## RESULTS FRAMEWORK AND PROGRAM AND BUDGET 2018/19 INCLUDING DEVELOPMENT SHARE BY RESULT

(in thousands of Swiss francs)

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CROSS-CUTTING ISSUES  DEVELOPMENT  GENDER  SUSTAINABLE DEVELOPMENT GOALS (SDGS)	Strategic Goal VIII:  A responsive communications interface between WIPO, its member states and all stakeholders  17 Interface between WIPO its member states and all stakeholders						
	VIII.1 More effective communication to a broad and diverse public about intellectual property and WIPO's role	VIII.2 Improved service orientation and responsiveness to inquiries	VIII.3 Effective engagement with Member States	VIII.4 Open, transparent and responsive interaction with non-governmental stakeholders	VIII.5 WIPO effectively interacts and partners with UN and other IGO processes and negotiations		
	12,406 (-)	7,128 (-)	7,342 (-)	786 (-)	6,357 (-)	Total SG VIII: 34,019 (-)	
	Strategic Goal I: Balanced Evolution of the International Normative Framework for IP	Strategic Goal II: Provision of Premier Global IP Services	Strategic Goal III: Facilitating the Use of IP for Development	Strategic Goal IV: Coordination and Development of Global IP Infrastructure	Strategic Goal V: World Reference Source for IP Information and Analysis	Strategic Goal VI: International Cooperation on Building Respect for IP	Strategic Goal VII: Addressing IP in Relation to Global Policy Issues
	international protection of patents, utility models, layout designs (topographies) of integrated circuits and confidential information 312 (-)	II.1 Wider and more effective use of the PCT System for filing international patent applications, including by developing countries and LDCs  30,302 (8,127)  II.2 Improved productivity and service quality of PCT operations  185,277 (-)  II.3 Wider and more effective use of the Hague System, including by developing countries and LDCs  7,125 (2,706)  II.4 Improved productivity and service quality of the Hague operations  5,744 (-)  II.5 Wider and more effective use of the Madrid System, including by developing countries and LDCs  14,196 (6,819)  II.6 Improved productivity and service quality of Madrid operations  46,296 (-)  II.7 International and domestic intellectual property disputes are increasingly prevented or resolved through WIPO mediation, arbitration and other alternative dispute resolution methods  5,238 (497)  II.8 Effective intellectual property protection in the gTLDs and the ccTLDs  7,110 (120)  II.9 Wider and more effective use of the Lisbon System, including by developing countries and LDCs  703 (810)  II.10 Improved productivity and service quality of Lisbon operations  644 (-)  Total SG II: 302,635 (19,080)	III.2 Enhanced human resource capacities able to deal with the broad range of requirements for the effective use of IP for development in developing countries, LDCs and countries with economies in transition 33,712 (33,712)  III.3 Mainstreaming of the DA recommendations in the work of WIPO 3,680 (3,680)  III.4 Strengthened cooperation arrangements with institutions in developing countries, LDCs and countries in transition tailored to their needs  10,179 (9,712)  III.6 Increased capacity of SMEs, universities and research institutions to successfully use IP to support innovation  7,011 (7,011)	infrastructure for IP Offices and other IP institutions leading to better services (cheaper, faster, higher quality) to their stakeholders and better outcome of IP administration 17,434 (16,159)	statistical information 2,659 (116) V.2 Wider and better use of WIPO economic analysis in policy formulation 4,259 (1,286)	VI.1 Progress in the international dialogue among WIPO Member States and relevant international stakeholders on Building Respect for IP, guided by Recommendation 45 of the WIPO Development Agenda  2,080 (967) VI.2 Systematic, effective and transparent cooperation and coordination between the work of WIPO and national and international organizations in the field of Building Respect for IP  941 (-)	VII.1 IP-based platforms and tools for knowledge transfer, technology adaptation ard diffusion from developed to developing countries, particularly least developed countries, to address global challenges 6,968 (5,824)
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	Strategic Goal IX:  Efficient administrative and financial support str	ructure to enable WIPO to deliver its programs					
	IX.1 Effective, efficient, quality and customeroriented support services both to internal clients and to external stakeholders		IX.3 An enabling working environment supported by an effective regulatory framework and appropriate channels to address staff concerns	IX.4 An environmentally and socially responsible Organization in which WIPO staff, delegates, visitors and information and physical assets are safe and secure	IX.5 Improved accountability, organizational learning, value for money, stewardship, internal control and corporate governance through assistance from effective and independent oversight		
	162,673 (-)	37,208 (-)	2,107 (-)	21,890 (-)	7,411 (-)	Total SG IX: 231,289 (-)	
Development share: Exp	results does not include the proposed budget for usenditure is qualified as "development expenditure" sistent with past practice, countries with economies	when it is used to finance development-oriented					Total proposed budget 2018/19: 725,8 (Total development share: 132,8

developed countries. Consistent with past practice, countries with economies in transition are included for the purpose of the Program and Budget. The revised definition of development expenditure is detailed in Annex B document WO/GA/43/21.

The figures for Development Share include Development Agenda project resources

Figures might not add up to total budget due to rounding