

Blockmail®

Scanning

Monitoring

Reporting

The Global Email Monitoring Service



Blockmail is an advanced and comprehensive cloud-based managed email service. Operated by IT Security Company Topsec Technology, Blockmail eliminates spam, viruses, malware and quarantines undesirable and/or illicit content according to customer requirements.

Blockmail operates at internet level and effectively ensures in real-time that all incoming emails are scanned for spam and other threats prior to being released to your network. Blockmail quarantines email according to your company email policy. All outbound emails are scanned prior to leaving the Blockmail network.

Topsec Technology recognises that information security is now, more than ever before, at the core of industry strategy. With ever changing and evolving threats, it is imperative that organisations ensure effective protection from email-borne viruses and spam. Blockmail has a false positive rate of 1:1,000,000.

Blockmail can save your company many thousands by getting rid of the persistent invasion of spam, undesirable content and viruses thus freeing up valuable bandwidth for business use. It also increases speed and capacity, eliminates unnecessary interruption and frees up employees time.

Blockmail gives clients access to round the clock support every day of the year.



The Global Email Monitoring Service

Why choose Topsec Technology?

Like our clients, we place an extremely high value on customer support. All calls are answered personally by trained engineers with many years in-depth experience of Blockmail and all our products. We're all about the service!!! Our customer service differentiates us from our competitors. We continually strive to improve every customer experience and provide the highest standards in service excellence.

What do our customers say about us?

Based on customer feedback, we stand out when evaluated across same industry service providers.

View customer testimonials on our website
www.topsectechnology.com/testimonials

Simple

- No capital investment required
- No hardware or software to be installed
- No technical expertise on the customers' side is necessary
- Turnkey service

Effective

- Immediate filtering and protection
- Detailed monthly reports allows for effective management of email services
- Local and global resilience ensure reliability and continuity of service
- Best of Breed technologies
- Anti Virus and Anti Spam filtering updates every seven minutes

Resilience

- Local and global resilience ensure reliability.
- Multiple operations facilities in Ireland, UK, Germany and Canada ensure continuity of service.
- Emails are cached in the event of an interruption to service.

Tailored

- Granular customer configurable, flexible data security policy creation enabling:
 - Content security
 - Policy enforcement
 - Data loss prevention

24 x 7

- Blockmail is a 24x7x365 cloud-based email service
- Round the clock support ensures that your business is always protected
- All problems are dealt with in real time

HOW IT WORKS

Blockmail employs an efficient layered approach to scan all email, checking for viruses, spam and undesirable content:

SECURITY GATEWAY

- > Connection time checks
- > Checks anti-spoofing records for sending domain/server (SPF)
- > Reverse DNS lookup checks
- > RBL (Real-time Black List) cross referencing checks against incoming IP addresses.

ANTI VIRUS / ANTI SPAM

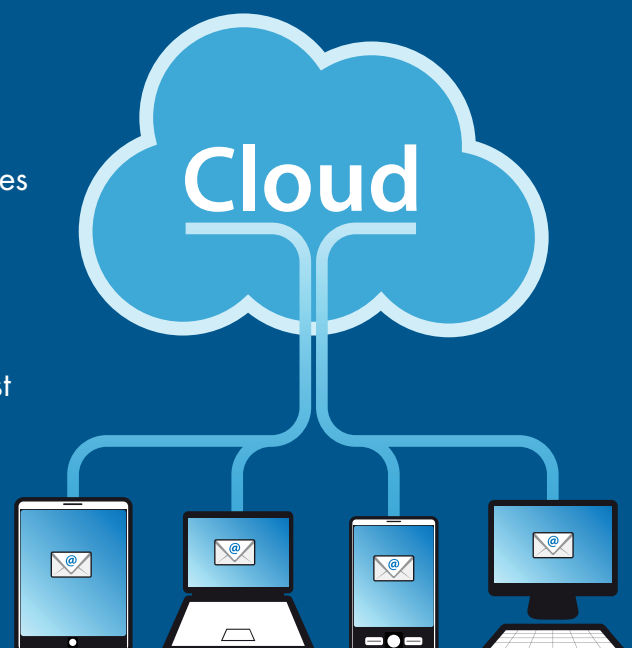
- > Multi-Vendor Anti-Virus check
- > Multi-Vendor Anti-Spam check
- > Recognised spam removed
- > Emails with viruses detected and quarantined

CONTENT FILTERING

- > Quarantines any emails contravening company email policy
- > Client Administrators can release quarantined email
- > Policy application at group level
- > Disclaimer insertion (Outbound email)

Blockmail Features

- Threats dealt with securely before they hit the client gateway
- All mails scanned by multiple anti-virus engines
- Increased productivity and reduced bandwidth usage
- Reduced overheads on overworked firewalls
- Reduced overheads on mail servers
- Email held for 7 days for automatic onward delivery in the event of customer infrastructure outages - at no cost
- Transport Layer Security (TLS) Support
- Complete flexibility in implementing multiple staff policies
- Very easily set up and we're with the client through the whole setup process
- Multiple domains / sub-domains filtered at no extra cost
- For maximum protection outgoing as well as incoming email scanned





Blockmail Features

- Application of multiple / bespoke email footers
- Immediate notification if an email has been quarantined
- Web-based interface for the immediate release of mails quarantined and for the generation of reports
- The lowest false positive rate of any filtering solution
- Optional daily spam digests up to 4 times per day allowing end-users release of mails flagged as spam
- Client access to dashboard, summary, detailed reporting providing full visibility on performance of the service and potential threats and usage patterns within the business

Additional Services that work with Blockmail:

Emergency Email:

Email Business Continuity when there is planned or unplanned downtime

Email Archiving:

Managed email archiving service, preserving email history for regulatory compliance, lightning fast search capability, advanced e-discovery capabilities

Encryption:

Innovative, easy-to-use email encryption

Email Hosting Services:

Secure managed email hosted service

Image Analysis:

Protects your online reputation and protects your staff from harmful imagery