



The Internet Corporation for Assigned Names and Numbers

9 April 2013

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Adam Matuzich
Homestead Limited dba Namevault.com (IANA #1428)
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Toronto ON M5V 3S8
Canada

Email: adam.matuzich@namevault.com
Fax: +1 800 882 9010

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Matuzich,

Please be advised that as of 9 April 2014, Homestead Limited dba Namevault.com (“Namevault”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 8 August 2013 (“RAA”). These breaches result from:

1. Failure to complete and deliver to ICANN a Compliance Certificate within twenty (20) days following the end of the 2013 calendar year certifying compliance with the terms and conditions of the RAA, as required by Section 3.15 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Namevault has been deemed noncompliant in the following areas:

1. Failure to publish on Namevault’s website the information required by the Registrar Information Specification, pursuant to Section 3.17 of the RAA;
2. Failure to provide an email address on Namevault’s website to receive reports of abuse, as required by Section 3.18.1 of the RAA;

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3. Failure to publish procedures for handling reports of abuse on Namevault's website, as required by Section 3.18.3 of the RAA;
4. Failure to provide an email address and telephone number to receive reports of abuse, as required by Section 1.4.2 of the Registration Data Directory Service (Whois) Specification of the RAA; and
5. Failure to timely pay past due accreditation fees in the amount of \$4,883.05, as required by Section 3.9 of the RAA.

ICANN requests that Namevault cure these breaches by 30 April 2014, 21 days from the date of this letter, by taking the following actions:

1. Provide a certificate executed by the president, chief executive officer, chief financial officer or chief operating officer (or their equivalents) of Namevault, certifying compliance with the terms and conditions of the RAA;
2. Publish on Namevault's website the information required by the Registrar Information Specification;
3. Provide an email address on Namevault's website to receive reports of abuse;
4. Publish on Namevault's website a description of its procedures for the receipt, handling, and tracking of abuse reports;
5. Include an email address and telephone number to receive reports of abuse in Registration Data Directory Service (Whois) output; and
6. Pay past due accreditation fees in the amount of \$4,883.05.

If Namevault fails to timely cure the breaches and provide the information requested by 30 April 2014, ICANN may commence the RAA termination process.



If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad". The signature is fluid and cursive, written in a professional style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to submit to ICANN annual Compliance Certificate

Section 3.15 of the RAA requires registrars to complete and deliver to ICANN within twenty (20) days following the end of each calendar year, in a form specified by ICANN a certificate executed by the president, chief executive officer, chief financial officer or chief operating officer (or their equivalents) of Registrar certifying compliance with the terms and conditions of the RAA ("Compliance Certificate").

As detailed in the chronology, ICANN sent Namevault three compliance notices concerning the required Compliance Certificate, and requested that Namevault deliver to ICANN a Compliance Certificate. Namevault failed to respond to these notices in breach of Section 3.15 of the RAA.

Failure to provide publish required information on website

Section 3.17 of the RAA requires registrars to publish on each website through which Registrar provides or offers Registrar Services the information specified in the Registrar Information Specification. Namevault's failure to publish the required information on its website is a breach of Section 3.17 of the RAA.

Failure to establish and maintain a dedicated abuse point of contact

Section 3.18.1 of the RAA requires registrar to publish an email address on the home page of registrar's website to receive reports of abuse. Namevault's failure to publish an abuse email address on the home page of its website is a breach of Section 3.18.2 of the RAA.

Failure to publish registrar's description of procedures for the receipt, handling, and tracking of abuse reports on its website

Section 3.18.3 of the RAA requires registrars to publish on its website a description of its procedures for the receipt, handling, and tracking of abuse reports. The website of Namevault does not describe these procedures in breach of Section 3.18.3 of the RAA.

Failure to provide an email address and telephone number to receive reports of abuse in Whois output

Section 1.4.2 of the Registration Data Directory Service (Whois) Specification of the RAA requires registrars to include an email address and telephone number in the Registration Data Directory



Service (Whois) output. Namevault's failure to include this information in Whois output is in breach of Section 1.4.2 of the Registration Data Directory Service (Whois) Specification of the RAA.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Namevault owes ICANN \$4,883.05 in past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
7-Mar-2014	14-Mar-2014	ICANN sent 1st compliance notice via email to adam.matuzich@namevault.com . No response received from Registrar.
18-Mar-2014	25-Mar-2014	ICANN sent 2nd compliance notice via email to adam.matuzich@namevault.com . No response received from Registrar.
20-Mar-2014	N/A	ICANN left voicemail with Primary Contact at +1 416 545 7906 and +1 800 882 9010 x300.
26-Mar-2014	2- Apr-2014	ICANN sent 3rd compliance notice via email to adam.matuzich@namevault.com . No response received from Registrar.
26-Mar-2014	2-Apr-2014	The 3rd compliance notice was faxed to +1 800 882 9010. Fax was successful.
28-Mar-2014	N/A	ICANN left voicemail with Primary Contact at +1 416 545 7906 and +1 800 882 9010 x300.
4-Apr-2014	N/A	ICANN conducted check to determine other areas of noncompliance
9-Apr-2014	N/A	No response received from Registrar.