



The Internet Corporation for Assigned Names and Numbers

13 January 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Anna Massignan
ELB Group Inc (IANA #820)
45/47 Rue Francis de Pressense
Villeurbanne 69100
France

Email: registrar@elb.fr
Fax: +33 437 430 038

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Ms. Massignan,

Please be advised that as of 12 January 2015, ELB Group Inc (“ELB Group”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 13 September 2014 (“RAA”). This breach results from:

1. ELB Group’s failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA (“Whois Specification”).

Please refer to the attachment for details regarding this breach.

In addition, ELB Group has been deemed noncompliant in the following areas:

1. Failure to publish the full name and position of all officers of the registrar on ELB Group’s website, as required by Section 3.17 and Section 17 of the Registrar Information Specification (“RIS”) of the RAA;
2. Failure to publish an email address to receive abuse reports on the home page of ELB Group’s website, as required by Section 3.18.1 of the RAA;

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3. Failure to publish a description of ELB Group's procedures for the receipt, handling, and tracking of abuse reports, as required by Section 3.18.3 of the RAA;
4. Failure to display ELB Group's deletion and auto-renewal policies on ELB Group's website, as required by Section 3.7.5.5 of the RAA; and
5. Failure to timely pay past due accreditation fees in the amount of \$3,072.19, as required by Section 3.9 of the RAA.

ICANN requests that ELB Group cure the breaches by 3 February 2015, 21 calendar days from the date of this letter, by taking the following actions:

1. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification;
2. Publish on ELB Group's website the full name and position of all officers of ELB Group;
3. Publish an email address to receive abuse reports on the home page of ELB Group's website;
4. Publish a description of ELB Group's procedures for the receipt, handling, and tracking of abuse reports on ELB Group's website;
5. Publish ELB Group's deletion and auto-renewal policies details on ELB Group's website; and
6. Pay all past due accreditation fees of \$3,072.19.

If ELB Group fails to timely cure the breaches and provide the information requested by 3 February 2015, ICANN may commence the RAA termination process.



If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", written in a cursive style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to use required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. ELB Group's failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA.

Failure to publish the full name and position of all officers on registrar's website

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. ELB Group's failure to publish the full name and position of all of its officers on its website is a breach of Section 3.17 of the RAA and the RIS.

Failure to publish an email address to receive reports of abuse

Section 3.18.1 of the RAA requires registrars to publish on the home page of their websites an email address to receive abuse reports. ELB Group's failure to publish an email address on the home page of its website to receive abuse reports is a breach of Section 3.18.1 of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their websites a description of their procedures for the receipt, handling, and tracking of abuse reports. ELB Group's failure to publish a description of its procedures for the receipt, handling, and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.

Failure to publish deletion and auto-renewal policies on registrar's website

Section 3.7.5.5 of the RAA requires registrars that operate a website for domain name registration or renewal to clearly display details of a registrar's deletion and auto-renewal policies on the registrar's website. ELB Group's failure to clearly display its deletion and auto-renewal policies on its website is a breach of Section 3.7.5.5 of the RAA.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. ELB Group owes ICANN \$3,072.19 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Ticket ID: TCS-145-58661 (Whois Format)

Date of Notice	Deadline for Response	Details
5-Nov-2014	12-Nov-2014	ICANN sent 1st compliance notice via email to bh@netissime.com . No response received from Registrar.
24-Nov-2014	3-Dec-2014	ICANN sent 2nd compliance notice via email to bh@netissime.com .
3-Dec-2014	N/A	ICANN spoke with Primary Contact at +33 481 917 576 and provided complaint details.
3-Dec-2014	N/A	Email from Registrar (anna.massignan@elb.it) insufficient to demonstrate compliance.
4-Dec-2014	N/A	Email from Registrar (anna.massignan@elb.it) insufficient to demonstrate compliance.
9-Dec-2014	16-Dec-2014	ICANN sent 3rd compliance notice via email to bh@netissime.com and registrar@elb.fr .
9-Dec-2014	N/A	ICANN sent 3rd compliance notice via fax to +33 437 430 038. Fax successful.
10-Dec-2014	N/A	Email from Registrar (anna.massignan@elb.fr) insufficient to demonstrate compliance.

Date of Notice	Deadline for Response	Details
12-Dec-2014	N/A	ICANN called Primary Contact at +33 481 917 576. No answer and no option to leave a message.
7-Jan-2015	N/A	ICANN conducted compliance check to determine other areas of non-compliance.
13-Jan-2015	N/A	To date, the Registrar has not responded to ICANN with the requested information, and issue remains unresolved.

Ticket ID: DBA-310-52429 (Fees)

Date of Notice	Deadline for Response	Details
13-Nov-2014 4-Dec-2014 8-Dec-2014	N/A	ICANN sent detailed customer statements to ELB Group Inc regarding past due accreditation fees.
11-Nov-2014	18-Nov-2014	ICANN sent 1st compliance notice via email to bh@netissime.com . No response received from Registrar.
21-Nov-2014	2-Dec-2014	ICANN sent 2nd compliance notice via email to bh@netissime.com and registrar@elb.fr .
21-Nov-2014	N/A	Email from Registrar (anna.massignan@elb.it) insufficient to demonstrate compliance.
25-Nov-2014	2-Dec-2014	ICANN sent follow-up notice via email to registrar@elb.fr requesting full payment of past due accreditation fees be made.
25-Nov-2014	N/A	Email from Registrar (anna.massignan@elb.it) insufficient to demonstrate compliance.
25-Nov-2014	N/A	Email from Registrar (p.gatois@elb.fr) insufficient to demonstrate compliance.

Date of Notice	Deadline for Response	Details
12-Dec-2014	N/A	ICANN called Primary Contact at +33 481 917 576. Answered by recording with no ability to leave voicemail.
18-Dec-2014	29-Dec-2014	ICANN sent 3rd compliance notice via email to bh@netissime.com and registrar@elb.fr . No response received from Registrar.
18-Dec-2014	N/A	ICANN sent 3rd compliance notice via fax to +33 437 430 038. Fax unsuccessful.
7-Jan-2015	N/A	ICANN conducted compliance check to determine other areas of non-compliance.
13-Jan-2015	N/A	To date, the Registrar has not responded to ICANN with the requested information, and issue remains unresolved.