



The Internet Corporation for Assigned Names and Numbers

23 July 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Vincent Tan Seaway
IPXcess.com Sdn Bhd (IANA #693)
Level 2, Studio 99, Lot 54, Section 43 Jalan Tun Razak
Kuala Lumpur Wilayah Persekutuan 50450
Malaysia

Email: accounts@ipxcess.com

Fax: +60 3 21613802

RE: NOTICE OF EXPIRATION OF REGISTRAR ACCREDITATION AGREEMENT AND NON-RENEWAL OF ACCREDITATION

Dear Mr. Tan Seaway,

Please be advised that as of 9 July 2014, IPXcess.com Sdn Bhd's ("IPXcess.com") Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 10 July 2009 ("RAA") expired and IPXcess.com is ineligible to renew its accreditation.

Section 5.4 of the RAA provides that upon the expiration of the IPXcess.com RAA, IPXcess.com may apply for and shall be entitled to renewed accreditation, if IPXcess.com is in compliance with its obligations under the RAA.

The non-renewal is due to IPXcess.com's failure to timely cure the breaches prior to its RAA expiration on 9 July 2014, as set forth in the notice of breach of RAA dated 6 May 2014. Please refer to the chronology in the attachment below for additional details.

IPXcess.com is further advised that the Logo License Appendix to the RAA is revoked as of 9 July 2014. Please remove all ICANN trademarks, name and logo from IPXcess.com's website and business materials that have been licensed to IPXcess.com under the terms of that appendix by 9 July 2014.

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Domain Name Transition Process

Following the expiration of IPXcess.com's RAA, ICANN commenced its [De-Accredited Registrar Transition Procedure](#) (Procedure) to identify a gaining registrar for management of IPXcess.com's domain names.

ICANN reserves all rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to, Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.6 Resolution of Disputes Under this Agreement and 5.7 Limitations on Monetary Remedies for Violations of this Agreement.

IPXcess.com currently has past due accreditation fees in the amount of \$1,416.81. These fees are required to be paid to ICANN by Section 3.9 RAA. Please immediately submit payment to ICANN Accounting.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maguy Serad".

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Chronology:

Date of Notice	Deadline for Response	Details
25-Mar-2014	14-Apr-2014	ICANN sent 1st compliance notice via email to accounts@ipxcess.com .
25-Mar-2014	N/A	Email from Registrar with documents.
26-Mar-2014	N/A	ICANN sent follow-up notice to accounts@ipxcess.com advising Registrar that the documents provided were incomplete.
15-Apr-2014	21-Apr-2014	ICANN sent 2nd compliance notice via email to accounts@ipxcess.com . No response received from Registrar.
17-Apr-2014	N/A	ICANN sent follow-up notice to accounts@ipxcess.com requesting the status of outstanding deficiency items.
20-Apr-2014	N/A	Email from Registrar advising ICANN that the requested items were provided on 26 March 2014.
21-Apr-2014	N/A	ICANN sent follow-up notice to accounts@ipxcess.com regarding the remaining outstanding items on Registrar's audit report.
22-Apr-2014	28-Apr-2014	ICANN sent 3rd compliance notice via email to accounts@ipxcess.com .

22-Apr-2014	N/A	Email from Registrar advising ICANN that the outstanding items were provided on 26 March 2014.
22-Apr-2014	N/A	ICANN sent follow-up notice to accounts@ipxcess.com requesting Registrar to confirm receipt of subsequent follow-up notices sent to Registrar after 26 Mar 2014.
23-Apr-2014	N/A	Email from Registrar with additional records.
24-Apr-2014	N/A	ICANN responded to Registrar's email detailing remaining deficiencies.
6-May-2014	28-May-2014	ICANN did not receive the requested documentation from Registrar and issued notice of breach.
6-May-2014	N/A	Email from Registrar requesting list of outstanding items and stating it will reply before 21 May 2014.
7-May-2014	N/A	ICANN responded to Registrar's email detailing remaining deficiencies.
14-May-2014	N/A	Email from Registrar with additional records.
20-May-2014	27-May-2014	ICANN responded to Registrar's email detailing remaining deficiencies.

21-May-2014	N/A	Email from Registrar with additional records.
22-May-2014	27-May 2014	ICANN responded to Registrar's email detailing remaining deficiencies.
22-May-2014	N/A	Email from Registrar with additional records.
23-May-2014	27-May-2014	ICANN responded to Registrar's email detailing remaining deficiencies.
26-May-2014	N/A	Registrar requested an extension of time to respond to outstanding deficiencies.
27-May-2014	9-June-2014	ICANN responded to Registrar's email detailing remaining deficiencies and providing an extension to respond until 9 June 2014.
8-June-2014	N/A	Registrar resent email previously sent to ICANN on 23 May 2014.
9-June-2014	11-June-2014	ICANN responded to Registrar's email detailing remaining deficiencies and providing an extension to respond until 11 June 2014.
11-June-2014	N/A	Email from Registrar with additional records.

12-June-2014	19-June-2014	ICANN responded to Registrar's email detailing remaining deficiencies and providing an extension to respond until 19 June 2014.
17-June-2014	N/A	Email from Registrar with additional records.
18-June-2014	19-June-2014	ICANN responded to Registrar's email detailing remaining deficiencies.
18-June-2014	N/A	Email from Registrar with additional information for remediation.
23-June-2014	N/A	ICANN responded to Registrar's email requesting implementation dates of the remediation plan. No response from Registrar.
1-July-2014	N/A	ICANN responded again to Registrar's 18 June 2014 email requesting implementation dates for remediation, reminding Registrar of its upcoming RAA expiration and stating the issue must be resolved to retain accreditation. No response from Registrar.
9-July-2014	N/A	ICANN's final reminder to Registrar that its RAA expiration date was today. Registrar did not provide ICANN with requested information.