krisp

Krisp Subprocessors

The list of Subprocessors currently authorized by Krisp Technologies, Inc. ("Krisp") and agreed by Customer to process Customer Data and assist Krisp with respect to the provision of the Krisp Desktop services under the Krisp Terms of Use, available here is set out below:

Subprocessor Entity	Brief Description of Processing
Amazon Web Services	Hosting
SendGrid	Email notifications
HubSpot	Marketing Automation
Gong	Sales Enablement
Drift	Marketing and sales acceleration
Zendesk	Support ticketing process
Stripe	Payments
Paypal	Payments
Google Analytics	Business analytics
Tableau	Business analytics
Sentry	Logging and monitoring
Papertrail	Logging and monitoring
Delighted	NPS surveys
Hotjar	Web analytics
Typeform	Customer Feedback
OpenAI	Backend support of certain product features
Krisp LLC	Support and Maintenance

How to Subscribe to Receive Notification of Change in Subprocessors:
The list of Krisp Subprocessors will be maintained and updated at https://krisp.ai/Krisp-sub-processors.pdf and so you should check this periodically. If you are a current Krisp Customer, you can subscribe to receive email notifications for changes to Krisp Subprocessors by emailing the following information to subprocessors@krisp.ai:

• Customer Name
• Customer Address

To edit your email notification information, please re-submit a request to subprocessors@krisp.ai with the subject title "Change in Contact Information" to Krisp.

Right to Object to New Subprocessor:
Krisp shall specifically inform the Customer in writing of any intended changes to the list of Subprocessors through the addition or replacement of Subprocessors at least 20 days in advance, thereby giving the Customer sufficient time to be able to object to such changes prior to the engagement of the Subprocessor(s). A Customer may object to Krisp's use of a new Subprocessor by notifying Krisp promptly in writing within ten (10) business days after receipt of Krisp's notice in accordance with the mechanism set out above. If you object to a new Subprocessor, and that objection is not unreasonable, Krisp will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable Service to avoid processing of personal data by the objected-to new Subprocessor without unreasonably burdening you. If Krisp is unable to make available such change within a reasonable time, which shall not exceed thirty (30) days, you may terminate the applicable Order Form(s) with respect only to those Service(s) which cannot be provided by Krisp without the use of the objected-to new Subprocessor by sending an email notice to dpo@krisp.ai.

The absence of written Subprocessor objection from your side within 10 business days after receiving notification from us will constitute your agreement to the Subprocessor list herein.