

# **DHL SAMEDAY SPEEDLINE**COST EFFECTIVE EMERGENCY RESPONSE

In today's fast-paced world, where business operations work around the clock, there's no room for errors. Companies look to minimize business disruption during an emergency

but equally look to minimize the response cost. Through smarter logistics planning, by assessing all options, the fastest, most costly delivery solution might not be the right choice.

DHL SameDay Speedline brings greater flexibility to an emergency situation or regular timed delivery. We'll help you plan the collection through to the delivery of that essential spare part, customer order or paperwork, with a greater focus on the end-to-end cost.



### **SOLUTIONS THAT BETTER BALANCE YOUR TRANSIT AND COST REQUIREMENTS**

#### **PRODUCT**

## DHL SameDay Speedline

Direct flights\* worldwide using the most suitable flight available.

#### **EXAMPLE SITUATION**

When you have an emergency situation and can better plan the delivery schedule of the part or paperwork that's needed, DHL SameDay Speedline is the right choice. With more time available to plan the pick up and flight schedule you'll benefit from a more competitive price than DHL SameDay Jetline.

#### **MEETING YOUR NEEDS**

- Best-flight-out service to more than 30 countries
- Door-to-door 24/7/365 service
- One transparent door-to-door price
- Pick up within 120 minutes\*\* of order
- Proactive tracking and monitoring from pick up through to delivery
- Online, real-time tracking
- Customs clearance/document preparation
- Dangerous Goods and Temperature-Controlled handling

<sup>\*</sup>Subject to destination being served by a direct flight \*\* Excludes out of gauge shipments and remote locations



DHL SameDay Speedline is a cost effective emergency air solution that harnesses DHL's broader network capabilities and partnerships. Ideally suited for emergency shipments, where the logistics response requires a price-sensitive approach, we'll provide a door-to-door time critical solution, managed by a global team of DHL SameDay specialists. Our operations and customer services specialists are available 24/7/365, providing an immediate response to your needs and continuity of your supply chain all year round.

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#### **YOUR ADVANTAGE**

## A fast end-to-end delivery where

**HOW YOU BENEFIT** 

Best-flight-out

Achieve an expedited service, faster than DHL's quickest air freight solution. Shipment booked on the best-flight-out, optimizing your delivery needs versus cost

you can better manage your costs

24/7/365 Customer Service

Immediate response to your needs and continuity of your supply chain Minimize the impact the emergency can cause

Respond quicker and more effectively

Dedicated contact point

Speak with a local contact that understands your business needs

More time to plan the dedicated

collection of your shipment

to emergency situations Better balance between speed of collection

Pick up within 120 minutes\*\* of booking

Tailor-made solutions incl. Aerospace

and total cost

Industry sector expertise

& Aviation, Automotive, Life Sciences and Technology

Effective and reliable solutions to fit your specific sector needs

Proactive tracking and monitoring

Door-to-door monitoring and management of your shipment Specialists proactively monitor your shipment against milestone exceptions

Simple all inclusive rate

Quoting made easy, one price for endto-end shipping. A separate charge for; customs clearance, airline security and fuel You have greater control of your logistics costs

Online, real-time tracking

Shipment visibility at your fingertips

Know where your shipment is at all times

Holiday or weekend pick up

Supply chain continuity each and every day

Rapid resolution of emergency situations all year round

<sup>\*\*</sup>Excludes out of gauge shipments and remote locations