IT SECURITY FOR DISTRICT COUNCIL

KASPERSKY⁸ lab

Landratsamt Ra✓ensburg

AS A SERVICE PROVIDER AND CONTACT FOR THE CITIZENS AND COMPANIES BASED IN THE REGION, RELIABLE CUSTOMER SERVICE IS PARTICULARLY IMPORTANT TO RAVENSBURG DISTRICT COUNCIL OFFICES.

Public Sector/ Government

- *Based in Ravensburg, Germany*
- *Using Kaspersky Endpoint Security for Business*

As a front-line government administration body and communal authority, the Ravensburg council offices are responsible for a range of tasks for the whole region - from promoting education to registering motor vehicles. The council incorporates 16 different offices, with the four largest branches in Bad Waldsee, Leutkirch, Wangen and Weingarten.

Challenge

One hundred physical and virtual servers are used to administer and store data at various sites in the region. The council offices also have around 1,000 standardized PC workstations. Consistent systems allow internal processes to be handled quickly and keep ongoing costs for administration, service and employee training to a minimum. Because of the high frequency of enquiries and work orders received by the office every day, it needs information technology which is reliable and as simple as possible to administer. The council offices also have similar requirements in terms of its IT security. It should protect the highly sensitive administration data against unauthorised access without preventing the employees going about their normal work.

"What was convincing about the Kaspersky Lab solution was the ease of administration, the reasonable value for money and the support from a fixed local partner."

Armin Willburger, System Administrator in the IT department of the Ravensburg District Council offices

The Kaspersky Lab Solution

In autumn 2007, Ravensburg's maintenance contract with previous supplier, McAfee, expired. This prompted the council to seek a new antivirus provider. "Back then, we were looking for a reliable security solution for our Windows® XP clients and the Windows 2003 servers," explains Armin Willburger, System Administrator in the IT department of the Ravensburg District Council offices. When selecting the solution, the Ravensburg authorities focused on the checklist issued by the Federal Ministry for Security in Information Technology (BSI) and found Kaspersky Endpoint Security for Business to be a good all round fit. The Kaspersky Lab antivirus solution was finally implemented in December 2007. During a two-day workshop, the business partner, together with Kaspersky Lab employees and IT managers from the council offices, installed a test environment followed by a productive one. Initially, the CA Remote Control maintenance software used by the council offices was blocked by the new anti-virus system. However, remote access to the clients was quickly restored by redefining the rules in the Kaspersky Enterprise Management Studio.

Excellent support in the long term

Once it has decided on a supplier, the council tends to use its software on a long-term basis. "Investment protection and ongoing service throughout the period of use are particularly important to us. We feel the support we have received from Kaspersky has been excellent," reports Armin Willburger.

SECURE

Comprehensive protection for the Windows - base infrastructure

CONTROL

Ease of administration

100

Servers used

1,000

Workstations

Consistent security

The Ravensburg council offices have now been a Kaspersky Lab customer for many years. While it initially sought protection for Windows XP clients and Windows 2003 servers, the office now uses antivirus for Windows 7 clients and Windows 2012 R2 servers, including the Windows terminal server environment. At the same time, it is planning on implementing the Kaspersky Security for Mobile solution for consistent protection which also includes mobile end terminals.

Benefits

The solution, Kaspersky Endpoint Security for Business, offers comprehensive protection for the Windows-based IT infrastructure at the council offices. As well as basic components such as antivirus and firewall, the software also contains protection against network attacks, file encryption, programme, web and device controls and many more functions to ward off internal and external risks.

Result

Kaspersky Lab's tailored solution components provide all-round protection for Ravensburg District Council's 1,400 employees, 1,000 computers and 100 servers.

MOST TESTED*
MOST AWARDED*
KASPERSKY LAB
PROTECTION

*kaspersky.com/top3

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