



The Internet Corporation for Assigned Names and Numbers

3 April 2017

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Ted Gray
#1 Internet Services International, Inc. dba 1ISI (IANA #1334)
20411 SE 294th Way
Kent WA 98042
United States

Email: support@1isi.com
Fax: +1 253 630 6066

Update 14 April 2017: Pursuant to Section 5.5.8 (vi) of the RAA, ICANN modifies effective date of termination to 14 April 2017. Bulk transfer process will be expedited to protect domain name registrants.

RE: NOTICE OF TERMINATION OF ACCREDITATION AGREEMENT

Dear Ted Gray,

Please be advised that as of 3 April 2017, #1 Internet Services International, Inc. dba 1ISI's ("1ISI") Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 1 October 2016 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 3 May 2017, 30 calendar days from the date of this notice.

The termination is due to 1ISI's failure to timely cure the breaches by 31 March 2017 as set forth in ICANN's notice of breach of RAA dated 10 March 2017. As of 3 April 2017, the following breaches remain:

1. 1ISI's failure to complete and deliver to ICANN a Compliance Certificate within twenty (20) days following the end of the 2016 calendar year certifying compliance with the terms and conditions of the RAA, as required by Section 3.15 of the RAA.

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2. 1ISI's failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA ("Whois Specification"), the Advisory: Clarifications to the Registry Agreement, and the 2013 Registrar Accreditation Agreement (RAA) regarding applicable Registration Data Directory Service (Whois) Specifications ("Clarifications") and the Additional Whois Information Policy ("AWIP");
3. 1ISI's failure to clearly display on 1ISI's website, and include a link in its registration agreement, to its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP");
4. 1ISI's failure to provide and maintain accurate and current contact information as specified in the Registrar Information Specification ("RIS"), as required by Section 3.17 of the RAA and publish certain information as required by the RIS, including 1ISI's correspondence address and the full name and position of all officers of 1ISI;
5. 1ISI's failure to publish an email address to receive abuse reports on the home page of 1ISI's website, as required by Section 3.18.1 of the RAA;
6. 1ISI's failure to publish on its website a description of 1ISI's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA; and
7. 1ISI's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Please see the chronology below for additional details.

1ISI is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 3 May 2017. Please remove all ICANN trademarks, name and logo from 1ISI's website and business materials that have been licensed to 1ISI under the terms of that Specification by 3 May 2017.

Domain Name Transition Process

To protect domain name registrants, ICANN will commence the domain name transition process and will solicit bids for a qualified ICANN-accredited registrar to manage the domain names currently managed by 1ISI.



ICANN will follow the [De-Accredited Registrar Transition Procedure](#) ("Procedure"). Consistent with the Procedure, please designate a bulk transfer recipient by 10 April 2017 and inform ICANN's Registrar Liaison Team at RegTransition@icann.org.

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.8 Resolution of Disputes Under this Agreement, and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

1ISI has current and past due accreditation fees. These fees are required to be paid to ICANN by Section 3.9 of the RAA. Please immediately submit payment to ICANN accounting.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue circular watermark.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



Chronology:

Date of Notice	Deadline for Response	Details
25-Jan-2017	1-Feb-2017	ICANN sent 1st compliance inquiry via email to support@1isi.com . No response received from Registrar.
3-Feb-2017	10-Feb-2017	ICANN sent 1st compliance notice via email to support@1isi.com . No response received from Registrar.
14-Feb-2017	21-Feb-2017	ICANN sent 2nd compliance notice via email to support@1isi.com . No response received from Registrar.
17-Feb-2017	N/A	ICANN called Primary Contact at +1 253 278 0974. ICANN left voicemail with complaint details.
22-Feb-2017	1-Mar-2017	ICANN sent 3rd compliance notice via email to support@1isi.com . No response received from Registrar.
23-Feb-2017	N/A	ICANN sent 3rd compliance notice via fax to +1 253 630 6066. Fax unsuccessful.
27-Feb-2017	N/A	ICANN called Primary Contact at +1 253 278 0974. No answer and no ability to leave a voicemail. ICANN called Primary Contact at +1 253 630 6066. ICANN left voicemail with complaint details.
8-Mar-2017	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Mar-2017	31-Mar-2017	ICANN issues Notice of Breach to Registrar.
10-Mar-2017	N/A	ICANN sent Notice of Breach via fax to +1 253 630 6066. Fax unsuccessful.
10-Mar-2017	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery successful.
16-Mar-2017	N/A	Email from Registrar (support@1isi.com) insufficient to demonstrate compliance.
17-Mar-2017	31-Mar-2017	ICANN sent acknowledgement and reminder via email to support@1isi.com . No response received from Registrar.
21-Mar-2017	31-Mar-2017	ICANN sent follow-up notice via email to support@1isi.com . No response received from Registrar.
24-Mar-2017	31-Mar-2017	ICANN sent reminder via email to support@1isi.com . No response received from Registrar.



Date of Notice	Deadline for Response	Details
3-Apr-2017	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.