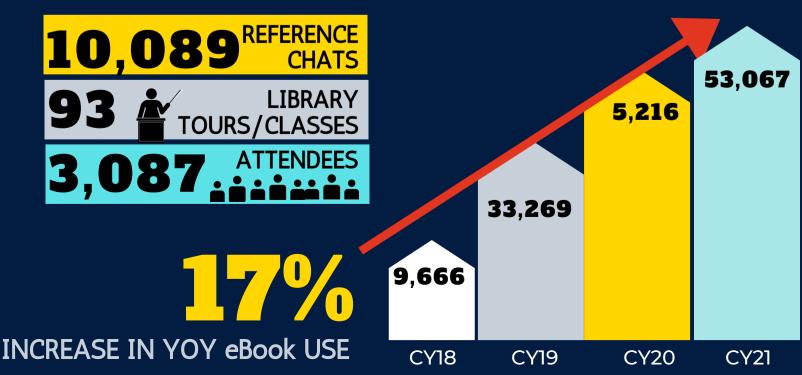
Million +Views

100%

Increase in year-on-year AU Library website visits

50%

Increase in year-on-year reference/support questions



TLC Teaching & Learning Center















2021 was another highly accomplished year for the TLC where, led by Dr. Megan Hennessey, the organization served thousands of students, faculty, and staff through a variety of programs, services, resources, and facilities.

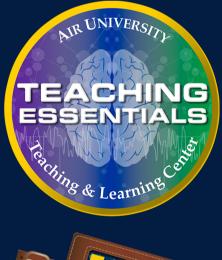


The past year marked the inauguration of the pilot phase of the Teaching Essentials Course (TEC). Throughout this phase, the team completed four hybrid cohort sessions and in August launched the asynchronous (self-paced) version, making it as accessible as possible. A digital badge was developed in conjunction with Air Education and Training Command showing successful completion of the training. In addition, the TEC team delivered eight 30-minute micro-sessions and six custom workshops to address individual needs from multiple AU schools and centers. In all, over 400 faculty members from 28 separate organizations were assisted.



2021 saw an expanded investment in learning technology to support research into the effectiveness and potential of AR/VR platforms in military training and education. 14 Learn Tech Tours were offered serving hundreds of participants with familiarization on a variety of "ed tech" resources including presentations on:

Microsoft 365 Teams, ZoomGov, EDUCAUSE, Configuring Articulate Storyline to Report Scores to Canvas Gradebook, and Creating Dashboards using Power Automate/Power BI







TLC Teaching & Learning Center

Special Events

The TLC held several special events during the year including a program on human centered design co-presented with AU's Squadron Officer School. New to AU this year was the annual Joint PME Scholarship of Teaching and Learning (ISOTL) Forum. The Forum promoted collaboration among military educators filling a gap in addressing teaching/learning scholarship specific to military learners. The one-day virtual forum was attended by over 500 attendees representing every US PME institution, multiple civilian higher education institutions, as well as several international organizations. Dr. James Lang, author Small Teaching: Everyday Lessons from the Science of Learning provided the keynote address. During the coming year the renamed Military Scholarship of Teaching and Learning Forum will again be hosted by the TLC. For information check out:

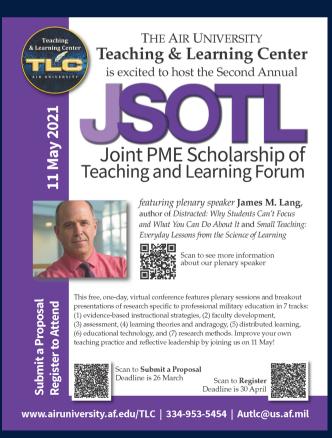
https://www.airuniversity.af.edu/tlc/msotl/

Partnerships

The TLC established or deepened several partnerships in 2021 continuing its growing support to military education including:

- Barnes Center for Enlisted Education
- Air Force Judge Advocate General's School
- United Kingdom Defence Academy
- École de Guerre-Terre (Army War College of France)
- El Centro Superior de Estudios de la Defensa Nacional (Spanish Armed Forces School)





TLC Teaching & Learning Center



During the year the TLC Writing Lab served over 1,080 students, faculty, and staff through tutoring appointments, classroom instruction, workshops, and conference presentations. Led by Lead Writing Specialist Ms. Meg Varney, the TLC supported the following initiatives:

- At the International Officer School taught 15 international officers in AWC and ACSC communication skills preparation courses from May to July.
- Presented faculty-development sessions as part of the Writing Center Consortium for Graduate-level PME Faculty Workshop Series, the Joint Scholarship of Teaching and Learning Forum, and the International Writing Center Association Annual Conference.
- Collaborated with Dr. Stephanie Hostetter and Dr. Jonathan French on an eSchool facultydevelopment project to create Student-Centered Instructional Narrative writing guidelines for asynchronous courses.
- In the Fall, 3 new tutors joined the Writing Lab: Col Tim "Astro" Cullen, PhD, AWC faculty volunteer; CDR Keith Henderson, ACSC faculty volunteer; and Mr. John Cassese, specializing in verbal and visual communication skills.

Canvas Support

The TLC's Canvas Learning Management System assistance personnel provided Canvas support in creating accounts or resolving account issues. The team development provided course and troubleshooting support to AWC, ACSC, Cyber College, Chaplain Corps College, CCAF, AFCLC, and CAP. Additionally, indepth training sessions were provided for Canvas users on subjects including plagiarism detection, loading SCORM packages, and using video editing software tools. The year concluded with a huge effort to support the AULED SIS training program by developing a Canvas page containing over 70 training scenarios that will be a primary resource for trainers in 2022



More info about TLC services is at: https://www.airuniversity.af.edu/tlc/

AIR UNIVERSITY INNOVATION ACCELERATOR

The newest office to join Academic Services is the AU Innovation Accelerator - AUiX - led by Mr. Bill DeMarco, Chief of Innovation Development. AUiX's mission is to connect Air University with partners in the Department of Defense, academia and industry by identifying opportunities for collaboration and for developing new capabilities, strategies and technologies.



AUiX partners include:

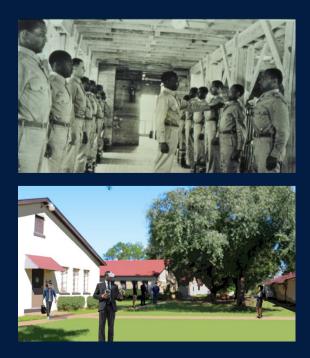
MGMWERX AFWERX Innovatrium Auburn University DEFENSEWERX US Air Force Research Lab University of Cambridge Stanford University Atlantic Council TechMGM US Air Force Academy

One of the key initiatives launched by AUiX during 2021 is the proposal to establish the iBarrax – a matrixed center for innovation housed in the historic 4th Aviation Squadron Barracks. Formed in 1941, the 4th was Alabama's first African – American unit and also housed the soldiers who would go on to become the Tuskegee Airmen. The iBarrax provides a physical area comprehensive enough to co-locate several innovation networks into one unified, but still autonomously directed, co-work hub to include:

•Shared classroom, office, meeting, and design lab spaces for partner programs

•Innovation Action Zone – four cojoined rooms following the process of Discovery, Definition, Ideation, and Prototyping

•Inno-Lab – Augmented Reality/Virtual Reality, 3-D Printing, Pilot Training Next simulator capabilities iBarrax at the 4th Aviation Squadron Historic District





AIR UNIVERSITY INNOVATION ACCELERATOR

AUiX hosted a number of innovation and industry connector events in conjunction with MGMWERX during 2021 including programs focusing on virtual and augmented reality, gamification and visualization research, fostering innovation culture, the Air Force and Space Force Science and Technology Tech Connect, automated vehicles, UAV navigation, and legacy issues impacting female pilots.





Innovation Workshop with Republic of Singapore

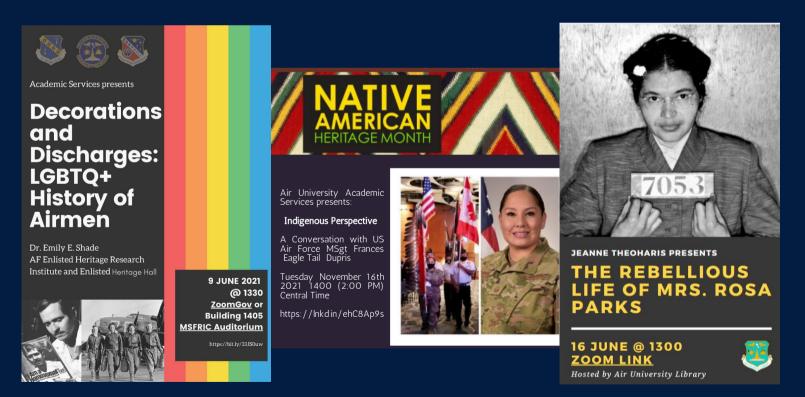


During the month of August, AUiX connected with the Republic of Singapore Air Force (RSAF) for a workshop on innovative thinking. The in-person and virtual meeting, which reached across 13 time zones, fostered a discussion on strategic ways to introduce ideas to change the processes which hamper new operational practices. AUiX and MGMWERX hosted the meeting with participants from the LeMay Center, SOS, and ACSC.

More information about Air University's Innovation Accelerator can be found at: https://www.airuniversity.af.edu/AUiX/

DIVERSITY & INCLUSION

Academic Services continued to prioritize the importance of a culturally cognizant and discrimination-free workplace through a series of trainings and special events. The **Diversity** and Inclusion Committee, chaired by Ms. Lexie Aldridge, coordinated several programs during the year including ones focused on LGBTQ+ Airmen (presented by Dr. Emily Shade of the Barnes Center's Air Force Enlisted Heritage Research Institute), Civil Rights activist Rosa Parks, Indigenous Perspectives, and the first Hispanic female military pilot Olga Custudio. During 2021 we hosted a traveling exhibit loaned by Troy University focused on the Women of the Montgomery Bus Boycott while Academic Services also created an informal Diversity Network with AU's Air Force Institute of Technology, the Air Force Research Laboratory, the US Air Force Academy, and the 42d Air Base Wing's Freedom to Serve Champions.



In 2021, Air University Library created a comprehensive online resource guide which covers an extensive range of diversity issues including Race, Ethnicity, Cultural Awareness, Age Discrimination, Religion, Gender and Orientation, Disability and other subjects. The guide can be found at: https://fairchild-mil.libguides.com/Diversity/General



With the continued growth of the organization, Academic Services increased its budget execution capabilities during 2021. Under the direction of MSFRIC Resource Advisor Deborah Barone and the two Alternate RAs Beatrice Nichols and Stephanie Rollins the team oversaw the addition of budget oversight for the Office of Sponsored Programs (The HUB) and the Adjunct Contract Professor Program. The team also executed funding for MGMWERX, Project Mercury, and an IT refresh. Another highlight was the approval of several Unfunded Requests allowing for improved services to the University community.

TOTAL FY21 BUDGET \$6,963,270 \$6,963,270 INCREASE of 108% in budget responsibility

EXTERNAL FUNDS AND UNFUNDED REQUESTS:

AU Library \$916K

Teaching and Learning Center \$40K

AU Press \$527.6K

Registrar Office \$18K

Office of Sponsored Programs \$300K

Adjunct Contract Professor Program \$2,647K

\$2,514,670

ADJUNCT CONTRACT PROFESSOR PROGRAM (ACP)

During 2021, Academic Services assumed the budgetary management of the Adjunct Contract Professor Program. The ACP is a CSAF-sponsored collaboration with Air University to leverage the knowledge, skills, and experience of select retired senior leaders and SMEs focusing on the development of Airmen and on Air Force improvement initiatives. More info on ACP at: https://www.airuniversity.af.edu/Office-of-Sponsored-Programs/

MSFRC Hails & Farewells



AUN

The team would like to offer heartfelt farewells to several colleagues who left us in 2021: Daniel Armstrong Gene Johnson Stephen Pratersch Brian Selmeski Major Richard Harrison Lauren Zemaitis Sharon Coprich and Victor Mbodouma ... AND also we share a warm welcome with our new team mates!: Holandria Johnson Craig Bell Catherine Smith Sunny Haldeman Captain Lashundria Dorsey Bill DeMarco Cheryl Ferrell Zipporah Bonney Xavier Lee David Turner Jerlisa Graves lodi Womack Suzanne Horton Chris Cox Laura Thurston Goodroe Mary Yupari Abdeljawad Emmie Cantrell Andrew Zintl Rachael Parlier Tameka Kibble and Rachel Mitchell

Knowledge Itself is POWER



www.airuniversity.af.edu/Academic-Services/

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