

State of 911

Webinar Series

NATIONAL 911 PROGRAM
July 13, 2021

State of 911 Webinar Series

- Designed to provide useful information about Federal and State participation in the planning, design, and implementation of Next Generation 911 (NG911) coupled with real experiences from leaders overseeing these transitions throughout the country
- Webinars are typically held every other month and include presentations from a Federal-level 911 stakeholder and State-level 911 stakeholder, each followed by a 10-minute Q&A period
- For closed captioning, please copy and paste the URL link in the chat window to an additional web browser
- For more information on future webinars, to access archived recordings and to learn more about the National 911 Program, please visit 911.gov
- Feedback or questions can be sent to:
National911Team@missioncriticalpartners.com

Celebrating 911 Telecommunicators

and Honoring the Impact They Make in Our Lives Every Day

32

Number of Telecommunicators Honored



The Tree of Life "grows" with every story told! Share how a 911 telecommunicator made a difference to your community.

[Add a Leaf](#)

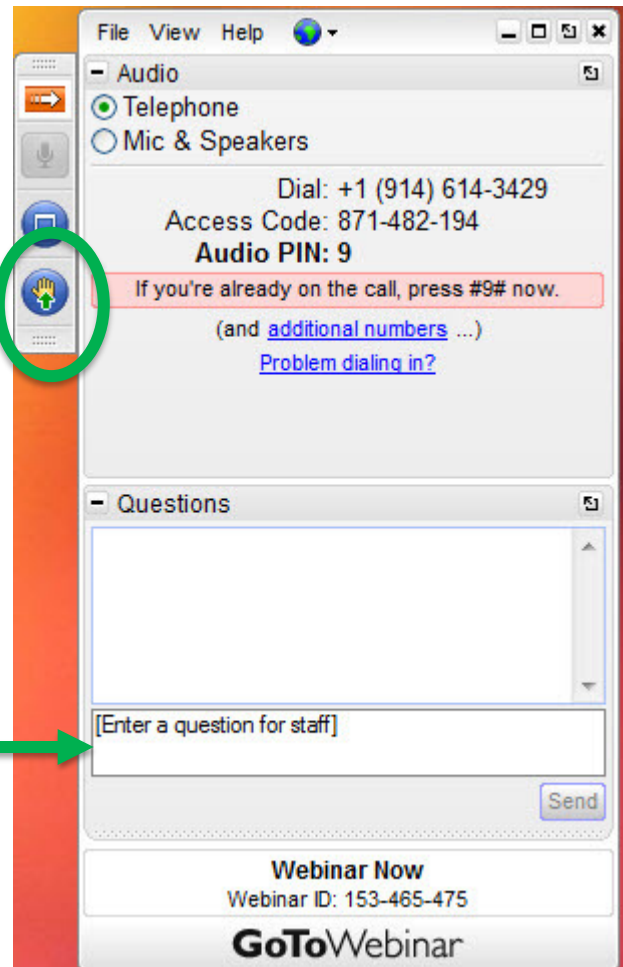
Share a Story, Sprout a Leaf

This Tree of Life has been "planted" here with the support of national 911 organizations to recognize remarkable 911 telecommunicators and the difference they make every day in our communities. Each leaf on the tree represents telecommunicators that have been honored by someone in their community.

Check back often to submit stories recognizing your telecommunicator colleagues and to view featured stories.

Questions

Click on “Raise Hand” and your phone line will be unmuted.



GoToWebinar’s “Questions” feature located on the right-hand side of your screen.

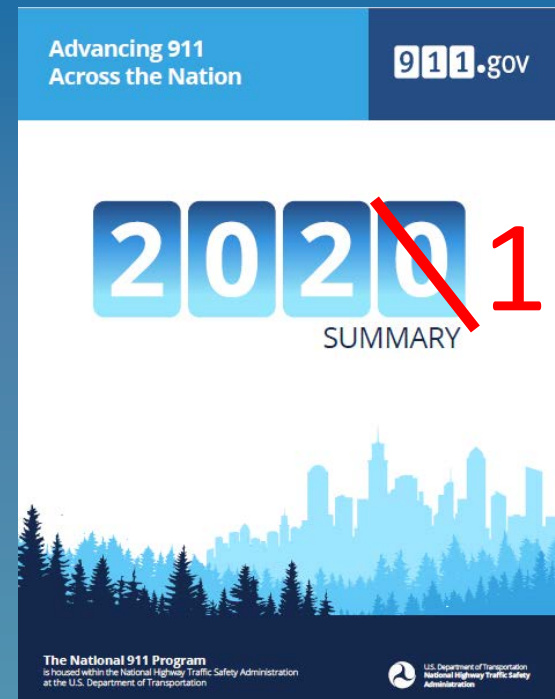


National 911 *Program*

Laurie Flaherty, Coordinator

The National 911 Program

1. Convenes stakeholders to make decisions & take action
2. Creates and shares resources to help 911 systems & to educate others about NG911
3. Administers grant funding for improved 911 services



The Role of Federal Staff:

As part of a federal agency, staff of the National 911 Program are precluded from participating in the process of forming legislative language, unless requested to provide “technical assistance” by Congressional staff.

We're getting one shot...

Getting Ready for the Next Round of Grants

- Who am I? / Where am I?
- What is “the plan”?
- If you’re an “early adopter”
- For those further behind...or way behind
- Other considerations

Who are you within your Organizational Structure?

- Part of a State agency
- Part of a Local agency
- What do you know about your local/state 911 organizational structure/function? Who do you know?
- Coordination Bodies vs. Bodies with Formal Authority
- Formal entities and their subs (e.g., boards, committees, working groups)
- What structure is being used to implement NG911? Who is that?
- How can you help?

Figuring Out Where You Are

- NG911 Self-Assessment Tool
- State/Local 911 Plan
 - State NG911 Deployment Plan
- What is/are the logical next step(s) to implement NG911?
- How many “fronts” can you take on at one time?
- What resources do you have, to pull all this together - and oversee it?
- Who else needs to be “at the table”?
 - Other State/Local agencies
 - Federal agencies (e.g., DoD, Park Service, USCG)

What is “the plan” for the Plan?

- Organizational Structure
 - Coordination vs. Authority
- Process
- Timeline
 - If Period of Performance is 8 years...
- Resources available:
 - Funding, personnel
 - Information sources
 - Other states/local governments
 - Resources/documents that could be used as a starting point

For “Early Adopters”

- Regional intrastate interconnection
- Interstate interconnection
- NG911/Public Safety Broadband Network interconnection
- Canadian/Mexican interconnection (if applicable)
- Federal/“Civilian” interconnection (e.g., DoD, Park Service, USCG)
- Tribal Governments
- Multimedia pilots/deployments
- Advanced Automatic Crash Notification (AACN) data pilot
- PSAP Credentialing Authority
- Forest Guide

If you're further behind...or way behind..

- Listing your limitations/challenges
- What can you learn from the experiences of others? How can you learn from the experiences of others?
- What do you need help with, to take full advantage of the opportunity?
- Needed resources:
 - Procurement resources?
 - Grant application tool?

Other Considerations:

- Tribal Governments
- Federally Operated PSAPs/ECCs
- Diversion State/Local governments – Who can help bring issue to the attention of those that need to be involved to change diversion status?
- How to convey your concerns for the legislation authorizing the next round of grants – for the regulations implementing the grants
 - Objective data and information vs. Opinion
 - Basis for opinion
 - Items not included in current round (e.g., construction)

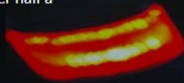
We're getting one shot...

Resources:

- State 911 Contacts: <https://www.nasna911.org/contact-911>
- Model State 911 Plan: https://drive.google.com/file/d/1FPaBrHCVyJbyAhjlr1_p9iYhnB5emMCX/view
- NASNA Public Library: <https://www.nasna911.org/resources/Public-Library>
- 911 Regionalization - Tools and Information: <https://www.nasna911.org/911-regionalization>
- NG911 Self-Assessment Tool: https://www.911.gov/project_ng911tool.html
- Interstate Playbook: https://www.911.gov/project_nextgeneration911interstateplaybook.html
- California Case Study: https://www.911.gov/pdf/Successful_NG911_Transition_F.pdf
- NG911 Procurement Guidance: https://www.911.gov/pdf/National_911_Program_NG911_Procurement_Guidance_2016.pdf
- NG911 Procurement Tool Kit: https://www.911.gov/pdf/USDOT_NG911_Procurement_Tool_Kit.pdf
- PCA & Forest Guide: <https://ng911ioc.org/>
- EIDO FAQ: <https://www.nena.org/page/EIDOFAQs>
- Data on State NG911 Progress: https://www.911.gov/project_national911progressreport.html
- NG911 Documents and Tools: https://www.911.gov/documents_tools.html
- Examples of RFPs: <https://www.nena.org/members/group.aspx?id=85906>
- DHS/CISA/ECD Technical Assistance Program: <https://www.cisa.gov/publication/ictapscip-resources>

Over 50 Years of 911

America's 911 systems have been the lifeline to public safety for over half a century.



Calling 911: What You Need To Know



NEED TO CALL OR TEXT 911?



FAQS



USING 911 APPROPRIATELY

Working Together on 911 Issues

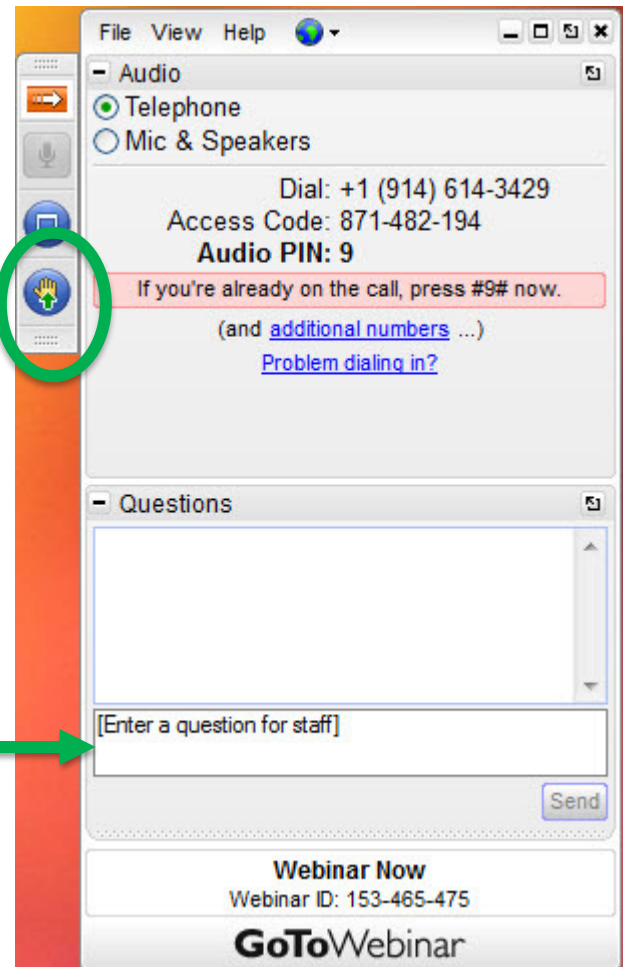
Current Projects

- COVID-19 Resources
- Telecommunicator Job Reclassification
- Next Generation 911 Self-Assessment Tool
- Next Generation 911 for Public Safety Leaders
- 911 Grant Program
- NG911 Roadmap: Connecting Systems Nationwide
- Strategic Planning for Collecting and Use of Nationwide 911 Data
- CPR LifeLinks

Laurie Flaherty, Coordinator
 National 911 Program
 (202) 366-2705
laurie.flaherty@dot.gov

Q & A Period

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How to Plan, Prepare for, and Implement a Federal Grant

State of 911 Webinar Series

Ed Reuter, Executive Director

July 13, 2021

Indiana's Federal Grant Process



IN911 Timeline

Federal Grant



Began preplanning for project with consultants

August 2018

Sent sub-grant project priorities to PSAPs

October 2018

*-Grant application due to Federal office
-Preliminary award letters sent to sub-grant recipients contingent upon approval by Federal office*

March 2019

September 2018

*-Listened to PSAP Directors regarding their funding needs
-Set funding priorities
-Created sub-grant application
-Sent Letter of Intent to PSAPs to gauge interest*

February 2019

*-Federal Grant opened up
-Finalized sub-grant application and distributed to PSAPs with March 1, 2019 due date*

August 2019

*-Notification of grant award received from Federal office
-Sub-grant recipients notified that project implementation can begin*



Instructions for reimbursement shared with sub-grant recipients

October 2019

First reimbursement check issued to Dubois County

February 2020

Seven new projects awarded with unused project funds

April-June 2021

December 2019

- Updated reimbursement paperwork to simplify the process for subgrant recipients*
- Added page to website with all grant paperwork for PSAPs*
- First quarterly grant call held*

March 2021

- Verified PSAPs were utilizing their grant award funds*
- Opened-up application process again for GIS projects only*



Administrative

- Application/Funding Priorities
- Letter of Intent
- Reporting Form
- Certificate of Completion
- Web-page



Communication

- PSAP Visits - 70+
- Directors Summit (150 attended)
- Solicit input from 911 Directors
 - Survey Monkey
- Quarterly conference calls



Planting the seeds!





FEDERAL GRANT

2019 E9-1-1 GRANT REIMBURSEMENT GUIDELINES

The E9-1-1 Grant Reimbursement Guidelines will assist counties with submitting requests for reimbursement from the E9-1-1 grant through the State of Indiana as well as give guidance in filing the required yearly and quarterly financial reports. **Counties are required to complete their project prior to filing for reimbursement.** Counties with more than one project may file for reimbursement at the completion of each project. The State of Indiana will submit grant reimbursement requests to the National 9-1-1 Office for all of the county projects on a quarterly basis. In order to comply with those requirements, each county is required to have its reimbursement requests and documentation **submitted to the State two weeks after the end of each quarter**, as detailed in the schedule below, so the Indiana Statewide 911 Board can include it in its master reimbursement request.

Every county project has an approved budget, which was included under the E9-1-1 Grant for the entire state. Each budget has been broken out into three categories which are referred to as program codes. These codes are:

- Project Administration
- Training
- Hardware/Software

The counties' individual budgets reflect the grant funds allotted to each category for approved items including hardware and software needed to provide NG911 services, hosted NG911 services, training directly related to NG911

SUBMISSION DEADLINES

The State can file for reimbursement once each quarter. In order for a county to be reimbursed, it must submit all required documentation to the State within two weeks after the end of each quarter based on the Federal Fiscal Year of October 1 to September 30 as follows.

- By **January 14** for quarter ending December 31
- By **April 14** for quarter ending March 31
- By **July 14** for quarter ending June 30
- By **October 14** for quarter ending September 30

QUARTERLY CONFERENCE CALLS

The State is offering a conference call each quarter to assist grantees in filling out the required documentation for grant reimbursement. These calls are scheduled for the following days through 2020 and 2021. All webinars will begin at 10:00 AM eastern time:

- 2020
- Tuesday, March 17, 2020
 - Wednesday, June 17, 2020
 - Tuesday, September 15, 2020
 - Tuesday, December 15, 2020

- 2021
- Tuesday, March 16, 2021
 - Tuesday, June 15, 2021
 - Tuesday, September 21, 2021
 - Tuesday, December 14, 2021

To participate, contact our office for the conference call

hardware and software needed to provide NG911 services, hosted NG911 services, training directly related to NG911 implementation for public safety personnel, personnel costs required for implementation of the 911 grant, contractual costs associated with carrying out programmatic activities of the 911 grant including consultant fees, costs associated with planning and administrative services incurred (up to 10 percent) and costs to operate the NG911 system (as a dual system) until such time as the legacy system is shut down. Counties have an obligation to understand and comply with the federal government's requirements.

In order for the State to file for reimbursement on behalf of the counties, the counties must complete several forms and submit them to the State. These documents include:

- Sub Grantee Report Form (one for each project)
- A copy of all invoices
- A copy of the claim filed with the auditor
- A copy of the check or ACH transaction of payment
- Certification of project completion
- 911 Federal Grant Equipment Inventory spreadsheet (one for each project)

SUB GRANTEE REPORT FORM

Each county is responsible for maintaining records of its expenditures and invoices. For the State to receive reimbursement from the National 9-1-1 Office, each county must complete and submit the Sub Grantee Report Form (Form) to the State.

Proper documentation would include copies of invoices for the expenditures listed on the form. The county will also document its matching share of the grant they have expended on Form.

In accordance with Section 400.7 of the Final Rule the county must: identify the **non-Federal sources**, which meet the requirements of 2 CFR 200.306, that will fund at least 40 percent of the cost. By documenting and signing the required

To participate, contact our office for the conference call number and attendee code.


CONTACT INFORMATION

All questions and inquiries should be addressed to:

Edward A. Reuter
Executive Director
Indiana Statewide 911 Board
10 West Market Street, Suite 2420
Indianapolis, Indiana 46204
317-234-2507
ereuter@in911.net


All reimbursement/reporting documentation should be sent to: grants@in911.net

FORMS

 [Sub Grantee Report Form](#)
Download File

 [Certification of Project Completion Form](#)
Download File

 [911 Federal Grant Equipment Inventory.xlsx](#)
Download File

 [Federal Grant Requirements-April 2021 GIS Sub-recipients.docx](#)
Download File

OTHER

CFDA Number: 20.615—E-911 Grant Program

Federal Agency name: NTIA and NHTSA

Funding Opportunity Number: NHTSA-NTIA-911-Grant-Program-2018

Funding Opportunity Title: 911 Opportunity Title

form, the county is certifying that their matching funds have come from a non-Federal source.

The Form is included in the sidebar to the right.

The purpose of the Form is to give recipients of grants a standard format for reporting the financial status of their awards. The Form captures the obligations and disbursements that occurred during the grant period.

YEARLY WRITTEN PROJECT REPORT

There will be a written project report required yearly filed by the Statewide 911 Board. The Statewide 911 Board may be requesting additional information when compiling these reports regarding projects' activities made during the past year and performance projections describing anticipated project activities and progress for the next year.

The Federal deadline for expending grant funds is March 31, 2022, however the State of Indiana has implemented a project deadline for expending funds of **March 31, 2021** to ensure all federal grand funds are utilized.

If at any time a subgrantee determines that they will not proceed with their project, they are required to notify the State Office in writing that they will not be utilizing their grant award as soon as possible. This will allow the State to utilize these grant funds for other counties in need.

If your county uses funds from the 1222 State Fund for the grant project, upon reimbursement that fund should be reimbursed accordingly.

LESSONS LEARNED

Procurement requirements and contracts

Rounding of numbers

Award letter: Prelim vs. Final

Grant performance period spending

Simplify

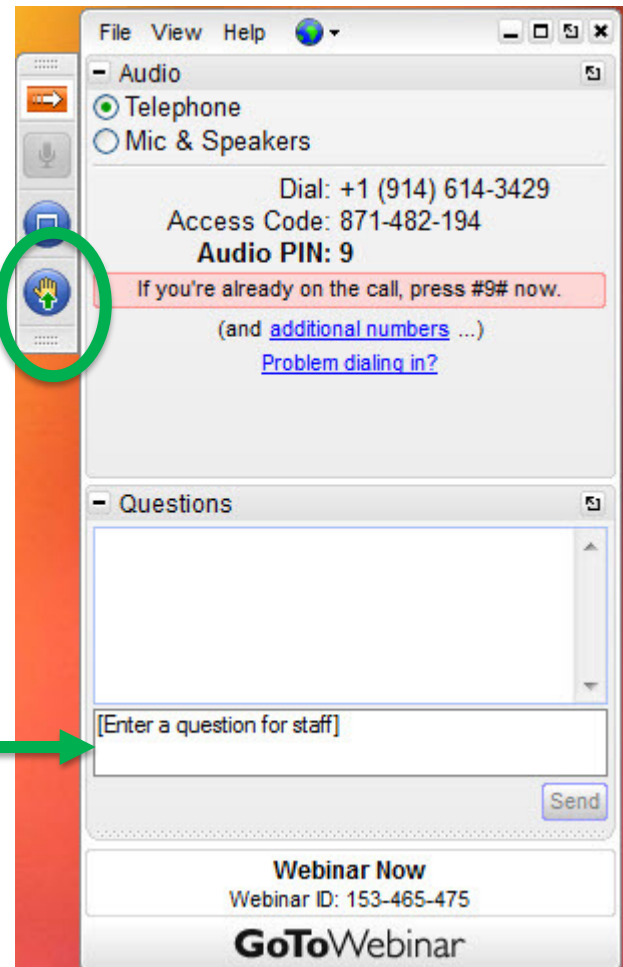


Questions?

Ed Reuter
Executive Director
ereuter@in911.net
317-234-2507

Q & A Period

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Future Webinars

- Tuesday, September 14, 2021
- Tuesday, November 9, 2021
- To register, visit:
<https://attendee.gotowebinar.com/register/1693316487360151824>
- Previous State of 911 webinars are available at:
www.911.gov/webinars.html

National 911 Program

- Laurie Flaherty
Program Coordinator
202-366-2705
laurie.flaherty@dot.gov
- Feedback or questions can be sent to:
National911Team@missioncriticalpartners.com