



The Internet Corporation for Assigned Names and Numbers

14 February 2008

Dr Hasmukh Gajjar
Chairperson
.ZA Domain Name Authority
Rivonia Boulevard
Rivonia 2191
South Africa

Dear Dr Gajjar,

This letter sets out our understanding of what we have agreed to do in order to demonstrate our commitment to securing and enhancing the stability and interoperability of the Internet's Domain Name System (DNS) for our mutual benefit and for the benefit of the local and global internet community.

To this end we make the following commitments to you.

We shall use our best endeavours to:

- a) maintain a stable, secure, and authoritative publicly available database of relevant information about .ZA, the Delegated country code Top Level Domain, in accordance with ICANN publicly available policies and procedures. The Authoritative Root Database shall contain information for the public authoritative name servers for .ZA, contact information for .ZA, the designated administrative contact(s), and the designated technical contact(s) as notified to ICANN;
- b) implement on notification by .ZA DNA a change to the domain name or IP address(es) of the name servers for .ZA as recorded in the Authoritative-Root Data for .ZA in the Authoritative-Root Database according to ICANN's publicly available policies and procedures. The initial format and technical requirements for such a change are set out in our publicly available policies and procedures;
- c) publish data maintained in the Authoritative Root Database about .ZA which shall include at least the names of .ZA DNA as the Sponsoring Organization, the administrative contact(s), the technical contact(s), and the domain names and IP addresses of the authoritative name servers for the domain;
- d) coordinate the Authoritative Root Server System so that it is operated and maintained in a stable and secure manner; and cause the Authoritative Root Server System to publish DNS resource records delegating the Top Level Domain .ZA to the name servers recorded in the Authoritative Root Database and to inform the named administrative contact(s) and technical contact(s) of the published changes to the name servers for .ZA.
- e) maintain authoritative records and an audit trail regarding changes to .ZA delegations and records related to those delegations and shall inform .ZA DNA of the status of a requested change related to .ZA in accordance with the policies, procedures and format as made publicly available by us; and

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The Internet Corporation for Assigned Names and Numbers

- f) notify .ZA DNA of any changes to our contact information no later than seven days after the change becomes effective.

It is the intention of both parties that this exchange of letters will not form the basis for any claim for any legal or equitable relief, or create reliance on the part of either party. Nothing contained in this letter shall give rise to any liability, monetary or otherwise, by either one of us to the other.

We look forward to a long and mutually beneficial relationship with you.

Yours sincerely

Dr Paul Twomey
President and Chief Executive Officer
Internet Corporation for Assigned Names and Numbers



.za Domain Name Authority

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14 February 2008

**INTERNET CORPORATION FOR ASSIGNED NAMES AND NUMBERS
SUITE 330, 4676 ADMIRALITY WAY
MARINA DEL REY, CALIFORNIA
90292 USA**

Dear Sirs,

ROLES AND RESPONSIBILITIES

The .ZA Domain Name Authority is the manager of the .ZA ccTLD and is listed as such in the IANA ccTLD database. The Authority is a non-profit statutory entity established in terms of Chapter X of the (South African) Electronic Communications and Transactions Act, Act 25 of 2002.

This letter sets out the Authority's understanding of what we have agreed to do in order to demonstrate its commitment to securing and enhancing the stability and interoperability of the Internet's Domain Name System (DNS) for our mutual benefit and for the benefit of the local and global internet community.

To this end the Authority undertakes to use our best endeavours to:

- (a) generate regular updates of the .ZA zone data in compliance with relevant standards as set out in paragraph (c) and subject to and within the limits of relevant national law and national public policy;
- (b) operate and maintain, the authoritative name servers for .ZA in a stable and secure manner, adequate to resolve names within the .ZA domain by users throughout the Internet and in compliance with relevant standards as set out in paragraph (c) and subject to and within the limits of relevant national law and national public policy;
- (c) applicable relevant standards are standards-track or best current practice RFCs sponsored by the Internet Engineering Task Force;
- (d) notify ICANN, through ICANN's designated point of contact of:
 1. any change of the contact information of its administrative or technical contact(s), and

.ZA Domain Name Authority

Incorporated in terms of Section 21 of the Companies Act - Registration no. 2003/021150/08

Directors: H. Gajjar (Chair), P. Bhagattjee (Deputy chair), A. Brooks, N. Dhevcharan, N. Mabaso, D. Martin, L. Masilela, W. Rowland, M. Silber

2. any change to the administrative and /or technical contact details about .ZA in the Authoritative-Root Database,

no later than seven days after the change becomes effective. The administrative contact for .ZA must be directly associated with .ZA DNA and must reside in the territory of South Africa during the entire period he or she is designated as such.

- (e) develop and implement policy, procedures and standards for the .ZA domain name space in consultation with the local Internet community;
- (f) continuing to reside within the Republic of South Africa, unless formally agreed by its stakeholders in compliance with national laws.
- (g) Whenever possible, participating in efforts aimed at strengthening and improving ICANN's role and IANA service.

We appreciate the important role that ICANN plays both in terms of policy development and the day to day administration of the domain name system through IANA. We intend continuing our engagement of ICANN and its stakeholders in further strengthening the stability, security and reliability of the DNS.

We believe that IANA should perform its role in a fair, independent and transparent manner in the interests of a reliable, robust and secure Internet. We note and appreciate the ongoing efforts of making the IANA system more automated and effective.

In appreciation of a reliable and effective IANA service which ICANN provides, the Authority intends to make a voluntary contribution of \$1, 500 to ICANN's cost of operations this year. In the light of the fact that no agreement has been reached between ICANN and ccTLDs regarding annual contributions and a formula thereof, we will, in good faith, review our contribution on an annual basis taking into consideration all relevant circumstances, with an intention to continue making voluntary contributions.

Our intention with this exchange of letters is that it will not provide grounds for any legal or equitable relief, nor create reliance on the part of either party. For avoidance of doubt, nothing contained in this letter shall give rise to any liability monetary or otherwise by either party to the other.

We look forward to a long, fruitful and mutually beneficial relationship with ICANN.

Yours sincerely,



DR. HASMUKH GAJJAR
CHAIRPERSON
.ZA DNA