



The Honorable Mike Tompson
United States House of Representatives
Washington, DC 20515

The Honorable Peter Welch
United States House of Representatives
Washington, DC 20515

The Honorable Bill Johnson
United States House of Representatives
Washington, DC 20515

The Honorable David Schweikert
United States House of Representatives
Washington, DC 20515

The Honorable Doris Matsui
United States House of Representatives
Washington, DC 20515

August 11, 2021

Dear Representatives Thompson, Welch, Johnson, Schweikert, and Matsui:

I write on behalf of Zoom to express our support for H.R.2903, the Creating Opportunities Now for Necessary and Effective Care Technologies (CONNECT) for Health Act of 2021, an important policy initiative that will help expand access to telehealth services across the United States. We want to thank you for your leadership and for establishing this bipartisan support to enhance patient wellbeing by addressing the equity of healthcare delivery to underserved communities through positive and effective virtual visits.

Telehealth has and will continue to play a major role in the future of healthcare. Zoom is the leading platform for telehealth in the United States and was the country's number one telehealth solution throughout the global pandemic. Zoom has demonstrated its commitment to growing and innovating this technology to better serve the future of healthcare by connecting patients with their healthcare providers across the country, including in your home states of California, Vermont, Ohio and Arizona with reliable, secure, accessible and private virtual care.

Zoom for Healthcare provides health organizations and clinicians with the ability to act as the communication and virtual care of choice for a variety of applications. In today's dynamic healthcare system, having a multi-purpose platform for all types of communication, whether it be clinical, education or administrative, is key. Zoom's scalable solution allows practices of all sizes to enjoy the same high-level communication and tools as the largest centers of excellence. This provides access to care for patients regardless of their location or socioeconomic status, resulting in greater equity of care. To maintain access, healthcare professionals need to be reimbursed to sustain their telemedicine programs and provide care to their patients.

The CONNECT for Health Act of 2021 is crucial to build on the current momentum on the telehealth front with even more delivery models that will help transform how services are delivered. Critically, this legislation marks a milestone in terms of access, by removing barriers to healthcare for millions of Americans and establishing telehealth solutions as a permanent component of Medicare, while also making important changes that would enable Federally Qualified Health Centers to provide telehealth services. If passed, these actions would set a positive national precedent for further policy initiatives at the state and local level to further enhance patient care through flexible and convenient healthcare services.

We are also encouraged by this legislation's forward-looking approach with the thoughtful inclusion of education initiatives that will ensure patients and providers are familiar with how telehealth platforms function. Similarly, we are inspired by the legislation's data-focused approach, which seeks to evaluate how such services perform over time to identify additional avenues to further improve patient outcomes.

We appreciate the opportunity to weigh in on this important initiative and look forward to seeing this legislation advance through the Congress to become law.

Sincerely,

Lauren Belive
Head of US Government Relations
Zoom Video Communications