



Kaspersky Security Integration

## ConnectWise Manage

Automate routine tasks serving security to more customers – from one place

kaspersky

# Why should you integrate Kaspersky security into your PSA tool?





### Simplified multitenancy management

Managing multiple customers manually can be time-consuming and complicated. By unifying your professional services solutions – including security – you can boost you efficiency and your profitability.

Kaspersky Security Integration with ConnectWise Manage simplifies multi-tenancy management. It provide a combination of monitoring and management tools, including automated billing and ticket creation for client accounts – all accessed from your ConnectWise® Manage™ console.

## Integrating Kaspersky security

Kaspersky Security Integration with ConnectWise® Manage™ integrates ConnectWise Manage with cloud-based products managed by Kaspersky Business Hub: Kaspersky Endpoint Security Cloud and Kaspersky Security for Microsoft Office 365.

Among other tasks, Kaspersky Integration with ConnectWise® Manage™ allows administrators to:

- Map their ConnectWise Manage companies to Kaspersky Security Center's virtual servers or Kaspersky Business Hub companies.
- Map Kaspersky security applications to existing ConnectWise Manage products.

#### Automated ticketing

Take the pain out of ticketing with automated ticket creation and workflow for each of your customers. Just choose an Agreement with your client and map it to the corresponding Kaspersky solution.

Tickets are created automatically and assigned to a Service Board, reducing the time spent monitoring your managed companies and increasing the number of clients that a single technician can manage.

# Hassle-free billing and invoicing

It's easy to access pricing of Kaspersky security applications from ConnectWise Manage, which significantly simplifies and automates customer billing and reporting.

You can also create a single invoice for all services, including security, and scale security use as new computers are added to a client's infrastructure.

#### **Streamlined reporting**

Reports don't have to be a headache – Kaspersky Security Integration with ConnectWise® Manage™ lets you generate service reports directly from ConnectWise Manage. (These reports include detailed statistics on protection services provided to each client in a specific period.)

#### Make it happen! Just add a Kaspersky component to ConnectWise® Manage™

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#### Products ready to integrate

- Kaspersky Endpoint Security for Business
- Kaspersky Endpoint Security Cloud
- Kaspersky Security for Microsoft Office 365

#### Resources

Download integration software <a href="https://kas.pr/mspdownload">https://kas.pr/mspdownload</a>

How to integrate: https://help.kaspersky.com/MSP/3.0/153146.htm

#### Need assistance? Contact us at kaspersky.com/msp

Ready to enroll? Register at partners.kaspersky.com



Cyber Threats News: www.securelist.com IT Security News: business.kaspersky.com

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