DELLTechnologies

Reduce deployment time by up to 49%[1]

Dell ProDeploy Client Suite
Deploy PCs with greater speed and less effort.

Simplify and speed up the deployment of Dell systems

Integrating new computer systems into your IT environment can improve performance and increase user productivity. Deploying them involves time consuming tasks — such as loading software, transfering user data, setting up and configuring the device.

With ProDeploy Client Suite you can get an end-to-end deployment designed to perform these specific tasks plus comprehensive project planning, onsite and/or remote installations and 30-day post-deployment configuration support. Or, if you only need a little help, we can handle the imaging and configuration tasks which will save your staff time once your new PCs arrive on site.

ProDeploy Client Suite saves you time and money. ProDeploy Plus can...

reduce deployment time by up to

49%[1]

Expert planning and execution ensures we get it right from day one

The stable environment you've created leads to fewer touches and infrequent deployments. Our deployment engineers deploy PCs every day all over the globe. As a result, they can maintain reference architectures and best practices which are integrated into our planning and processes. This vast experience enables us to scale easily to your specific deployment project no matter how large or small. So in addition to being fast and thorough, we avoid common mistakes that can result from infrequent execution. Finally, to ensure you don't have to start from scratch the next time, we document your entire project and save it in the TechDirect online portal so you can reference it at your convenience.

TechDirect puts our state-of-the-art deployment technology in your hands

You can direct every aspect of your deployment project via our TechDirect portal. This self-service portal allows you to define the scope of your project, make changes and configure your systems. You say what, you say when, you say where. You can even check project status whenever you want from wherever you are. With TechDirect, you can execute faster and with less risk of mistakes, thereby making the entire engagement more efficient.

Get a single point of contact to orchestrate your deployment

From day one, you will be assigned an engagement manager who handles every aspect of your deployment. He monitors your TechDirect activity and coordinates Dell resources to act upon your direction as you provide it. If you need help, he is available to work with you directly at any time throughout the entire project.

For those who feel more comfortable with personal interaction, your engagement manager will interact with TechDirect on your behalf and can take all direction via phone or email. Either way, your preference becomes our standard operating procedure.

ProDeploy Client Suite

ProDeploy Client Suite for PCs provides a range of support options to meet the needs of businesses from small companies to large enterprises.

Three deploy options span all IT needs and are designed to handle diverse customer projects customers face every day:

Basic Deployment

Accelerates deployment as you receive systems ready for installation out of the box.

- Configuration services
- TechDirect portal

ProDeploy

Shift from a labor-intensive implementation to an automated light-touch deployment.

- All the features of Basic
- 24/7 remote* or onsite installation
- Configuration services
- TechDirect portal

*English available 24/7

ProDeploy Plus

Every task needed to get new PCs from factory to desk, up and running.

- All the features of ProDeploy
- Connected Configuration
- 24/7 remote* or onsite installation
- Configuration services
- Data Transfer

Basic Deployment

Accelerates deployment as you receive systems ready for installation out of the box.

- Customize BIOS settings
- Box labels, asset tags and asset reports
- Preselected options

Add-on imaging or provisioning services

- Provisioning for VMware Workspace ONE
- Loan an image: WIM, Ready Image or Image Assist

ProDeploy

Shift from a labor-intensive implementation to an automated light-touch deployment.

- Provisioning for VMware Workspace ONE
- Load an image: WIM; ISO; Ready Image or Image Assist
- 24x7 remote or onsite installation
- Comprehensive planning
- Knowledge transfer

ProDeploy Plus

Every task needed to get new PCs from factory to desk, up and running.

- Dell™ Connected Configuration
- Provisioning for VMware Workspace ONE
- Load an image: WIM; ISO; Ready Image or Image Assist
- 24x7 remote or onsite installation
- Data transfer
- 30-day post deployment support

Bring systems online as quickly as possible

ProDeploy Client Suite helps you get more out of technology starting on day one. Trust our experts and partners to lead deployments from project management through planning, configuration and integration. And enjoy the flexibility to choose the level of deployment support that best meets your needs.

ProDeploy Client Suite
Feature comparison

		Basic Deployment	ProDeploy	ProDeploy Plus
Pre-Deploy	Single point of contact	●	●	●
	TechDirect portal	●	●	●
	Deployment Engineer		●	●
	SAM engagement			●
Deploy	Connected Configuration			●
	Factory Provisioning	**Add-on**	●	●
	Load an image	**Add-on**	●	●
	Configure BIOS settings	●	●	●
	Asset tag and shipping box label	●	●	●
	Standard asset reports	●	●	●
	Remote or Onsite installation		●	●
	Project documentation		●	●
	Data transfer			●
Post-Deploy	30 day support			●
	Training credits			●

Not all features and services are available in all countries. Specific country availability can be found here:
dellemc.com/prodeployavailability

Experience the Dell Technologies difference

Built on the principle of putting customers first, we provide complete end-to-end solutions across your entire environment with hardware, software and services. Our services are designed to transform your investments and enable you to be an agent of change for your organization. Whether you're adding new technology, replacing existing systems or opening a new office, you can count on us to make sure even the most complex project is effectively planned, configured, integrated and tested right from the start and supported for the future. We'll look after your deployment projects, so you can look after your business.

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For more information about **ProDeploy Client Suite**, please contact your sales representative.