



The Internet Corporation for Assigned Names and Numbers

7 October 2016

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Lin XiaoFeng
HazelDomains, Inc. (IANA #1902)
602, 60# Guanri Road, Software Park
Siming District, Xiamen, Fujian, 361008
China

Email: william@dotmedia.com
Fax: +86 592 5022987

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Lin XiaoFeng,

Please be advised that as of 7 October 2016, HazelDomains, Inc. (“HazelDomains”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 16 October 2014 (“RAA”). These breaches result from:

1. HazelDomains’ failure to timely respond to ICANN’s Contractual Compliance Audit Program (“Audit”) notices, specifically:
 - a. Failure to provide documents and information, as required by Section 3.15 of the RAA; and
 - b. Failure to maintain and make available to ICANN registration data and records available upon request by ICANN, as required by Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.

In addition, HazelDomains has been deemed noncompliant in the following area:

Los Angeles
Offices: 12025 Waterfront Drive, Suite 300
Beijing • Brussels • Los Angeles, CA 90094
Istanbul • Montevideo • USA
T +1 310 301 5800 • Singapore
F +1 310 823-8649 • Washington

<http://icann.org>



1. HazelDomains' failure to provide and maintain accurate and current information as specified in the Registrar Information Specification (RIS) and to notify ICANN within five days of any changes to such information, as required by Section 3.17 of the RAA.

Additional Concerns

HazelDomains exhibits a pattern of non-response to ICANN Contractual Compliance matters and, when responses are provided to ICANN, they are often untimely and incomplete.

Additionally, one of the currently outstanding items necessary for HazelDomains to resolve the audit remediation phase was previously remediated. However, HazelDomains reverted the item to a noncompliant state following confirmation of remediation by ICANN.

ICANN requests that HazelDomains cure these breaches by 28 October 2016, 21 days from the date of this letter, by taking the following actions:

1. Complete the Audit Remediation Phase by:
 - a. Emailing the outstanding documentation and information identified in the audit report to complianceaudit@icann.org; or
 - b. Emailing complianceaudit@icann.org to receive your registrar's login credentials for the ICANN Compliance Site ("Site") and uploading the outstanding documents and information identified in the audit report to the Site;
2. Provide ICANN with an updated RIS form, reflecting the updated correspondence address published on HazelDomains' website and any other applicable updates or supporting documentation required by Section 3.17 and the RIS of the RAA; and
3. Provide ICANN with the corrective and preventative action(s) that HazelDomains will take, with implementation date(s), to:
 - a. address its pattern of untimely, incomplete and non-response to ICANN Contractual Compliance matters; and
 - b. ensure that it will remain compliant with the requirements of the RAA that are previously confirmed as remediated.



Lin XiaoFeng
HazelDomains, Inc.

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If HazelDomains fails to timely cure the breaches and provide the information requested by 28 October 2016, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written in a cursive style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to provide documents and information for audit

Section 3.15 of the RAA requires HazelDomains, as part of any reasonable contractual compliance audit, to timely provide the documents and information known by HazelDomains necessary to demonstrate compliance with the terms of the RAA. As detailed in the chronology below, ICANN sent HazelDomains multiple notices regarding the requirements of ICANN's Audit Program. HazelDomains' failure to provide the requested documents and information in response to the audit is a breach of Section 3.15 of the RAA.

Failure to retain registered name holder and registration data and failure to make such data available for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder and registration data, and to make those records available to ICANN upon reasonable notice. HazelDomains' failure to provide the requested registration records and data related to the audit notices detailed in the chronology below is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to provide and maintain required contact information

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. HazelDomains' failure to maintain accurate and current information as specified in the RIS, including its correspondence address, is a breach of Section 3.17 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
2-Aug-2016	23-Aug-2016	ICANN sent 1st compliance notice via email to william@dotmedia.com . No response received from Registrar.
24-Aug-2016	30-Aug-2016	ICANN sent 2nd compliance notice via email to william@dotmedia.com . No response received from Registrar.
26-Aug-2016	N/A	ICANN called Primary Contact at mobile number [NUMBER REDACTED]. No answer and no ability to leave message.

Date of Notice	Deadline for Response	Details
31-Aug-2016	6-Sep-2016	ICANN sent 3rd compliance notice via email to william@dotmedia.com .
31-Aug-2016	N/A	ICANN sent 3rd compliance notice via fax to +86 592 5022987. Fax unsuccessful.
31-Aug-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
1-Sep-2016	N/A	ICANN called Primary Contact at mobile number [NUMBER REDACTED] and provided Primary Contact with complaint details.
5-Sep-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
5-Sep-2016	6-Sep-2016	ICANN sent follow-up compliance notice via email to william@dotmedia.com .
6-Sep-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
13-Sep-2016	16-Sep-2016	ICANN sent follow-up compliance notice via email to william@dotmedia.com .
16-Sep-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
19-Sep-2016	21-Sep-2016	ICANN sent follow-up compliance notice via email to william@dotmedia.com .
21-Sep-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
28-Sep-2016	29-Sep-2016	ICANN sent follow-up compliance notice via email to william@dotmedia.com , abuse@maff.com and support@maff.com .
29-Sep-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
29-Sep-2016	30-Sep-2016	ICANN sent follow-up compliance notice via email to william@dotmedia.com .
30-Sep-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
4-Oct-2016	N/A	Email from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.
5-Oct-2016	N/A	Emails from Registrar (william@dotmedia.com) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
6-Oct-2016	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
7-Oct-2016	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.