

GandiCloud VPS Service Contract

Version 2021.2

This contract (the "Agreement") is concluded between Gandi, a simplified joint stock company with a capital of 630.000€ having its registered office at 63-65 boulevard Masséna in Paris (75013) France, registered under number 423093459 in the RCS of PARIS, VAT number FR81423093459 (hereinafter referred to as "Gandi" or "We", "Our", "Our") and any legal or natural person, acting in its own name or in the name and on behalf of an Organization, wishing to benefit from an infrastructure as a Service (IaaS) (hereinafter the "Client" or "You", "Your", "Your").

Article 1. Definitions

The terms used in this Agreement, beginning with a capital letter, have the meaning given to them in the General Terms and Conditions of Service, unless otherwise defined in this Agreement.

Anomaly: refers to a malfunction or unavailability of the Service attributable to Gandi.

Associated Documentation: refers to the documentation of the GandiCloud VPS Service, including the description of specific functions, configuration information, tutorials, and other information related to the current use of the Infrastructure, available and regularly updated on Our Website: <https://docs.gandi.net/fr/cloud/vps>.

Hosted Applications: refers to the operating system, databases, integration of the Service Oriented Architecture, the execution environment ("runtimes"), data, applications, software, websites and Content developed, deployed, executed and managed by the Client under its entire responsibility, and hosted on the Infrastructure.

Infrastructure: refers to all the hardware, computer programs and/or software that Gandi owns, or third party software for which Gandi has the required rights, and the network architecture together forming a computer processing infrastructure connected to the Internet network, as well as the Associated Documentation, updates and new versions.

Server or VPS: refers to the execution environment linking the following resources: one or more CPUs, memory (RAM), one or more storage volumes (disks), one or more IPs (the "Resources").

GandiCloud VPS Service: refers to the provision of hosting services via the Infrastructure, remote access to the ordered functionalities, as well as the maintenance of the Infrastructure and the restoration of the Service in the event of an Anomaly.

Specifications: refers to all of the technical characteristics and functionalities of the GandiCloud VPS Service, as described, in decreasing order of priority, by (i) the specifications listed in Annex 1, (ii) the Associated Documentation.

Article 2. Contractual framework

Subscription to and use of the Service implies acceptance and compliance, without restriction or reservation, with the General Terms and Conditions of Service, this Agreement and the technical conditions and limitations detailed on Our Website (hereinafter together referred to as "Our Contracts").

The provisions of this Agreement shall supplement the General Terms and Conditions of Service, the provisions of which shall, in the absence of any provision to the contrary in this Agreement, be fully and completely applicable.

In the event of contradictions or difficulties of interpretation between this Agreement and the General Terms and Conditions of Service, the provisions of the Agreement shall prevail.

Article 3. Object

The Agreement defines the terms and conditions according to which Gandi provides You with the GandiCloud VPS Service, as detailed herein, and the reciprocal obligations that result from it, according to the options subscribed to.

Article 4. Description of the GandiCloud VPS Service

Gandi provides You with Resources within a virtualized environment via the Infrastructure, from which You can create one or more virtual servers, and manage them, and administer them in an autonomous manner, through Your Organization.

Each Server, made up of the Resources that You choose from available configurations when subscribing to the GandiCloud VPS Service, will have at least one IP address, allowing You to identify this Server on the Internet.

The **distribution images** offered for installation by Gandi have been modified solely in order to allow their integration within Gandi's Infrastructure.

The characteristics and technical limitations of the GandiCloud VPS Service, as well as all of the corresponding rates and any special conditions that may be applicable, are accessible and detailed on Our website <https://www.gandi.net>, so that You may be aware of them before subscribing to the GandiCloud VPS Service.

Article 5. Gandi's obligations

5.1. In addition to the contractual obligations detailed in the General Terms and Conditions of Service, and subject to the strict respect of Your obligations and the technical conditions and limitations specific to the GandiCloud VPS Service, Gandi undertakes to :

- Make its best efforts to make the chosen Server available to You, within a maximum delay of one hour following the validation of Your full payment, and to ensure continuous access to the Service, up to 99.95% per month (on the basis of a month of 31 days), subject to the unavailability cases stated in Section 5.2.

Gandi is only in charge of the virtualization layer and the technical resolution of the Server. Gandi will compensate by re-crediting Your Gandi Prepaid Account for any unavailability of the Service beyond this commitment, that You will have notified Us, and which would be linked to a failure of Our Infrastructure. In all cases, the compensation may not exceed the amount of the consumption of the Server(s) impacted during the last 30 days prior to the unavailability of the Service.

In order to ensure the continuity of the accessibility of its services, Gandi implements technical measures to ensure the resilience of the Infrastructure and to correct any anomalies within Our Infrastructure. However, the implementation of these technical measures does not constitute a back-up, and shall in no way exempt You from performing regular back-ups of Your hosted Applications and technical settings on a regular basis, as specified in Section 6.8 hereof.

- Maintain the Infrastructure to ensure the proper functioning of the Service and, in this respect, intervene in the event of a problem affecting the security and/or stability of the system, in the event of obvious degradation or attempted degradation of Our Infrastructure due to Your Server.

In this respect, We shall intervene in the event of an Anomaly due to Gandi within three hours from the time that Gandi becomes aware of the Anomaly.

Gandi reserves the right, in the event of absolute necessity, to interrupt all or part of the Service in order to carry out a technical intervention, notably in the event of an Anomaly, to improve its functioning, or to carry out any maintenance operation.

We will make every effort to reduce these interruptions as much as possible and, as far as possible, to inform You beforehand within a reasonable time (via Your User Account and/or by e-mail) and to specify the date, nature and duration of this intervention, so that You can take all the necessary measures. On the other hand, You acknowledge that We will not be able to warn You in the event that the interruption of the Service is external to Us (in particular linked to the Internet network), or is expressly requested by a competent authority or in application of the laws in force.

5.2 Exclusion of service levels

Any unavailability of the Service resulting from the scheduled maintenance by Gandi of its Infrastructure, security updates of its virtualization environment, or linked to the User Account (web interface and APIs) is not taken into account in the measure of availability of the Service. The resulting periods of unavailability shall not give rise to any refunds or discounts.

Article 6. Your specific obligations

In addition to the obligations incumbent upon You by virtue of the General Terms and Conditions of Service, You must ensure, at all times, that the following specific obligations are respected when using the GandiCloud VPS Service.

6.1. Maintenance of Your Servers

You must carry out alone the technical interventions on Your Servers related to the proper functioning of the Service, including in the event of malfunction or breakdown, whatever the reason or origin.

6.2. Reasonable use of the Service

You undertake to use the Service in accordance with its Documentation as detailed in the attached Specifications.

6.3. Obligation to intervene on the Content

The uploading and processing of the Content via the GandiCloud VPS Service is carried out under Your entire responsibility. You prohibit yourself and Your users from uploading to the Server or processing via the Service any Content that is contrary to laws, regulations, or the rights of third parties.

You agree to act promptly upon receipt of any notification, claim, or complaint from a third party relative to any Content that You host as part of the GandiCloud VPS Service, in accordance with applicable law, to remove the disputed Content or make it impossible to access, or to take all measures to satisfy the notification and to put You in compliance with the laws in force.

You expressly acknowledge and agree that in the event of a license of use and, notably, if You host third party services on Your Servers, You must ensure that they intervene promptly on their Content, it being specified here that any intervention on any Content is Your sole and entire responsibility.

In the event that Gandi is called upon to intervene on Your behalf, Gandi will not act on any particular Content, but will proceed to suspend or delete the Server associated to the concerned Content, according to the terms detailed in Article 10 hereof.

6.4. Cooperation with the authorities

You agree to (i) cooperate with any administrative or judicial request relating to all or part of the Service and/or Your Hosted Applications and (ii) facilitate the prompt resolution of any problem or dispute that may arise in connection with Your use of the Service and, where applicable, to promptly disclose the identity of any third party benefiting from a license or rights to use and/or administer the Service.

6.5. Security obligation of Your Servers

You ensure the security of Your Server, Your Access Codes and You undertake to take all necessary steps to secure access to it.

The security of the Content, websites, and applications hosted on Your Servers is Your sole and entire responsibility, apart from the updates of the Infrastructure itself, which are under Gandi's control.

You acknowledge that You are entirely responsible for :

- the configuration of Your Servers in accordance with Your specific needs and objectives ;
- the implementation of solutions adapted to secure and/or restrict access to all or part of Your Servers, Content, websites, or applications that are hosted by You.

You agree to immediately notify Gandi of any security flaw or any abusive use of Your Servers, of any nature whatsoever, of which You may be aware, in order to allow Us, if necessary, to coordinate Our efforts.

6.6. Obligation to safeguard Content

You are entirely responsible for saving Your Content and technical settings. It is Your responsibility to take all measures to ensure the regular backup and conservation of Your Contents and all Your Content and settings, as well as their updates, on any media of Your choice, outside of Gandi.

It is hereby specified that the provision by Gandi of optional backup tools cannot be interpreted as an obligation for Gandi to backup Your Content and technical settings.

6.7 Obligation to preserve the reputation of the IP address associated to Your Server

You agree to maintain, for the duration of this Agreement, the reputation of the IP address associated with Your Server. In particular, it is Your responsibility to ensure that this IP address is not listed in one or more blacklists of any kind (for example on <https://www.spamhaus.org/>, "XBL" or "SBL") and, where applicable, You guarantee to implement all means and exercise all measures in order to have the IP addresses referenced therein removed without delay.

6.8. Specific obligation to identify the Content publisher

In accordance with the provisions of the Law for Confidence in the Digital Economy of 21 June 2004 as amended (the "LCEN"), You agree to :

- respect or ensure respect of the obligations of identification of the Content publisher applicable depending on whether You publish an online communication service to the public in a professional or non-professional capacity;
- identify Yourself as a host if You provide hosting solutions to third parties.

As indicated above, each Server that You create as part of Our GandiCloud VPS Service, corresponds to at least one fixed IP address, allowing this Server to be identified on the Internet. In accordance with the laws in force, if required, We will communicate as contact details of hosting providers the contact details in Our possession corresponding to Your Organization used to subscribe to the Service.

You agree to provide Gandi with identification information that is permanently accurate, complete, reliable, and up-to-date. If necessary, You must provide Us with all of the supporting documents, upon first request and within the required deadlines.

6.9. Failure to abide by Your obligations

Gandi reserves the right to suspend the Service in the following cases :

- if You disrupt the Service provided by Gandi or damage its computer system, or its resources, notably if Your use of the Service disrupts its general functioning and/or is contrary to the conditions and technical limitations specific to each Service;
- if Your Server is the victim of a security breach or a DDoS/Botnet/Spam attack that could disrupt the proper functioning of the Infrastructure;
- in the event of abusive and/or illicit use of Your server without prompt reaction on Your part, by Yourself or following a warning from Our services (e.g. spamming, fraud, hacking, attempted intrusion...);
- if You are in default of payment, despite the time limit and the request for regularization by Gandi.

It is hereby specified that notwithstanding the suspension of the Service, the aforementioned cases may also lead to the termination of the Contract according to the terms and conditions agreed to in Articles 10.3 and 10.4 hereof.

Article 7. Activation of the GandiCloud VPS Service

The activation of the GandiCloud VPS Service corresponds to the actual provision of the interface that allows the creation and use of Servers and other Resources.

For anti-fraud reasons, any Organization wishing to subscribe to the GandiCloud VPS Service for the first time must first credit its Gandi Prepaid Account with the amount specified during the subscription phase.

You will be notified of the activation of the Service by email to the declared address associated with Your User Account.

As an indication, and under the condition that Your Gandi Prepaid Account has been credited beforehand, the activation of the Service, on average, is carried out within a maximum of one day from its subscription via Your User Account.

In accordance with Our General Terms and Conditions of Service and the provisions of the French Consumer Code, and as soon as You are qualified as a "consumer" as defined by the French Consumer Code, You acknowledge and accept that Gandi fully executes the provision of the Service as soon as the payment and validation of Your order has been made. You declare that You understand and accept that this execution may begin before the complete expiration of the retraction period from which the consumer benefits. In this context, You expressly waive the benefit of Your right of withdrawal, in accordance with Article L. 221-28 1° of the Consumer Code.

Article 8. Rates - Terms of payment - Invoicing

8.1. The current rates indicated on Our Website are applicable to the subscribed Service, in particular according to the characteristics of the Servers and the size of the associated Resources. The GandiCloud VPS service is based on hourly consumption per resource, on the basis of 672 hours per month (28 days).

8.2. The GandiCloud VPS Service is billed monthly, in the currency selected during the subscription of the Service.

8.3. Payment for the GandiCloud VPS Service is made via Your Gandi Prepaid Account.

Your Gandi Prepaid Account will be debited at the beginning of each month according to the actual consumption of the previous month for the resources subscribed to in accordance with the current rates.

By subscribing to the GandiCloud VPS Service, You authorize Us to debit Your Gandi Prepaid Account on a monthly basis pro rata temporis of the amounts corresponding to the consumption of the resources linked to the GandiCloud VPS Service subscribed to the previous month.

You have the choice to fund Your Prepaid Account, via the payment method of Your choice, or to associate an automatic payment method, among those available.

You acknowledge that You can only benefit from the GandiCloud VPS Service if Your Gandi Prepaid Account has a valid associated means of payment, or if it is sufficiently funded to pay the amount related to the Services subscribed to during the past month.

A monthly invoice for the Service will be available in Your Organization that holds the Service.

8.4 Automatic Billing

At the beginning of each month, an invoice is automatically generated for the GandiCloud VPS services subscribed to during the previous month.

In the absence of sufficient credit on Your Gandi Prepaid Account on the date that Your Gandi Prepaid Account is debited, You will be notified of the failure to pay for the Service by e-mail to the e-mail address of the Organization that holds the Service. If the situation is

not regularized within forty-eight (48) hours following the scheduled debit date, the GandiCloud VPS Service, and all of Your Servers will be automatically suspended.

In case of failure to replenish Your Gandi Prepaid Account and to pay for the Service during the suspension the Service and all of Your Servers and associated Content will be definitively deleted 28 days after the scheduled debit date, without the possibility of restoration.

During the period of suspension, You will be notified of the future deletion of the GandiCloud VPS Service by e-mail addressed to the email address of the Organization that holds the Service: 15 days, 7 days, and then 1 day before the deletion of the Service.

Article 9. Duration of the Agreement

The Agreement takes effect from the effective activation of the GandiCloud VPS Service, in accordance with the terms and conditions set forth in Article 7, and remains in force for an unlimited period.

Article 10. Termination of the Agreement

10.1. The Agreement is terminated if You do not have on Your Gandi Prepaid Account sufficient amounts to cover the full payment of the Service used at the end of the freeze period, and according to the terms and conditions described in Article 8.4 hereof.

10.2. Your right to terminate

You may terminate the Agreement at any time, without notice, by sending a written request to support@support.gandi.net. In this case, all of Your Servers and Content are deleted, and the amount corresponding to the number of days remaining in the month is re-credited on Your Gandi Prepaid Account on a pro rata basis for the current month, any day started being due.

10.3 Termination in case of contractual breach

10.3.1. In the event of a breach of Your contractual obligations, Gandi may give You formal notice to remedy it. Any breach of Your contractual obligations, which is not resolved within the time limit set forth in Our formal notice, will be grounds for deactivation of the Service, or even the termination of this Agreement and the associated services, without further formality, and without You being able to claim any compensation or refund, regardless of the period during which such termination occurs.

10.3.2. In addition to the serious breaches set out in Our Contracts, the following are considered to be serious breaches of this Agreement:

- any violation or breach of Your specific obligation to intervene on the Content hosted on Your Server;
- any violation or breach of Your specific obligation to preserve the reputation of the IP address associated with Your server, pursuant to article 6.8 of this Agreement.

These serious breaches are likely to lead to the deactivation or deletion of the GandiCloud VPS Service, and consequently of Your Server and/or Your Organization and/or User Account, without formality and without notice.

It is hereby specified that no compensation or reimbursement may be required as a result.

10.4 Consequences of termination of the Agreement

At the end of this Agreement, regardless of the cause and author, Gandi deletes all of the data and Content associated to Your Server(s). You acknowledge that when one of Your Servers is destroyed, the fixed IP address associated with it may be reassigned. Gandi does not guarantee that the fixed IP address initially associated with the Server will be allocated to You again the next time You create a Server.

You are therefore responsible for saving and retrieving Your Content prior to the expiry of the Service or prior to a change of service provider, as well as on a regular basis during the term of the Agreement, as indicated in Our Contracts.

Article 11. Security audits

11.1. Services Audit

(i) Scope of the authorization

Security audits of the subscribed Services are authorized only insofar as they do not go beyond the strict framework of the service concerned.

As part of the GandiCloud VPS Service, tests are therefore authorized on the entire virtual machine.

ii) Exclusions

Tests aimed at going beyond the virtualization layer and any element affecting Gandi's Infrastructure are expressly excluded.

iii) Liability

The tests are under the full civil and criminal responsibility of the Client. If the tests should in any way disrupt the provision of services by Gandi, Gandi reserves the right to suspend the Client's concerned Services in order to avoid any impact on its other customers. Gandi shall not be held liable for this suspension, and no compensation shall be due to the Client as a result.

iv) Exceeding the perimeter

Any exceeding of the scope defined above must be subject to Gandi's prior written agreement, according to the terms and conditions defined in Article 11.2 hereof. Failure to do so, any Service security audit that goes beyond Our Infrastructure would expose the auditor to penal sanctions under Articles 323-1 et seq. of the French Criminal Code, regardless of any civil conviction for any damage suffered by Gandi.

11.2. Audit of Our Infrastructure

Any security audit of Our Infrastructure is strictly forbidden without the prior conclusion of a specific contract with Gandi detailing the terms and conditions of this audit.

In any case, the following conditions must be respected in the event that Our Infrastructure is included in the perimeter of the planned audit:

- The Client may only carry out a security audit once a year, for a maximum duration of five days ;
- You must notify Gandi by e-mail at least 2 weeks before the audit. The audit notification must specify the scope of the audit, the identity of the auditor, and the audit methodology;
- The audit must not disrupt Gandi's normal activities;
- The Client shall bear the costs of the audit, as well as any costs incurred by Gandi due to the audit;
- Any discovery of a security flaw must be notified to Gandi as soon as possible. The audit report, for the part concerning Our Infrastructure, must be communicated to Gandi.

Article 12. Intellectual property rights

12.1 Ownership of Hosted Applications

Under the terms of this Agreement, You declare that You are the owner of all the Applications hosted on Your Server(s) or that You have obtained all the authorizations required from the rights holders to host said elements. Gandi does not acquire any ownership rights on the said Applications as a result of this Agreement.

12.2 Licensing of the Infrastructure

No intellectual property rights on the Service or on the applications used in the operation of the Infrastructure as part of the GandiCloud VPS Service are assigned to You under this Agreement.

Gandi grants You, on a non-exclusive basis, for the entire world and for the duration of the Agreement, the right to access and use the Infrastructure for the purposes of the Service provided.

Section 13. Personal data

As part of the GandiCloud VPS Service, We do not have access to the Content, whether or not containing Personal Data, hosted on Your Servers.

Insofar as You process Personal Data, as a data controller or processor, as defined in the General Data Protection Regulations, it is Your responsibility to comply with the legislation relative to data protection, notably by requesting a Data Protection Attachment ("DPA") from Gandi.

Article 14. Exclusions and limitations of Gandi's liability

In addition to the exclusions and limitations of liability detailed in Our General Terms and Conditions of Service, Gandi cannot be held liable for the following:

- difficulties in accessing Your Hosted Applications due to network saturation and/or due to the technical characteristics and limits of the Internet and Internet access ;
- Data and Content that is contrary to the laws, regulations, public order or morality that You host or have hosted via Our Services;
- Service difficulties or malfunctions that may be due to the Applications hosted on the Infrastructure or to the nature of the Content that You install or make available via Your server(s);
- any deterioration of the Services due to Your actions and/or due to the failure to respect the conditions and technical limitations applicable to the GandiCloud VPS Service;
- the misappropriation, total or partial destruction of the information transmitted or stored on Your Servers, notably when this information circulates via the Internet, and notably if this destruction is the result of a fault, imprudence, and/or negligence that is directly or indirectly imputable to You;
- hacking, fraudulent intrusion or any contamination, by virus or other computer nuisance, whatever the technology used, of Your Content and/or hosted Applications, the protection of which is incumbent upon You;
- security breaches of Your Hosted Applications and any resulting damage;
- an intrusion by third parties on one or more of Your Server(s), despite the reasonable security measures set up by Gandi on its Infrastructure ;
- the inclusion in a blacklist of the IP address(es) associated to Your server(s);
- the termination of the Contract if You have not renewed Your services or sufficiently funded Your Gandi Prepaid Account ;
- the loss of data resulting from the deletion of the Hosted Application(s) following the termination of the present Contract ;
- in the event of an anomaly affecting third-party software included in the Service, of any delay induced by the third-party publisher that does not respond in a time frame compatible with the service levels stipulated in the present Contract. The response times are in fact purely indicative when the third-party software involves an escalation from Gandi to the concerned publisher;
- direct or indirect consequences linked to the suspension or deletion of the GandiCloud VPS Service resulting from a breach of Your contractual obligations.

In any case, Gandi cannot be held liable for the maintenance of any incident or Anomaly linked to : (i) a use of the Service that does not conform to its purpose, its Documentation or this Agreement, (ii) a hardware or software failure of one or more elements of the Client's computer system or network, (iii) an incorrect configuration of the Client's computer environment or workstations, (iv) a refusal by the Client to cooperate with Gandi in resolving the Anomalies, (v) a refusal by a third-party publisher to cooperate with Gandi in resolving the Anomalies, and more generally to any voluntary act of degradation by You or a third party.

In addition, You acknowledge that Gandi is not under any general obligation to monitor the Content or the Hosted Applications. Although Gandi reserves the possibility to carry out checks, Gandi is under no obligation to actively search for facts or circumstances that reveal illicit or prejudicial activities.

In the event that Gandi's liability is proven, You may not in any event claim to receive from Gandi any compensation greater than the amount of the consumption of the impacted Server(s) over the last 30 days prior to the unavailability of the Service, unless otherwise expressly stipulated in this Agreement. Any compensation shall only be made by re-crediting Your Gandi Prepaid Account.

Article 15. Resale of the Service

You are authorized to resell the GandiCloud VPS Service, subject to :

- pass on the obligations set forth in Our General Terms and Conditions of Service and this Agreement to Your own customers, and more particularly to ensure that Your customers respect all the commitments listed in this Agreement and the texts in force;
- take over at Your expense all the obligations and responsibilities arising from the General Terms and Conditions of Service as well as those arising from this Agreement with Your customers and/or with third parties, in addition to those incumbent on the hosting providers, in application of the texts in force;
- before reselling Our Services, ensure that Your customer does not directly or indirectly participate in any spam activity listed in the "SPAMHAUS" Registry (Spamhaus Register of Known Spam Operations - ROKSO, freely searchable at the following address: <https://www.spamhaus.org/>), and/or is not listed there and You are strongly committed to Gandi;
- offer Your customers at least the same level of quality of service as that offered by Gandi.

Section 16. Guarantee

You guarantee Gandi against (i) any action or claim that may arise from Your use of the Service, or from the use of the Service by any third party through You, (ii) any action by third parties related to the Content installed, issued, published, transmitted, broadcast or reproduced via Your Instances, whether such Content has been set up by You or by third parties, (iii) any claim or legal action based on the full or partial termination of the Service resulting from a breach on Your part.

In this respect, You agree to indemnify Gandi and to bear the legal costs and attorney's fees incurred by Gandi on the occasion of such an action, as well as the amount of the settlement payments and/or damages to which Gandi could be condemned.

The provisions of the present section shall survive the expiration or termination of this Agreement.

Article 17. Change of ownership

As part of the GandiCloud VPS Service, You are not authorized to change the ownership of a Server for the benefit of a third party.

Article 18. Modification of the Agreement and Tariffs

In accordance with the General Terms and Conditions of Service, and in accordance with the terms and conditions provided therein, this Agreement, including the rates for the Services, are subject to change in order to take into account any changes in case law, law or technology.

Article 19. Applicable law - Jurisdiction clause

The Agreement is governed by and construed in accordance with French law.

Before any contentious action is taken, the Parties shall seek, in good faith, to settle amicably their disputes relating to the validity, interpretation, performance or non-performance, interruption, termination or termination of the Agreement. The Parties shall make any relevant findings to enable them to find a solution to the conflict between them.

In the absence of amicable resolution, any dispute concerning the validity, interpretation or execution of the Agreement will be brought before the competent French courts within the jurisdiction of which Gandi is established.

This Agreement is available in French and in English. Both language versions are considered to be equally authentic. In the event of any discrepancy between the two aforementioned versions, the French version shall prevail in determining the spirit, intent, and meaning of this Agreement.

-end of the GandiCloud VPS Service Contract-

Annex 1 Technical characteristics of the GandiCloud VPS service

Gandi offers several datacenters in Europe, and you can choose one of these datacenters during the creation process. The GandiCloud VPS service allows you to create virtual servers of different sizes, which you can quickly scale up to meet the changes in your business environment. The GandiCloud VPS Service allows you to quickly expand your resources to meet the peak demands of your needs, for example during the holiday season, and then to reduce them when the activity decreases.

- Full root access and control

Complete control over your virtualized server with full root access.

- Scalable storage capacities

To meet your storage needs, you can combine up to 8 disks on a server. You are free to choose the size of a disk with a minimum size of 3GB and a maximum size of 2TB. You can also increase the size of a disk.

- IPv4 and IPv6 addresses

You can associate up to 4 IPv4 and 4 public IPv6 addresses to a server.

- Private network

In addition to the public network, you can set up a private network between your servers located in the same datacenter. You can use either IPv4 or IPv6 for exchanges on this private network.

- Popular Linux distributions

We provide the latest stable versions of Ubuntu, Debian, CentOS.

- 3TB of outgoing traffic

Your account has 3TB of outgoing traffic per month included, after which Gandi reserves the right to reduce the speed.

- Infrastructure availability

Use our platform for your professional projects and benefit from a monthly availability of 99.95%.

- Hourly flexibility

Create and delete servers according to your needs, and pay for your resources by the month.