



SPARE PARTS LOGISTICS

Global Solutions, Locally Fueled

For high-tech companies looking to grow service logistics capabilities with a partner who has purposefully built technology and is solely focused on time-sensitive service parts solutions. Our global team of in-region/in-country experts are an extension of our clients and provide the reach, reliability, consistency, and compliance protection needed to meet or exceed rigid SLAs.

OUR SOLUTIONS



Warehousing & Distribution

Global Footprint – 140+ Countries

- 6 Global Service Centers
- 700+ Forward Stocking Locations
- 15+ Global Distribution Centers

Reverse Logistics & Returns Management



Transportation Management

Service Delivery Options

- Same Day –
- Next Business Day
- 2-Hour, 4-Hour
- Next Flight Out
- Scheduled Drives
- 3rd party carriers



Global Trade & Compliance

Global Support & Brand Protection

- Enables customer product sales & growth through consistent service and global reach
- Protects customer brands for post-sales service & support

In-country/region experts are extensions of customer's team

Automated Trade System

Validates each shipment before it leaves a warehouse to ensure clearance



Order Management

Global Command Center provides local time zone support globally

To help resolve issues regarding order placement or status

Automated order process available via B2B integration with customer's ERP

Provides status information in near real-time

If desired, a white glove order management approach is available



Inventory Management

FlashTrac is the inventory management system of record used across every facility

- Provides clients with one single, accurate view of inventory globally
- Integrates with clients' service parts planning systems
- Helps optimize planning decisions based on shipment data & trends

Network Modeling

Uses clients' installed base data to determine where they need to physically place inventory to meet SLAs